

► *More as a Service™*

March 1, 2023

Start : 10h00

**Transitioning
from DAP to GDAP**

Diego Lens
Cloud Enablement

Microsoft

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March 1st, 2023

**Transitioning
from DAP to GDAP**

Diego Lens
Cloud Enablement

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Diego Lens

- 20 Years working in Distribution
- Cloud Enablement
- Sales/Technical Trainings
- Microsoft Azure
- Microsoft 365
- Azure Virtual Desktop

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• [linkedin.com/in/diegolens](https://www.linkedin.com/in/diegolens) 

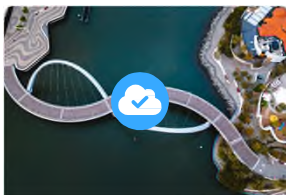


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Growth Solutions

INGRAM MICRO CLOUD
More as a Service



Modern Cloud Platforms

Transform Into the New Norm

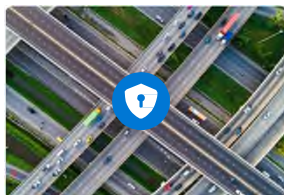
Go boldly into the future with innovative infrastructure and platform solutions built for driving profitability and growth through key app modernization, data & insights, and cloud strategies.

App Modernization

DevOps, Containers, Microservices
+ Infrastructure

Data & Insights

DB (PaaS), Analytics, Warehousing, AI/ML
+ Infrastructure



Seamless Security

Build your Business with True Peace of Mind

Move forward towards a bright business future with total asset and data protection including seamless sign-on, endpoint security, identity security, and complete security operations management.

Endpoint

Malware Exposure, MDR/XDR, Server Security

Identity

Authentication, Identity & Access Management

Security operations

Vulnerability Mng, Tier 2 SOC Analytics, SIEM



Connected Workplace

Together We Achieve More

Work together, work smarter and stay productive, from anywhere with our comprehensive suite of collaboration apps, digital experiences, and virtual desktops, designed to help you do more.

Collaboration Apps

Productivity Suits, conferencing

Virtual Desktops

Remote Work, Desktop Virtualization, OS

Employee Experience

Workflow insights, resources, learning



Business Performance

Work at the Speed of Modern Business

Build a fine-tuned business engine to power your performance with our tailor-made technological approach to equip your teams with CRM, ERP software, and imaginative workforce automation.

CRM

Customer Relationship Management

ERP

Enterprise Resource Planning

Workforce Automation


No-Flow Cods, Power Automate

<http://bit.ly/ingramcloud>

<https://ingram.cloudchampion.nl>

<https://ingram.cloudchampion.be>

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Modern Cloud Platforms

Transform Into the New Norm

Go boldly into the future with innovative infrastructure and platform solutions built for driving profitability and growth through key app modernization, data & insights, and cloud strategies.

App Modernization
DevOps, Containers, Microservices, Infrastructure

Data & Insights
BI (PowerBI), Analytics, Warehousing, AI/ML, Infrastructure

16.8 %
App Modernization market to grow by 2025 CAGR

20.7 %
Public Cloud Spending growth in 2023

40%
Firms with a Cloud-Native-First strategy in 2023

Modern Cloud Platforms

Microsoft Azure Story Telling

Microsoft Azure provides a powerful and easy-to-use platform for building, managing, and maintaining your applications in the cloud. Discover the challenges and solutions of modernizing your applications to the cloud with today's challenges and solutions.

[SUBSCRIBE HERE](#)

Microsoft Azure Assessment & Migration

We will discuss how to prepare for a Full Datacenter Migration: Moving All On-Premises Resources to the Cloud (IaaS & SaaS).

[SUBSCRIBE HERE](#)

Microsoft Azure Fundamentals

Microsoft Azure is a Public Cloud environment that can save companies realistic expenses (lots of having to purchase, manage, and maintain on-premises hardware and application resources).

[SUBSCRIBE HERE](#)

Azure Lighthouse & Azure Cost Management

Learn how Azure Lighthouse and Azure Cost Management will help you with the service's maintenance.

[SUBSCRIBE HERE](#)

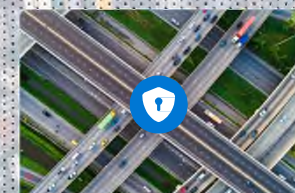
Azure Fraud Prevention

An AI partner in this cloud environment can help you detect and prevent fraud in your applications. It can help you detect and prevent fraud in your applications.

[SUBSCRIBE HERE](#)

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Seamless Security

Build your Business with True Peace of Mind

Move forward towards a bright business future with total asset and data protection including seamless sign-on, endpoint security, identity security, and complete security operations management.

Endpoint
Modern Endpoint, MDR/EDR, Server Security

Identity
Authentication, Identity & Access Management

Security operations
Vulnerability Mgt, Tier 2 SOC, Analytics, SIEM

\$129B
Cybersecurity Public Cloud Services Spend by 2025 Globally

+50%
organizations will be using MDR by 2025.

60%
security deployments are in the Public Cloud

Seamless Security

Microsoft 365 Security Story Telling

Microsoft 365 Security provides a powerful and easy-to-use platform for building, managing, and maintaining your applications in the cloud. Discover the challenges and solutions of modernizing your applications to the cloud with today's challenges and solutions.

[SUBSCRIBE HERE](#)

Microsoft 365 Defender for Business

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[SUBSCRIBE HERE](#)

Microsoft Entra

Microsoft Entra provides a powerful and easy-to-use platform for building, managing, and maintaining your applications in the cloud. Discover the challenges and solutions of modernizing your applications to the cloud with today's challenges and solutions.

[SUBSCRIBE HERE](#)

Microsoft Intune

Microsoft Intune provides a powerful and easy-to-use platform for building, managing, and maintaining your applications in the cloud. Discover the challenges and solutions of modernizing your applications to the cloud with today's challenges and solutions.

[SUBSCRIBE HERE](#)

Microsoft 365 Defender Suite

Microsoft 365 Defender Suite provides a powerful and easy-to-use platform for building, managing, and maintaining your applications in the cloud. Discover the challenges and solutions of modernizing your applications to the cloud with today's challenges and solutions.

[SUBSCRIBE HERE](#)


Microsoft Purview Information Protection

Microsoft Purview Information Protection provides a powerful and easy-to-use platform for building, managing, and maintaining your applications in the cloud. Discover the challenges and solutions of modernizing your applications to the cloud with today's challenges and solutions.

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Connected Workplace

Together We Achieve More

Work together, work smarter and stay productive, from anywhere with our comprehensive suite of collaboration apps, digital experiences, and virtual desktops, designed to help you do more.




- Collaboration Apps**
Productivity suite, conferencing
- Virtual Desktops**
Remote Work, Desktop Virtualization, OS
- Employee Experience**
Workflow Insights, resources, learning

+21%
Virtual Desktop market CAGR growth by 2030

+50%
Team collaboration software growth by 2030.

57%
Reason for digital investments: Employee Experience

Connected Workplace






EX + CX = TX

Employee Experience + Customer Experience = Total Experience

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Business Performance

Work at the Speed of Modern Business

Build a fine-tuned business engine to power your performance with our tailor-made technological approach to equip your teams with CRM, ERP software, and imaginative workforce automation.

