



CSU Migration Factory for Partners

Apps Migrations

01

CSU Migration Factory Explained

02

Apps Partner+Factory Explained

02

Apps Partner+Factory Migration Offerings

04

Apps RACI



CSU Migration Factory Explained

What is the CSU Migration Factory?

A Microsoft CSU delivery model to provide rehost and replatform* migration of Apps, Infra, and Data workloads at Zero cost to customers.

Modernize your applications and data to accelerate time to market and deliver new experiences.

Achieve greater agility and scale with builtin security and high availability.

* 7 Options To Modernize Legacy Systems (gartner.com)

Migrate or modernize first? - Cloud Adoption Framework | Microsoft Learn



CMF – Customer Eligibility and Pre-requisites

Jumpstart Azure journey for Microsoft Cloud Workloads through Microsoft delivery at no cost



 Clarity on Why-to-Migrate, commitment to migrate now (scope for Phase 1 defined), Single point of contact or Project Manager assigned

What to Migrate? – Scope Confirmed

- Which servers to assess for migration potential candidates: Out-of-support, dev-test, DR, apps prioritized to migrate now
- Destination Azure services approved for production deployment (PaaS or laaS)

How to Migrate? – Execution Conditions

- No min or max thresholds, phased approach with iterative sprints
- Landing zone creation/verification, CI/CD pipeline validation; Azure Migrate Discovery, Database/VM/Apps assessments supported for given scope
- Hands-on-keyboard delivery available with Unified/CMF Program agreement;
 alternately, customer can execute with screen-sharing support
- Delivered by Local/Global Cloud Solution Architects and onshore-offshore vendor resources (covered under Microsoft agreements)

CMF | Workloads & Execution Focus (summer 2024)

Jumpstart Azure journey for Microsoft Cloud Workloads through Microsoft delivery at no cost



Jumpstart Azure Journey for Microsoft Cloud Workloads tillou				JII MICIOSOIT GEINELY AT 110 COST			Jumpstart	
WS & Linux Migration + AVS+ Windows Arc Enablement	RDS to AVD Migration	SQL Migration & SQL Arc enablement	NoSQL & OSS Databases	App Migration (PaaS)	Security	Analytics	AI	
 Rehost of Windows and Linux servers From On-prem, AWS, GCP, To: Azure VMs Azure VMware Solution: Factory to migrate servers, apps, and DBs into AVS Automated scripts for Azure Arc Enabled deployment (Current ESU Version) 	 Modernize on- prem RDS to AVD Migrate on- prem Citrix to AVD 	 Rehost/Refactor migration From SQL Server Onprem, AWS, GCP; To: Azure SQL MI, Azure SQL DB, SQL Server on Azure VMs Automated scripts for SQL Arc Enabled deployment 	 NoSQL: On-prem Cassandra to Azure MI for Apache Cassandra On-prem MongoDB to Azure Cosmos DB for MongoDB (vcore) OSS Databases: MySQL/PostgreSQL to Azure DB for MySQL/PostgreSQL Single Server to FlexServer 	 .NET, Java Apps On-Prem to PaaS Containerized workloads On-Prem to AKS/ACA Apps/Self Hosted K8's running on Azure VM's to PaaS WordPress migration to App Service Other Cloud providers to Azure: AWS EKS, ECS to AKS & ACA 	 Defender for Cloud deployment – cloud security posture management Deployment of Cloud workload protection: Defender for Servers, Azure SQL, Storage; Configuration of monitoring components for automated data collection Splunk to Sentinel 	 Lakehouse deployment (Data migration, Buil d MVP for initial use case) SQL Server Reporting Services to Power BI SSAS/Analysis Services to Power BI P SKU to F SKU migration 	 Deployment of AOAI use cases: Conversational AI/Search, Virtual Assistant, Doc Intelligence, Personalized content, LLMOps, Agentic Workflows, Image Analysis POC, Architecture Design, Landing Zone for AOAI, Prod deployment, Solution 	
		nost) of dependent applications y/code change)	to Azure VMs or App Service	OpenShift to ARO migrations	migration; Jumpstart new Sentinel deployments	 Real-Time Analytics 	Optimization	