- CRM**
Customer Relationship Management
- ERP**
Enterprise Resource Planning
- Workforce Automation**
No/low Code, Power Automate

Business Performance

We want to help modernize and transform your business. With a focus on facilitating your team's needs, we are taking a tailor-made technological approach to personalize what strategies work best for you.

CRM:
CRM technology directly aligns with our growth mindset – at the end of the day, the goal of CRM is to foster and sustain existing and future customer relationships. Through this technology, you can generate multichannel marketing campaigns, nurture sales-ready leads and align sales and marketing with planning and tracking tools that integrate with existing apps and services.

ERP:
In the evolving digital landscape, it is imperative to stay up to date with the latest technologies to move forward. An ERP software suite can help manage day-to-day business processes that push beyond just financial data – discover how you can accelerate your business, grow your customer base and increase your profit margins with ERP.

Workflow Automation:
Workflow Automation is your go-to resource for building custom apps that connect to your existing data and systems, without the need for code. Through low-code platforms, you can build solutions that support workflow automation, AI, secure data access, seamless data analysis and visualization capabilities

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Ingram Micro Cloud Enablement 2023

Enablement
<http://bit.ly/ingramcloud>

Cloud Champion
<https://ingram.cloudchampion.be>
<https://ingram.cloudchampion.nl>

Newsletter
<http://bit.ly/imc-email>

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Agenda

- Delegated Administration Privileges (DAP)
- Granular Delegated Admin Privileges
- Transitioning from DAP to GDAP
- Monitoring GDAP

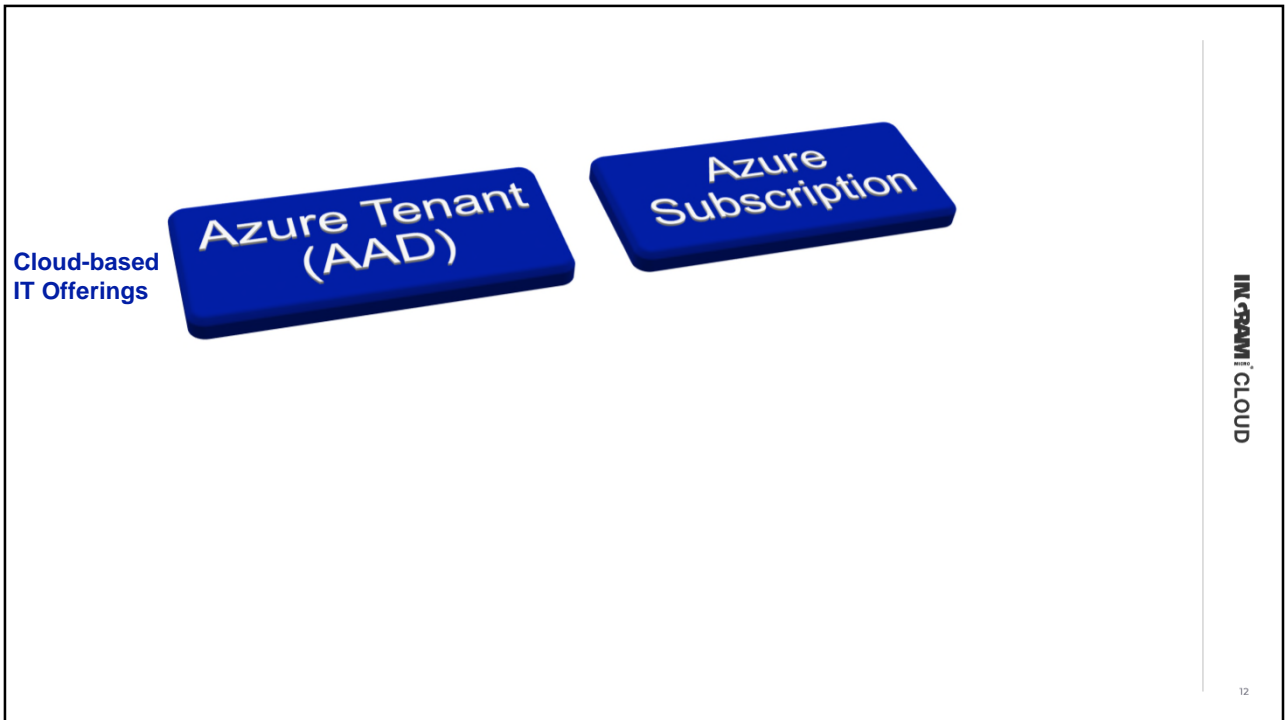
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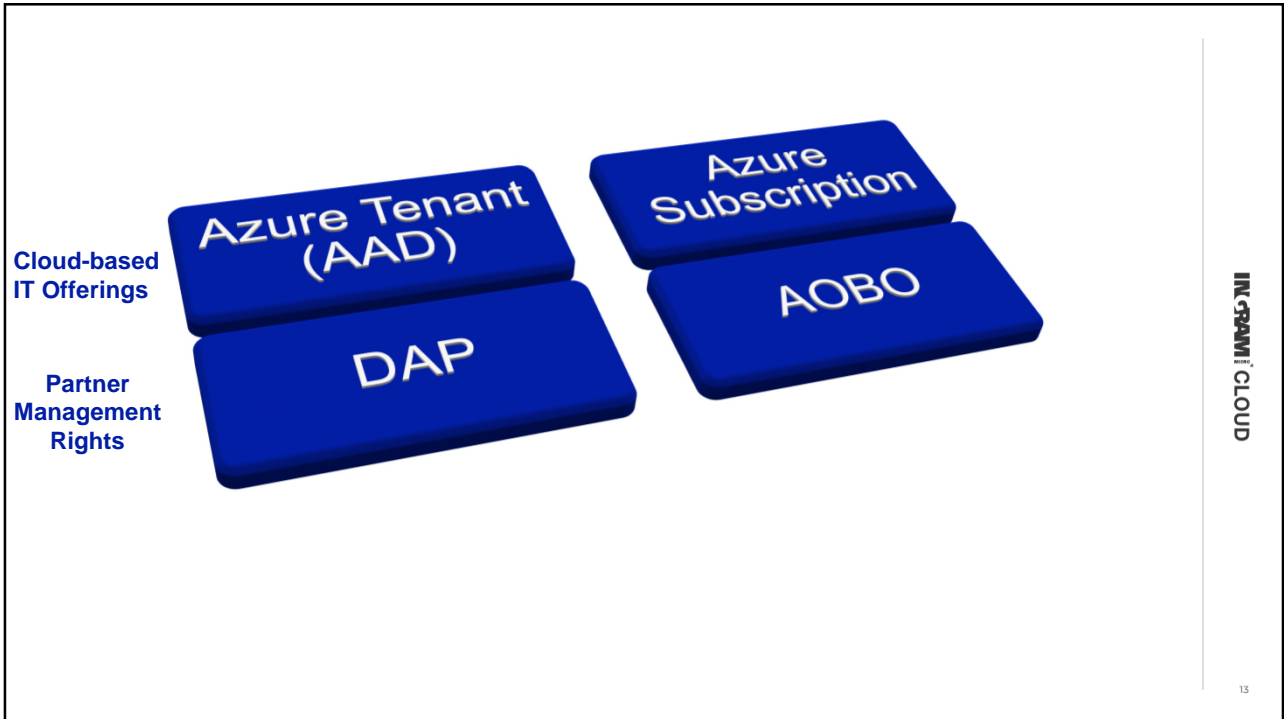
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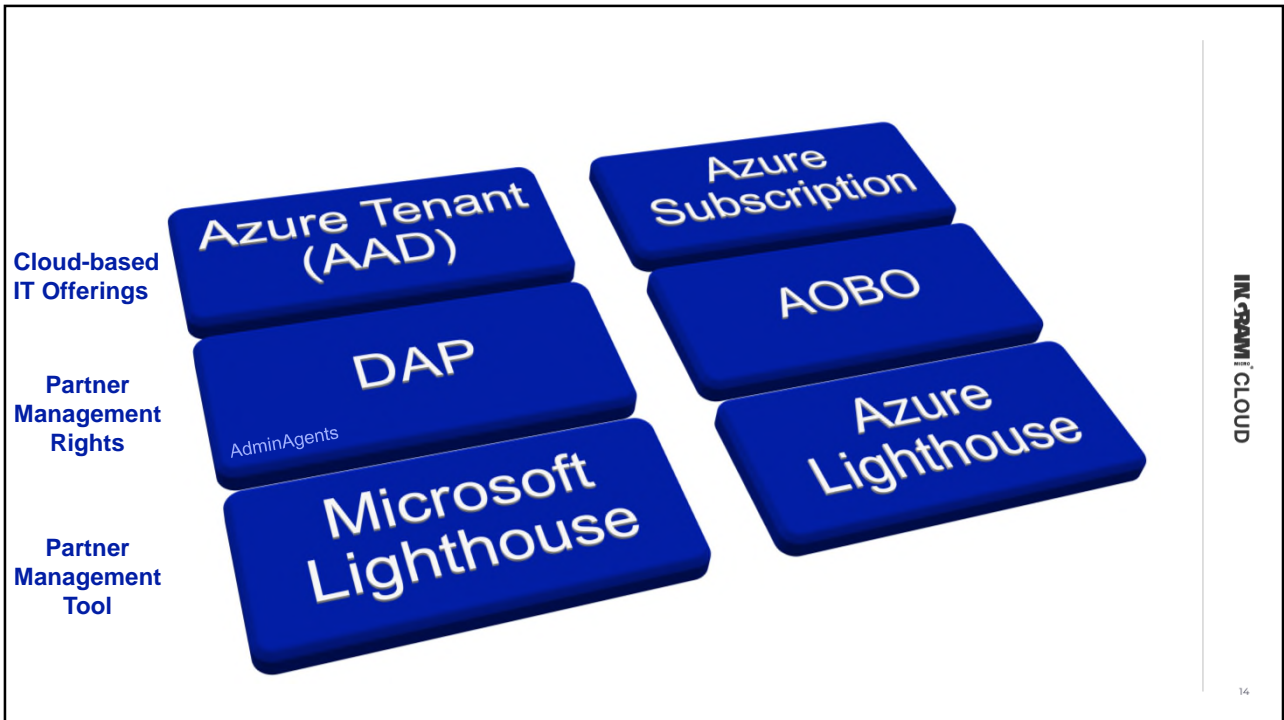
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What is DAP?