Current localized coverage:

All Time Zones: English

ASIA: Chinese, Japanese

EMEA: Germany, French

LATAM: Spanish, Portuguese

Nomination Acceptance Criteria:

migrations

- Customer Sponsorship secured
- Scope is confirmed and aligned with CMF scope

- All customers, any size Migration (no minimum size)
- Execution Method (Hands-on-Keyboard or Screen-Share guidance)

Workflow



Portfolio Rationalization

- Identify the applications for migration
 - Assess the environment for app dependencies



Application Prioritization & Wave planning

- Shortlist the Total number of Application for Migration
- · Prioritize based on the business need
- Create a wave planning



CMF Intake process

- CMF CoE to assess the Application list and wave planning
- Clarify the open questions from CoE
- Reprioritize based the outcome with CoE discussion
- Finalize the destination path
- Finalize the list of Application(s) in a given wave to be migrated by CMF



Move to CMF execution team

- PM Assignment
- Application Architect Assignment
- DB/Other offerings Architects assignment
- Getting the commitment from customer on the migration schedule

Customer/Partner

Customer/Partner

CMF/Customer

CMF

CMF | end to end process for App Migration



Reduced Cost of operating the workload

Business Outcomes



Enhance developer productivity



Enabling innovation and ability to leverage Azure AI to transform the business



Key

Assessments

tooling in CMF

Planning – Validating Commitment & Initial Scope

Agree Scope

- · Scope of services
- Build backlog of applications
- · Agree migration plan and responsibilities



Prepare Phase – Validating Pre-Requisites

Governance

- Validating landing zone
- · Portfolio level assessments outputs
- CI/CD process validation
- Setup governance and reporting
- · Collaboration spaces
- Review team access for migration

What you can expect



Finalize Scope

Assessments

- Run code level assessments on scoped apps
- Code assessment analysis & report out

Migration planning

- · Agree target architectures
- Finalize wave of apps
- Agree code remediation
- Schedule test/live migration
- Agree testing plan (customer to complete)



Execute Migration

Migration

- Code changes/remediation (CMF supported code remediation scope jointly with customer/partner)
- · Test environment set up.
- Build and deploy Infrastructure as Code
- Design and validate deployment architecture
- Set up end-to-end DevOps pipeline/GH Actions to deploy application infrastructure
- Deployment in non-prod and prod environment

Validation and Testing

· Customer/partner completes user acceptance testing

1 – 2 weeks

Up to 1 week



Up to 5 weeks (May change based on assessment outcome)



- Application discovery and assessments
 Portfolio Discovery: Azure Migrate, App Service Migration Assistant;
 Draft tool for containerization, Azure Migrate for Containers.
 - **Code level assessments**: .NET/Java/Containers and on prem containerized apps through Microsoft 1st party tools. 3rd party assessment tooling case to case basis and by exception only.



From the Backlog of Applications to be migrated, Migration Waves are built, based on logical groupings of services and servers. Once a migration wave has been built, this will be taken into the CMF process above.

Next Wave

Flexibility and Scale

Building Waves

Repeatable Waves

Migration waves can be scoped down with up to 24h Notice. Migration factory can accommodate from 1 to 10 Apps per sprint depending on Apps complexity

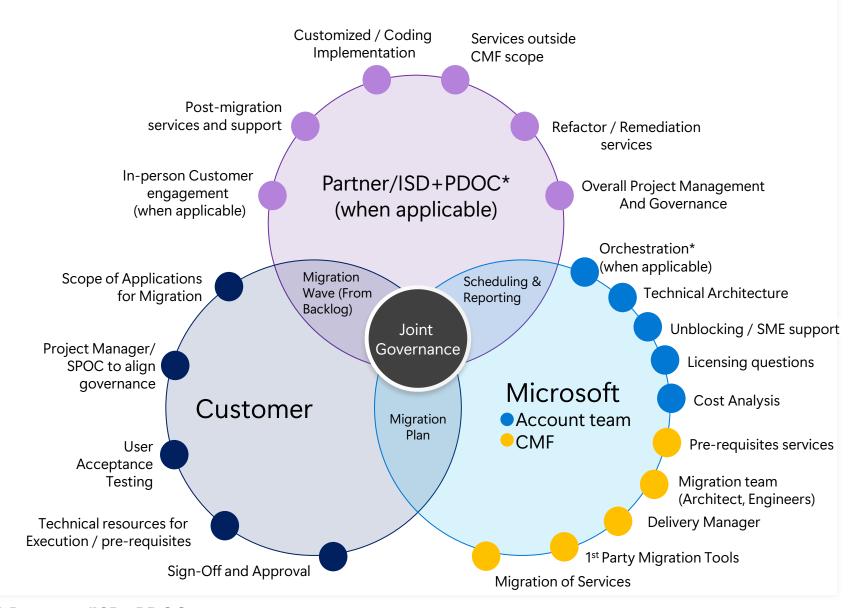
This do

Some examples depicted herein may be provided for illustration only and are fictitious. No real association or connection is intended or should be inferred.

This document does not provide you with any legal rights to any intellectual property in any Microsoft product or service. You may copy and use this document for your internal, reference purposes.

Copyright (c) Microsoft Corporation. All rights reserved."

CSU Migration Factory Model – Shared Responsibility



* **Partners/ISD+PDOC:** Partner/ISD+PDOC owns overall cloud journey engagement; Factory delivers migration scope under Partner/ISD+PDOC Project Manager.

CMF | P+F engagement model

Waves of Applications or Services 2-to-4-week sprints Migration Project Governance Change Management Migration Planning & Resourcing (joint with CMF) Post Migration Migration Architecture Design Application Config/Test Services (pre-requisites, & Whiteboard test and cutoff) (Load Balancing, DR, Assessment Sessions Backup, Clean up, (Technical) Consolidation and Existing Validation Perf. Testing, etc.) (servers & services runnina) **Backlog of** Landing Zone Cloud Enablement & Training (portal accelerator) **Applications & Services** Network and Security Services (DNS, Firewall, Domain Controllers and User credentials, etc.) All partner services are eligible for Microsoft funds Partner CMF incentives! **Direct Model (Customer Azure Tenant)** Unified Support or Contract Microsoft (CMF) Customer Customer **CMF** Agreement Partner white label Engagement CMF services No contract needed. Contract Contract Project SOW & Partner **Partner** framework Milestones alignment

Decision is made by partner depending if CMF services are enough for the project:

- ALZ Portal Accelerator and no customization (for Azure Native) and HCX setup only (for AVS)
- Assessment Azure Migrate assessment (DB, Application Mapping and code) only





Azure (or Arc Connected)

Migrated Applications & Services





How does the Intake Process Looks Like

A	count Nomination: CSU Migration Factory (Partner)
	the new Microsoft CSU Migration Factory + Partner delivery model and work with us (hands on keyboard production migration support team) to deploy rapid, predictable lementation designed for Apps, data, infra workloads.
	wer the questions below and a member of our team will contact you. For more details on the CSU Migration Factory program, please refer to this SharePoint: s://aka.ms/CSUmigrationfactory (only with Federated Access)
<u>3 ty</u>	pes of nominations:
	Sales Alignment for RFP responses: ners can use this option to validate the assumptions, scope and RACI when planning to use CMF as part of the delivery services for their project at no cost.
	agement Request for current project: ner already has a project and is requesting an immediate opportunity for engagement.
	etition for Large Scale: rect or Direct Channel Partners with large scale customer base on CSP that plans to offer a repetitive migration for the long tail.
For	any additional questions, please send an email to <u>MFPartnerDesk@microsoft.com</u>
Priv	acy: Response collected will be processed in accordance with Microsoft's privacy policy http://go.microsoft.com/fwlink/?Linkld=521839 .
1. (Choose the primary reason for this nomination
(I'm a Solution Partner working on a Proposal for my customer and want to work on a SOW with the CMF team
(I'm a Solution Partner working on a migration ready to begin using Partner + Factory model
(I'm a Channel Partner working on a SMB opportunity
	5ubmit .