Delegated Admin Privileges (DAP) is the model of access where most users have wide access to perform **administrative functions on behalf of their customers**. That access is perpetual (**does not auto-expire**). Specific users and designated **Admin Agents can access all customer tenants by default**. In the DAP model, access cannot be partitioned according to employee, customer or workload.

AdminAgents



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Enabling DAP in Partner Center

Microsoft Partner Center Search

Home > Customers > Request a reseller relationship

Customer list

Administer

Indirect providers

Customer list | Request a reseller relationship

Invite the customer to authorize you as their local reseller of record. When the customer follows the link in your email, they are linked to your reseller account. [Learn more](#)

Select an indirect provider [What's this?](#)

Ingram Micro BVBA

Delegated Admin Privileges

Include delegated administration privileges for Azure Active Directory and Office 365.

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Transitioning from Delegated Admin Privileges (DAP) to Granular Delegated Admin Privileges (GDAP)

Microsoft is taking steps to protect access to customer data as part of their commitment to increase the security of their ecosystem. A major part of this initiative is the transition from **Delegated Admin Privileges (DAP) to Granular Delegated Admin Privileges (GDAP)**. This will be completed by **January 2023**.

This transition is part of Microsoft's "Zero Trust" approach. They are following the three principles of:

- Verify explicitly
- Use least privileged access
- Assume breach

Legacy DAP has only one Role-Based Access Control (RBAC) available. It is a "Full Administrator" with permissions to everything for support, financials, security, operations, etc. Now with GDAP, it is actively discouraged to use Full Administration mode. Instead, there are many options to tailor the individual permissions to the specific job role defined by the customer.

The transition to GDAP will affect almost all partners who resell Microsoft products (indirect provider, indirect reseller, direct bill).

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What are the key dates? *

July 25: General availability of DAP to GDAP bulk transition tool **

End of Q1 CY23 (no earlier than Jan. 17): Disable 90-day inactive DAP relationships

End of Q1 CY21 (no earlier than Jan. 17): Stop DAP creation for new customers and new reseller relationships


March 1 : End of no consent window for DAP to GDAP transition tool

Q1 CY23 (no earlier than March 1): Transition remaining active DAP to limited GDAP roles

***Please note that these dates are from Microsoft and are always subject to change. Dates with "no earlier than..." are targets. The exact dates will be supplied by Microsoft in the future.**

****We suggest to not wait for the bulk transition tool to be live as this tool will not grant the user with the same legacy Global Admin role. Inherent roles set with the transition tool will be set to least privileged. This will reduce your level of access compared with the new 66 granular roles.**

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End-customer Communication



Transition to Granular Delegated Admin Privileges (GDAP) to maximize your security ecosystem

Dear customer,
Microsoft is introducing GDAP, wherein Microsoft partners can provide more granular and time-bound access to their customers' workloads than the current delegated admin privileges (DAP) model.

We highly recommend moving away from the current DAP model—which gives partner users standing or perpetual global admin access to the customer's tenant—to GDAP, a fine-grained delegated access model.

Why transition from DAP to GDAP?
The fine-grained delegated access model reduces the security risk to and impact on customers. It gives partners the control and flexibility to restrict partner agents' access per customer so that their employees can manage a customer's service and environment at the workload level.

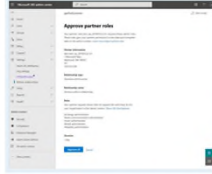
The GDAP relationship duration can be between 1 and 730 days.

Get started

Your Microsoft partner will initiate the GDAP relationship request by selecting the duration of the relationship and the supported [Azure Active Directory \(AAD\) roles](#) that will be included in the request. The partner will then send you the invitation URL to approve the request.