App	os Migration (Rehost + Re-r	latform)	
Committed Milestone - Please provide an Active Committed milestone tied to this opportunity, with and estimated end date in the current quarter or Q+1.	Mandatory	,	
Does customer have required org level security clearence to run assessment tools?	Mandatory		Yes/No
Have you assessed and prioritized the application portfolio for migration?	Mandatory		Example response - Yes, we have shortlisted applications - first phase we would focus on 4 Custom .NET apps starting with Time Tracing, Milage Tracking, Expense App and Kudos App
Are there any data residence requirement (eg-GDPR, region requirements,etc)?	Mandatory		Validate if the target Region may/may not support required services (https://azure.microsoft.com/en-us/explore/global-infrastructure/products-by-region/)
How many web applications are planned for migration? How many application environments?	Mandatory		Example response - 15 apps (5 are .NET Framework, 8 running Tomcat 8.5 or higher, 2 are COTS/ISV Apps)
Do you have access to application source code for applications to be migrated?	Mandatory		Example response - Yes for 10 out of 15, we have full access to source code for all the apps in scope of migration.
Is this an IaaS/Lift & shift/Vm to VM Migration?	Mandatory		Yes/No
Could you Specify where the Apps are hosted? -Onprem: VM, Kubernetes -Azure : AKS,ACA,JaaS -Third party : GCP,AWS,Others	Mandatory		Yes , Applications are currently running on AWS;or applications are currently running on Azure PaaS or Applications are currently running on Prem
What is the host machine OS for the applications?	Optional		
Details about current application hosting web server? IIS/Tomcat/WebSphere/WebLogic/JBoss etc	Mandatory		
What is the technology stack for the applications? Including version details	Mandatory		
Are application database(s) in the scope of migration as well?	Mandatory		
What is the target Azure service for application migration? VM (lift and shift), App Service/AKS/ACA?	Mandatory		
Is there any containerized worlkload(Non .net/Java/WP) that needs to be moved to AKS	Mandatory		
What is the current process of deployment? Is there any existing DevOps process implemented at client end? For eg- Manual, Azure DevOps and GitHub actions or thirdparty tools	Mandatory		
Do you have Worpress sites(COTS) in migration scope?	Mandatory		





Apps Migration Scope

CMF | App migration scope



In Scope



- Enterprise grade Azure Landing Zone is a must for scale migrations*.
 - For proof of value, CMF can execute portal-based landing zone deployments with no customization.
- App portfolio rationalization assessment output with a shortlist of applications to be migrated.
 - CMF can execute portfolio rationalization assessment by exception only
- Configuration of CI/CD tooling [GitHub or Azure DevOps] for build and deployments (combined responsibility of customer and CMF)
 - CMF can deploy manually for less than 5 Apps overall (one time only)
- Customer/Partner must own the application source code.
 - CMF will execute supported code remediation scope jointly with customer/partner

Apps Migration paths

- .NET/Java Tomcat/Spring Boot Apps On-Prem to PaaS services (App Service/AKS/ACA)
- Containerized apps On-Prem to PaaS services (AKS/ACA/App Service)
- laaS to PaaS: .NET and JAVA Apps running on Azure VM's to PaaS (App Service/AKS/ACA) and Self Hosted K8's from Azure VM's to AKS.
- COTS applications: WordPress On-Prem to App Service
- Other Cloud providers to Azure: AWS EKS, ECS to AKS & ACA
- OpenShift to ARO migrations

Limited: Scope:

ASE V1/V2 to V3 migrations limited customers with >100 ASE instances.



Out of CMF Scope

TCO analysis of recommended migration

New app development/App Modernization/App Refactor scenarios and business logic Code changes

App validation and testing pre and post deployment (e.g., applications, linked databases, performance, functional, UAT)

Configuration of CI/CD tooling for build and deployments

CI/CD tooling validation for 3rd party tools (other than Azure DevOps / GitHub Actions) e.g. Jenkins.

Compete Migrations (AWS/GCP) [Approval by exception only]

Advisory services & Support escalations.

CMF | Apps migration HoK Code remediation scope





In Scope

- · Java and .NET Languages supported
- Application Configuration Updates
 - * Configure & Code Changes on Dependent Azure Services
 - Key Vault, Redis Cache, Entra ID Authentication, Managed Identities,
 Connecting to Databases, etc
- Azure DevOps Pipelines
- IaC Pipelines (Terraform, Bicep)
- Application Deployment Pipelines to Lower Environments
- Configure Application Monitoring Solution
- Basic Application Insights Configuration, Basic Log Analytics Configuration
- Moving local storage to Azure Storage, CDN

*Additional dependencies maybe identified during code reviews. It will be a joint decision on ownership to remediate

Out of CMF Scope

- · Java and .NET Upgrades
- Application Performance Testing
- Application Security Testing
- Non-Functional Testing
- · Functional, Unit, Integration Testing
- · Application Refactoring
 - Business logic changes
 - Broad library changes
- Application Compliance Certification
- Post-production support/bug fixes
- Any code changes not covered in scope will need to be performed by customer/partner

CMF | Apps migration HoK Code Remediation Assumptions & RACI





Assumptions

- The code remediation recommendations will be shared based on AppCat tool outputs, this can be changed during actual deep dive of analysis of source code due to various factors(e.g.- dependencies, volume, Architectural changes, etc.).
- All the mandatory/potential severity code changes may not be handled by CMF due to complexities (e.g.- COM Usage, windows Auth, etc.)
- Code base Knowledge Transition to CMF is mandatory, source code should be buildable, and CMF is not responsible to fix any build issues prior to starting remediation.
- The CMF will make code remediation changes only in Dev environment
- Branching & Merging strategies should exist or to be decided by customer
- Complete development environment (App code, DB etc.) access to be provided so that CMF can do basic validations
- Azure services like Key Vaults, storage account etc. should be setup by customer and connectivity detail provided to CMF for integration.

Code Remediation RACI				
Activities	CMF	Client		
APPCAT execution for code assessment	R/A	С		
Analysis the AppCAT output and provide recommendation	R/A	1		
Code Remediation specific to Azure Cloud Readiness	R/A	R/A		
Access provision - to code repository & project documents (Dev access)	I	R/A		
Code structure and process overview KT -Code branching and merging strategy -Build and deployment process -Coding standard document availability -Test cases availability	I	R/A		
DevOps Structure & Overview	1	R/A		
IaC Pipelines set up requirements (Landing Zone)	Α	R		
Application Deployment Pipelines	Α	R		
Application Testing	1	R/A		
Post production defect handling & Application Resiliance	1	R/A		

CMF |.NET Web Apps migration scope



In Scope



- On-Prem
- Azure VM



Destination:

- App Service
- Azure Kubernetes Service (AKS)*
- Azure Container Apps (ACA)* only for .NET Core



Supported Versions:

- .NET Framework: 3.5 and above
- .NET Core <u>supported versions</u> currently .NET 6 and above

*Prerequisite:

• Containerizing App is pre-requisite for customers before migration to container platform, our architects can provide guidance if required.

Containerize ASP.NET apps and migrate to AKS Containerize Java web apps and migrate to AKS Containerize ASP.NET apps and migrate to App Service containers Containerize Java web apps and migrate to App Service containers



Out of CMF Scope



All items called out in overall App Migration Out of Scope section



.NET framework/core upgrades, Out of support .NET versions



Any other migration path not listed in the scope e.g

• Classic Services Migrations.