To accept the GDAP relationship request, follow these steps:

1. Sign in as a global admin to the Microsoft 365 Admin Center.
2. Select the URL sent by your partner to approve the GDAP relationship request.
3. Review the information in the request.
4. Select Approve all to accept the request.



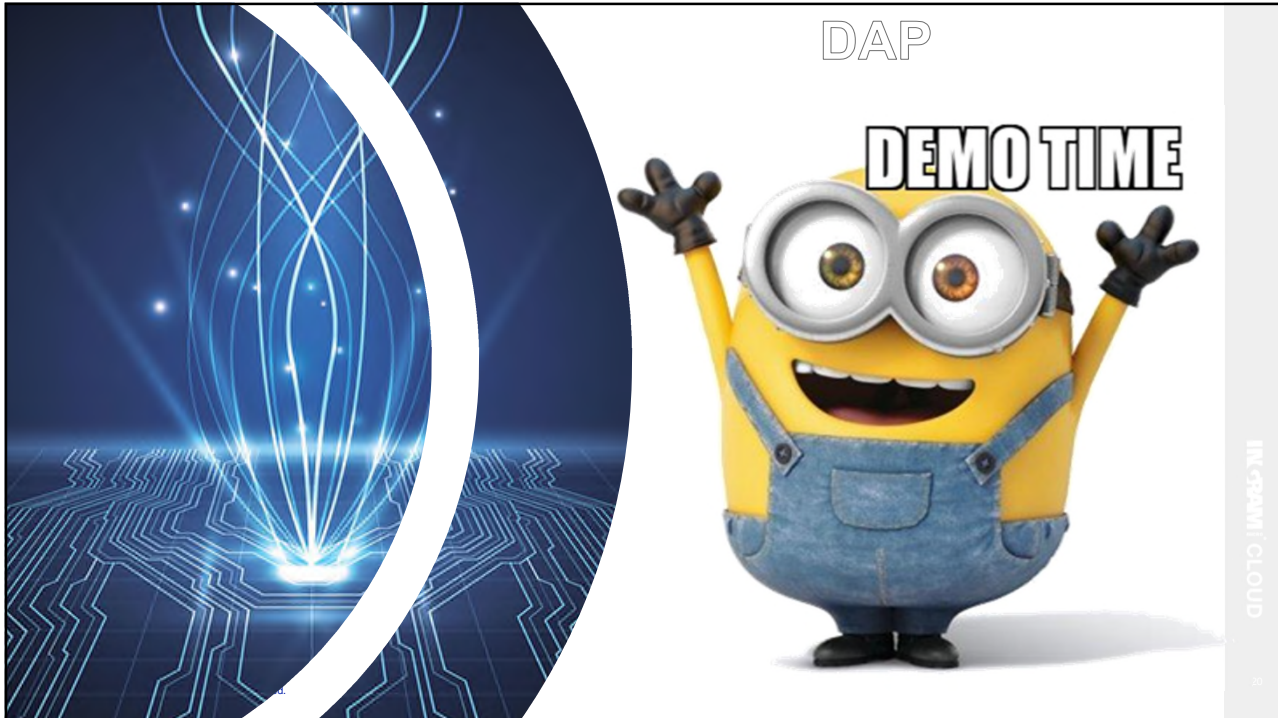
A confirmation email will then be sent to you and your partner, confirming that you've accepted the GDAP relationship request. Your partner can then manage your services and environment using the assigned roles for the duration of the GDAP relationship.

GDAP relationship expiration

You'll receive email reminders when the GDAP relationship expiration date is near (30 days, 7 days, and 1 day from the expiration date), and you can ask your partner to send you a new GDAP relationship request.

If you don't want to continue the GDAP relationship with your partner, access will automatically expire once the existing relationship duration is reached, and you'll receive an email confirmation. Your partner will no longer have access to your tenant, and partner users can no longer administer services on your behalf.

<https://partner.microsoft.com/en-US/resources/detail/transition-to-gdap-to-maximize-your-security-ecosystem-pdf>





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What is DAP?
Delegated Admin Privileges (DAP) is the model of access where most users have wide access to perform **administrative functions on behalf of their customers**. That access is perpetual (**does not auto-expire**). Specific users and designated **Admin Agents can access all customer tenants by default**. In the DAP model, access cannot be partitioned according to employee, customer or workload.

What is GDAP?
Granular Delegated Admin Privileges (GDAP) is a security feature that allows partners to **configure granular and time-bound access to their customers'** workloads in production and sandbox environments.
Companies delegate individuals to be Partner Administrators. These Partner Administrators can specify access for a user to be able to perform functions for each customer. These users will have access based on what they do (workload) for each customer. Also, access is granted for up to two years, not "perpetual" as in DAP.
In other words, access will be "granular" or specific with over 66 roles and is time-based depending on the activities the user needs to perform.

<https://ingrammicrocloud.com/blog/transition-to-granular-delegated-admin-privileges>

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GDAP Features

Duration

- Partners can select a GDAP relationship duration of between 1 and 730 days.

Supported roles

- Partners can choose from any [Azure Active Directory \(AAD\) roles that are supported by GDAP](#) for granularity, which can be approved by customers at partner tenant scope.
- Partners are discouraged from selecting a [global administrator role](#) for GDAP invitation requests.

Security groups (SGs)

- Partners can [create SGs in their partner tenant](#) to organize their employees so that they can restrict their access per customer per Microsoft 365 workload level and partition their employees' access per customer, depending on the business need.

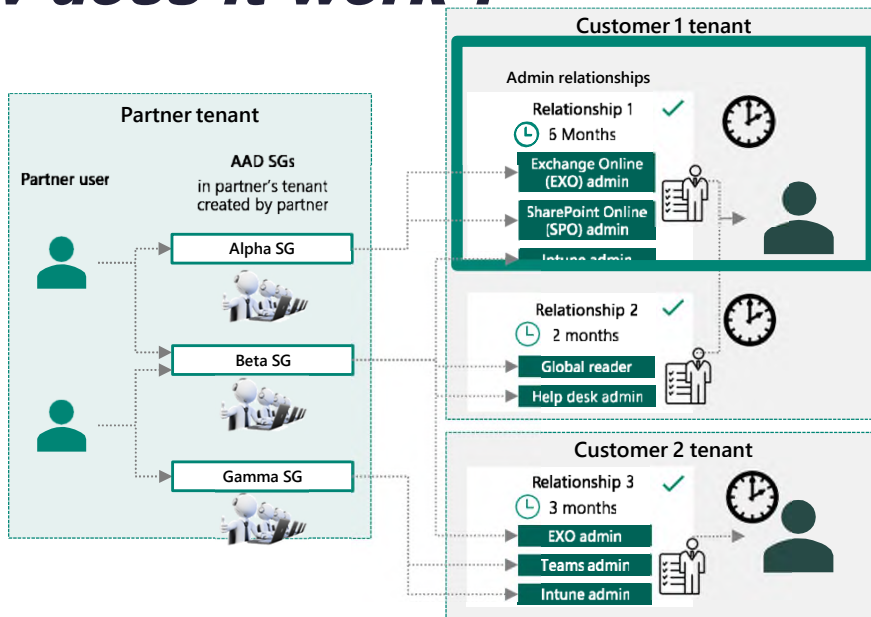
Reporting

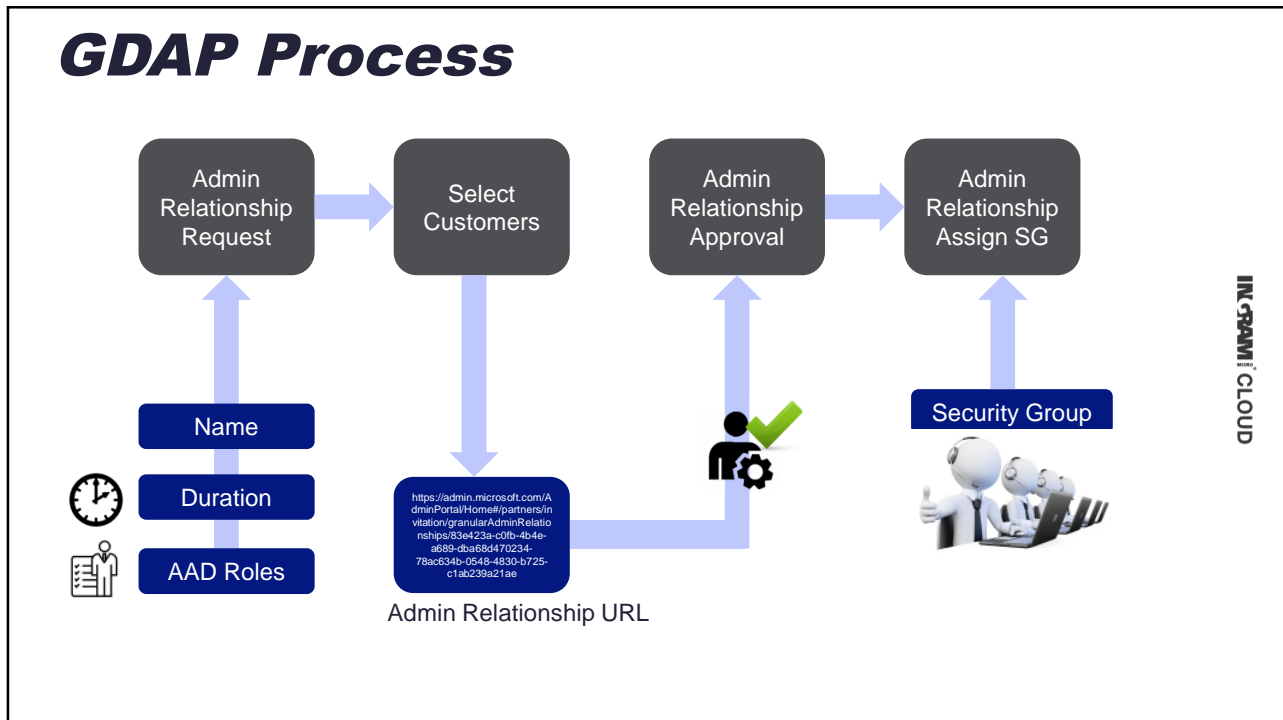
- Partners can use GDAP reporting analytics in Partner Center to track:
 - Invitations pending approval from customers.
 - Which relationships across their customers are expiring.

Termination

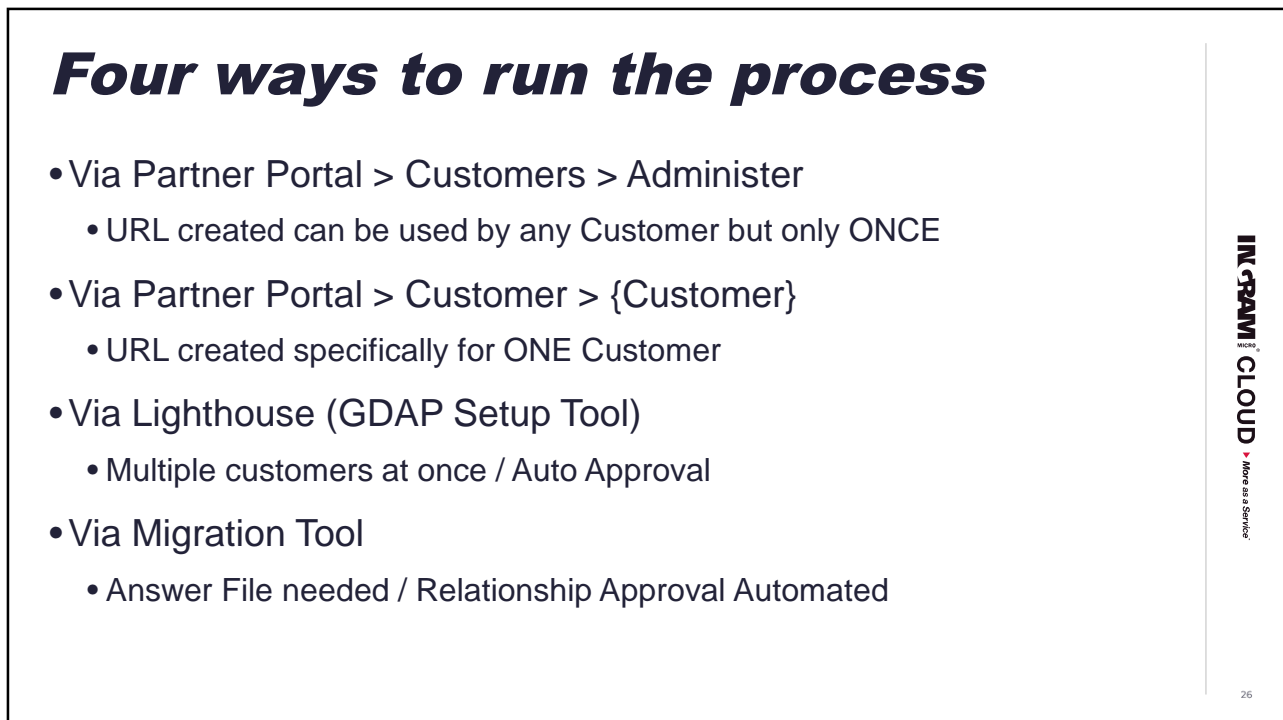
- Either the partner or the customer can terminate access granted through GDAP.

How does it work ?