.NET Version	End of Support Date	Supported?
.NET Framework 1.0 - 4.6.1	April 26. 2022	X Out of Support
.NET Framework 3.5	January 9,2029	Supported for now
.NET Framework 4.6.2	January 12, 2027	Supported for now
.NET Framework 4.7 – 4.72	2032+ (approx.)	Supported
.NET Framework 4.8	Indefinite	☑ Supported
.NET Framework 4.8.1	Indefinite	☑ Supported
.NET Core 1.0 - 3.1	December 13, 2022	X Out of Support
.NET 5	May 10. 2022	X Out of Support
.NET 6	November 12. 2024	▲ Supported (Ending Soon)
.NET 7	May 14, 2024	▲ Supported (Ending Soon)
.NET 8	November 10, 2026	✓ Supported

"This document is provided "as-is". Information and views expressed in this document, including URL and other Internet Web site references, may change without

CMF | Java Web Apps migration scope



In Scope



Source:

- On-Prem
- Azure VM



Destination:

- App Service
- Azure Kubernetes Service (AKS)*
- Azure Container Apps (ACA)*



Supported Frameworks

- Java Tomcat (excludes scheduled/cron jobs)
- Java Spring Boot Apps



Supported Versions:

• Java version 8.0 and above, Tomcat 8.5 and above

*Prerequisite:

- Containerizing app is pre-requisite for customers before migration to container platform, our architects can provide guidance if required.
- Containerization tooling supports minimum version Tomcat 8, Java 7 or above If you have version outside of this, find an image that supports your required versions and modify the Dockerfile to replace image.

Out of CMF Scope



Java version, server upgrades

Scheduled/Cron jobs

Any other migration path not listed in the scope:

• JBoss EAP, WebLogic; WildFly, WebSphere & PCF to AKS

CMF | COTS: WordPress migration scope



In Scope



- On-Prem
- Azure VM

Destination:

- WordPress on App Service*
- **Supported Database**
 - MySQL



- Min. base WordPress version on source must be: WP5.6, PHP7.x, Nginx 1.18 & MySQL 5.7
- PHP 7.0 and above

*About WordPress on Azure App Service:

It is built on Linux Azure App Service using an Alpine Linux 3.18 Docker container. It runs on Nginx 1.25, PHP 8.2.9, and Azure MySQL Flexible server 8.0, supporting WordPress 6.1.4 for dynamic web content hosting.

WordPress on Linux App Service



Out of CMF Scope

All items called out in overall App Migration Out of Scope section

WordPress version upgrades

WordPress custom/third-party plugin/themes compatibility/upgrades

Any other migration path not listed in the scope. ISV Solutions

Sitecore, OpenText, Drupal

"This document is provided "as-is". Information and views expressed in this document, including URL and other Internet Web site references, may change without a comment in the commentary of th

CMF | Containerized Apps migration scope



In Scope



Source:

- Docker Containers running On-Prem / VM
- Kubernetes Cluster On-Prem / Azure (including Self hosted)



Destination*:

- App Service
- Azure Kubernetes Service (AKS)
- Azure Container Apps (ACA)

*About Container Hosting Options:

AKS, ACA, and App Service are three popular options for running containers on Azure.

- AKS for full control and flexibility over Kubernetes.
- ACA for serverless and event-driven platform for containers.
- · App Service for fully managed hosting service for web apps.

Comparing Container Apps with other Azure container options



Out of CMF Scope



All items called out in overall App Migration Out of Scope section



Container version upgrades



Containerization is out of scope in this offering. Migration supported for only already containerized applications.

CMF | Other Cloud Providers Migrations scope



In Scope

CMF assess AWS EKS & ECS workloads, migrate current state architecture to the targeted AKS or ACA architecture including network, storage and policies.

Source:

AWS EKS, ECS

Destination*:

- Azure Kubernetes Service (AKS)
- Azure Container Apps (ACA)

*About Container Hosting Options:

AKS and ACA are popular managed services for running containers on Azure.

- AKS for full control and flexibility over Kubernetes.
- ACA for serverless and event-driven platform for containers.

Comparing Container Apps with other Azure container options



Out of CMF Scope

All items called out in overall App Migration Out of Scope section

Software upgrades e.g. .NET version upgrades, Container version upgrades

Containerization is out of scope in this offering. Migration supported for only already containerized applications.



CMF | OpenShift to ARO Apps migration scope



In Scope

CMF assess on prem OpenShift workloads, migrate current state architecture to the targeted ARO architecture including network, storage and policies.



Jource.