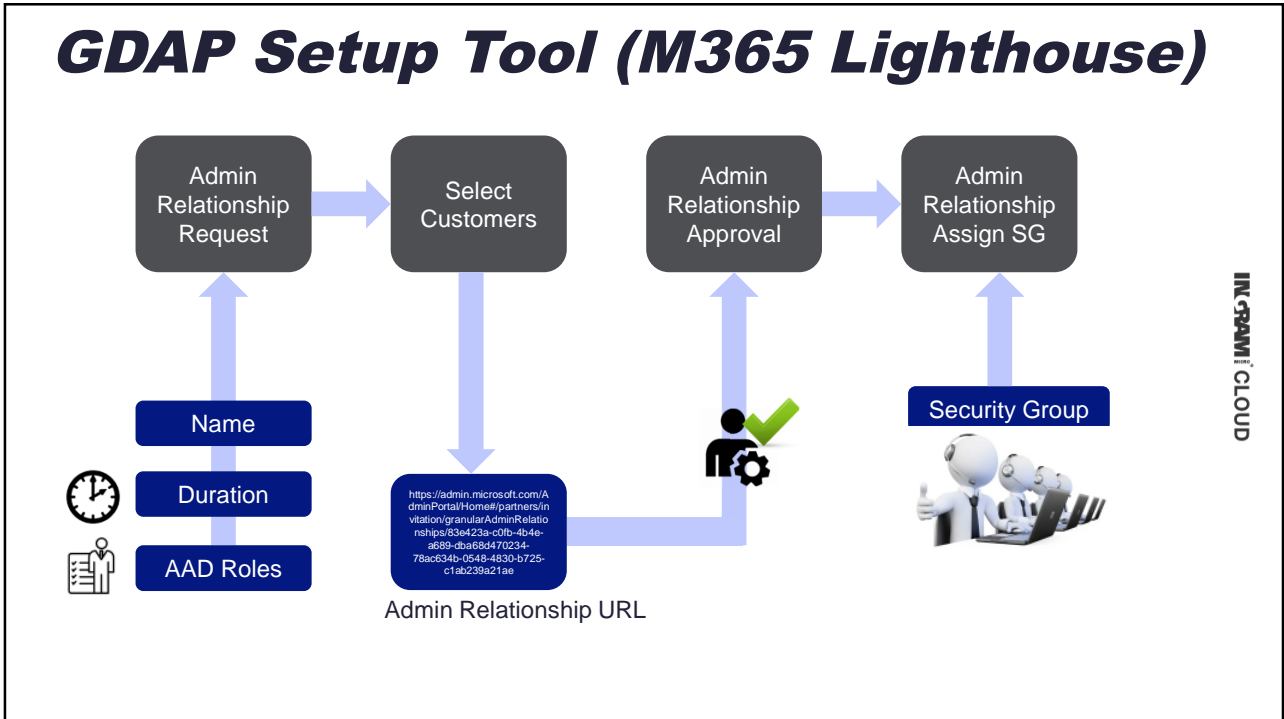




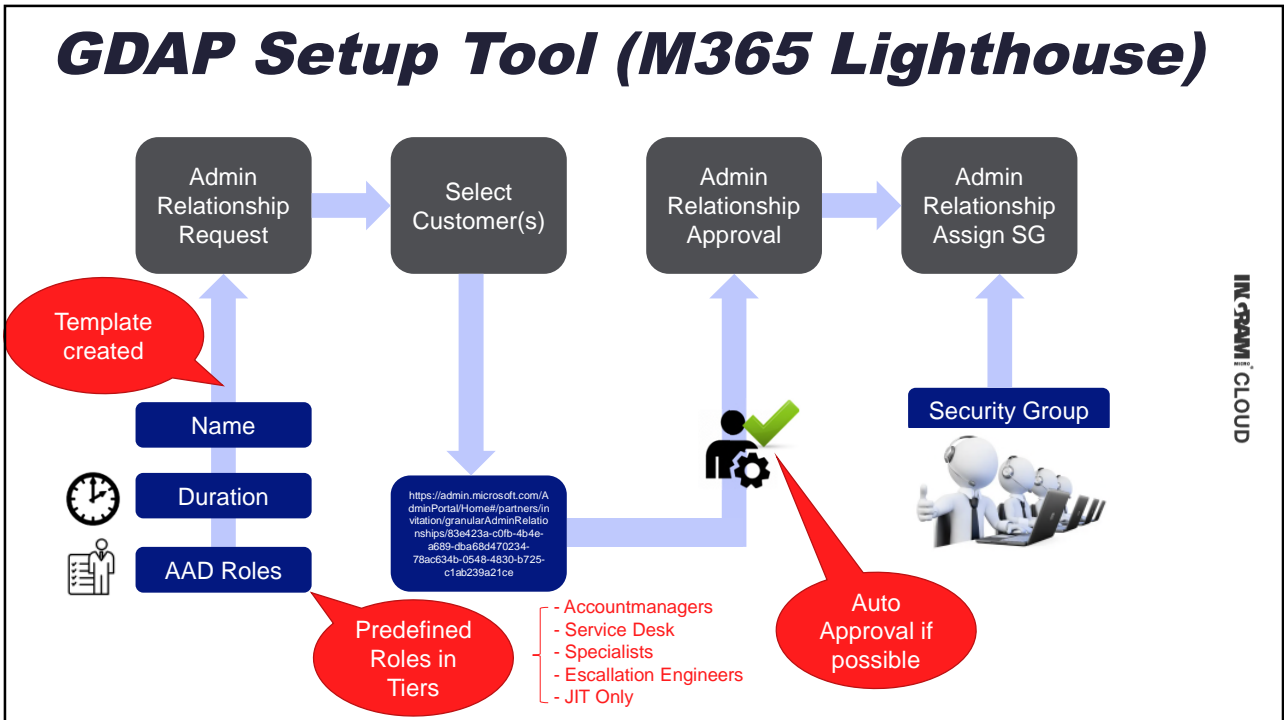
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<p>Account managers Monitor Microsoft 365 usage and licensing information without providing access to user level details or insights.</p>	<p>License Administrator Message Center Reader Usage Summary Reports Reader</p>
<p>Service desk Perform basic tasks to manage customer tenants, such as admitting support requests and resetting users' passwords. Service desk technicians may also read tenant information, such as user properties and security-related alerts. They collect and discover information on customers' environments that can help troubleshoot support issues.</p>	<p>Directory Reader Exchange Recipient Administrator Hybrid Administrator Reports Reader Security Reader Service Support Administrator Teams Communications Support Engineer Phone Administrator Teams Communications Administrator Global Reader</p>
<p>Specialists Administer and monitor users, policies, and alerts across major Microsoft workloads. This group has administrative permissions that permit them to take corrective action to resolve issues or implement changes on the customer tenant.</p>	<p>Cloud Device Administrator Directory Reader Dynamics 365 Administrator Exchange Administrator Global Reader Groups Administrator Hybrid Administrator Hybrid Identity Administrator Network Administrator Office Apps Administrator Power BI Administrator Power Platform Administrator Security Operator Security Reader Service Support Administrator SharePoint Administrator Teams Administrator Reports Reader Phone Administrator Authentication Administrator Authentication Policy Administrator Intune Administrator User Administrator Windows Update Deployment Administrator</p>
<p>JIT only Just-in-time access will be required for these roles. These roles grant high privileges, and Microsoft recommends limiting access to these roles for security purposes.</p>	<p>Application Administrator Cloud Application Administrator Global Administrator Privileged Authentication Administrator Security Administrator Privileged Role Administrator</p>
<p>Escalation engineers Handle major Microsoft workloads, as well as security and compliance policies for the customer. They have additional access to develop applications and implement identity governance.</p>	<p>Compliance Administrator Compliance Data Administrator Directory Reader Dynamics 365 Administrator Exchange Administrator Global Reader Groups Administrator Hybrid Identity Administrator Phone Administrator Authentication Administrator Authentication Policy Administrator Intune Administrator User Administrator Windows Update Deployment Administrator Identity Governance Administrator Attack Simulation Administrator Device Name Administrator External Identity Provider Administrator Application Developer Azure AD Joined Device Local Administrator Hybrid Administrator Conditional Access Administrator Service Support Administrator Security Operator Security Reader Reports Reader Network Administrator Office Apps Administrator SharePoint Administrator Teams Administrator Power BI Administrator Power Platform Administrator Cloud Device Administrator</p>

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Enabling GDAP in Partner Center

☰ Microsoft Partner Center
🔍 Search

Home > Customers

Customer list

Administer

Indirect providers

Customers | Granular administration


To request an admin relationship with the customer, select the link below. To manage an existing admin relationship, select the customer company from the list below.

[Request admin relationship](#)

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1. Create Security Groups

-  **sg-Project-Team**
-  **sg-Reporting-Team**
-  **sg-Support-Team**

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2. Create an admin relationship request

Granular administration | Create an admin relationship request

To request an admin relationship with a customer, fill out the form below, copy and paste the following text, including the URL, into an email. Edit the text if necessary and send the email to your customer. Your customer will be able to see the Admin relationship name in the M365 Admin Center. Please note this will not establish a Reseller relationship. Go to the [Customer List](#) page to request a Reseller relationship.

Admin relationship name *
 Customer Support is available ✓
ⓘ The admin relationship name is visible to customers.

Duration in days *

Requested Azure AD roles *
Identify the Azure AD roles you want to assume for your customer.
[Select Azure AD roles](#)

Groups administrator

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3. In return you will get a URL

Request [Open in email](#) [Copy to clipboard](#)

By clicking the included link you will be able to accept the request for us to administer your products using the roles listed below for the specified date range.

Click to review and accept:
<https://admin.microsoft.com/AdminPortal/Home#/partners/invitation/granularAdminRelationships/8a8...>

Duration in days:
730

Azure AD roles:
Groups administrator
Can manage all aspects of groups and group settings like naming and expiration policies.

Done

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4. Forward request to Customer

Request [Open in email](#) [Copy to clipboard](#)

By clicking the included link you will be able to accept the request for us to administer your products using the roles listed below for the specified date range.

Click to review and accept:
<https://admin.microsoft.com/AdminPortal/Home#/partners/invitation/granularAdminRelationships/8a8...>

Duration in days:
730

Azure AD roles:
Groups administrator
Can manage all aspects of groups and group settings like naming and expiration policies.

Done

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5. Verify Accepted Requests

Customers | Granular administration

To request an admin relationship with the customer, select the link below. To manage an existing admin relationship, select the customer company from the list below.

[Request admin relationship](#)

Company name

Details

[My Customer](#)

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6. Assign Security Group

Admin relationships | [Redacted]

Status	Active
Start date	9/6/2022, 2:44:28 PM GMT+2
End date	9/5/2024, 2:44:28 PM GMT+2

Azure AD roles: ⓘ

Dynamics 365 administrator, Exchange administrator, Helpdesk administrator, Intune administrator, Service support administrator

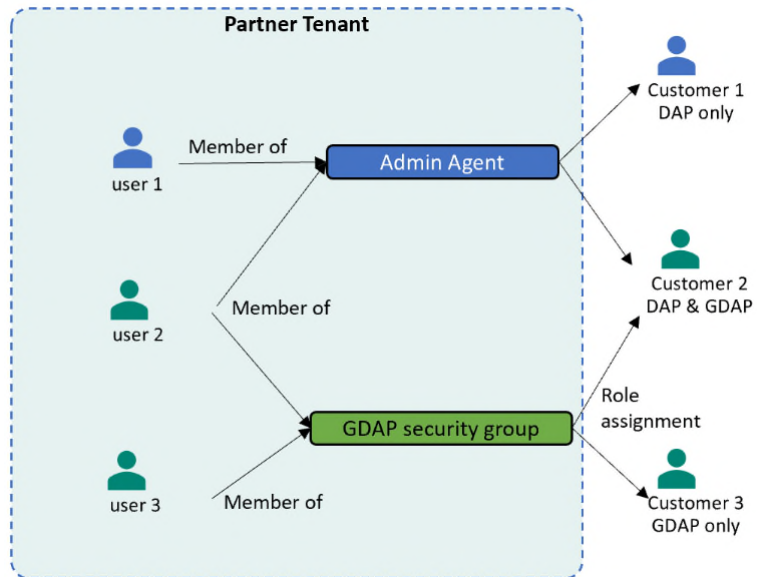
Security groups

Select a security group to modify role assignments available for members of the group. Role assignments can be modified only for security pending role assignment updates. [Learn more about security groups.](#)

[+ Add security groups](#) [Remove security groups](#)

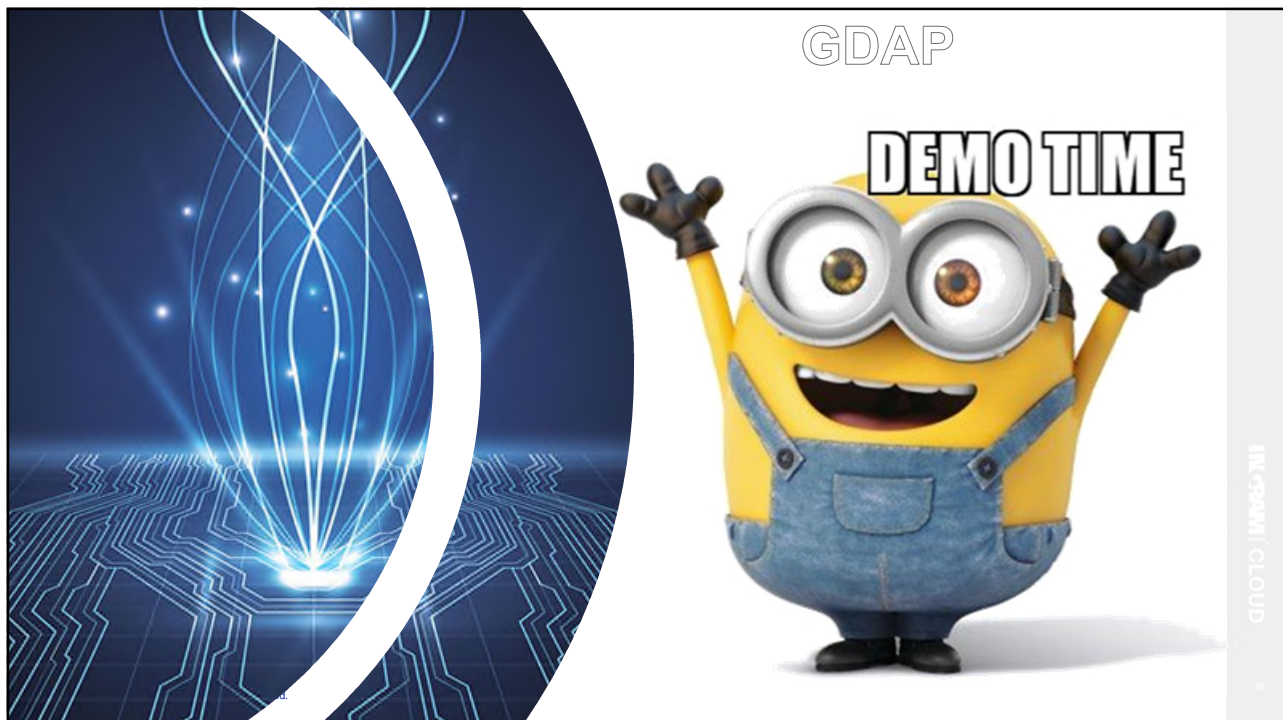
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Mixed Configuration : DAP + GDAP



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GDAP Bulk Migration Tool

GDAP bulk migration tool

Article • 08/11/2022 • 10 minutes to read • 3 contributors

Appropriate roles: Global admin | User management admin | Admin agent | Sales agent

The DAP to GDAP bulk migration tool enables partners to create new GDAP relationships with implied customer consent. Implied customer consent means there's a pre-existing active DAP relationship between the CSP and their customer.