• Any OpenShift environment



Azure RedHat OpenShift (ARO) on Azure

*About ARO:

Azure Red Hat OpenShift (ARO) provides highly available, fully managed OpenShift clusters on demand, monitored and operated jointly by Microsoft and Red Hat.

<u>Azure Red Hat OpenShift – Kubernetes PaaS | Microsoft Azure</u> ARO FAQ

Migration Toolkit for Containers is available as part of OpenShift licensing.



Out of CMF Scope

All items called out in overall App Migration Out of Scope section

OpenShift versions (source) no longer supported are out of scope for migration

Containerization is out of scope in this offering. Migration supported for only already containerized applications on OpenShift



Apps Migration RACI

RACI

Activity	Responsible	Accountable	Consulted	Informed
plication Assessment				
Meet with App team to answer Application Assessment				
template	Microsoft	Microsoft	Customer App Team	Partner
koff and Application Discovery				
Setup Kickoff Meeting with App Team to officially commence				
migration journey	Partner	Partner		Microsoft
Confirm application Inventory - Capture Scope, Functional				
and Non-Functional Requirements	Partner	Partner	Customer App team	
Confirm App Key Contacts	Partner	Partner	Customer App team	Microsoft
			Microsoft/	
Setup Database Kickoff meeting to evaluate existing data			Customer DB Support	
and DB migration approach	Partner	Partner	Team	Customer App Team
			Customer App team/	
Produce High level Documents	Partner	Partner	Microsoft	
5				Customer App Team/
Create Migration Timeline	Partner	Partner		Microsoft
olication Infrastructure Diagram				
Create ServiceNow request for creation of Application				
Infrastructure Diagram (AID)	Partner	Partner	Customer App Team	
Create AID	Customer Support Team	Partner	castomer / tpp / team	Customer App Team
os Migration	castomer support ream	T di circi		easterner / pp / earn
l l l l l l l l l l l l l l l l l l l		Customer App Team/		
Request Access to Github and Chef for Microsoft and Team	Partner	Customer Support Team	Microsoft	Microsoft
Create new branch for Github repo and create new tfvars file		customer support ream	Microsoft	Microsoft
to provision Azure VM's. Create a new Pull request.	Microsoft	Partner	Customer Support Team	
Containerization	Partner	Microsoft	Customer App team	
Containenzation	lattie	MICLOSOFC	customer App team	Microsoft/
Code Assessment	Microsoft	Microsoft	Partner	Customer App Team
Remediation	Partner	Microsoft	Customer App team	customer App ream
Get approval for Pull Request (indicate Change Request # and		MICLOSOFC	Customer App team	
AID Link)	Customer RA Support Tea	Partner		
Get approval for Change Request	Partner	Partner	Customer App Team	Microsoft
Implement Change Request (ran terraform apply). Validate	raitiei	Faitilei	Customer App Team	MICIOSOIT
resources are created successfully.	Microsoft	Dartner	Customer Ann Team	Customer App Team
resources are created successfully.	MICIOSOIT	Partner	Customer App Team	Customer App Team
Connect with Customer DB Team or Microsoft to include			Court and an Summary Tanana	
	Dt	Dt	Customer Support Team/	
App DB Migration to their sprint	Partner Microsoft/	Partner	Microsoft	
	1			
s . pp.	Customer DB Support	<u>.</u>		
Create DB instance	Team	Partner	Customer App Team	Customer App Team
	Micsoroft/			
	Customer DB Support			
Migrate Data from source DB to destination DB	Team	Partner	Customer App Team	Customer App Team
	l			Microsoft/
Raise Elevated Access Request (EAR) in ServiceNow for DB	Customer Security			Customer DB Support
User access to database	Support Team	Partner	Customer App Team	Team
work Configuration				
Request for Entrust SSL Certificate	Partner	Partner	Microsoft	
I and the second	Customer Certificate	1		



Q&A?

Questions? Need Assistance?

CMF Nomination

Nomination your projects to the CMF team today:

https://aka.ms/cmf-partner

CMF Questions

CSU Migration Factory Partner Desk

MFPartnerDesk@microsoft.com



Thank you