The bulk migration tool has the following features:

- Open-source .NET console tool that uses open-source .NET SDK
- Supports comma separated (.csv) and JSON (.json) file formats for setting up data for migration.
- No code changes required and it can be launched out of the box with a .NET command.
- Code is extensible and can be enhanced if partners need it to be.
- Extensive logging that can help troubleshoot issues.

This tool is designed for direct bill partners and indirect providers transacting through the Cloud Solution Provider (CSP) program.

```

GDAP Bulk Migration Tool.
Please choose an option..

Download operations:
1. Download eligible customers list
2. Download eligible customers for very l
3. Download Example Azure AD Roles
4. Download Partner Tenant's Security Gro
5. Download existing GDAP relationship(s)

GDAP Relationship operations:
6. One flow generation
7. Create GDAP Relationship(s)
8. Refresh GDAP Relationship status

Provision Partner Security Group access operations:
9. Create Security Group-Role Assignment(s)
10. Refresh Security Group-Role Assignment status
>
  
```

https://docs.microsoft.com/en-us/partner-center/gdap-bulk-migration-tool?WT.mc_id=M365-MVP-6771

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What are the key dates? *

July 25: General availability of DAP to GDAP bulk transition tool **

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Q1 CY23 (no earlier than March 31): Transition remaining active DAP to limited GDAP roles

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**We suggest to not wait for the bulk transition tool to be live as this tool will not grant the user with the same legacy Global Admin role. Inherent roles set with the transition tool will be set to least privileged. This will reduce your level of access compared with the new 66 granular roles.



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GDAP frequently asked questions

Learn / Partner Center Docs / Customers / Granular delegated admin privileges (GDAP) /



GDAP frequently asked questions

Article • 09/12/2022 • 14 minutes to read • 9 contributors



Appropriate roles: All users interested in Partner Center

Granular delegated admin permissions (GDAP) give partners access to their customers' workloads in a way that is more granular and time-bound, which can help to address customer security concerns.

With GDAP, partners can provide more services to customers who may be uncomfortable with the high levels of partner access.

GDAP also helps with customers who have regulatory requirements to provide only least-privileged access to partners.

<https://learn.microsoft.com/en-us/partner-center/gdap-faq>

INTEGRATED CLOUD Move as a Service

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Some FAQs

- | | |
|--|------------|
| • Can I make GDAP relation permanent ? | No |
| • Can I autorenew GDAP relationship ? | No |
| • If expired ... what with subscriptions | No Problem |
| • Can I see when customer removes relationship | Yes |

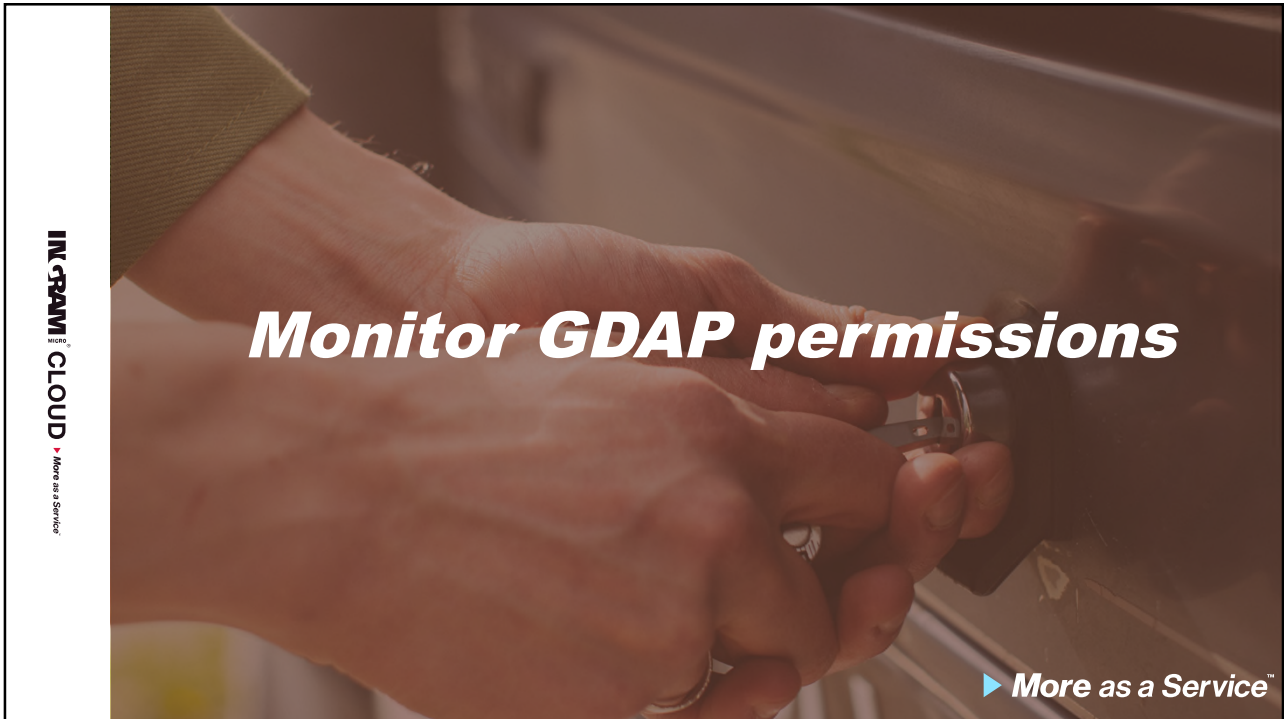
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Considerations for Transitioning from DAP to GDAP

- › While DAP and GDAP will coexist during the transition period, GDAP will eventually **replace DAP**. This is to ensure that we provide a more secure solution for our partners and customers. We advise transitioning your customers to GDAP as soon as possible to ensure continuity.
- › There are no changes to the existing DAP relationship flow while DAP and GDAP coexist.
- › **Partner earned credit (PEC) earnings won't be affected when you transition to GDAP.**
There will be no changes to the partner admin link
- › (PAL) with the transition, ensuring that you continue to earn PEC. Disabling DAP will not remove PAL.
- › **GDAP permissions will take precedence** over DAP permissions:
The precedence for GDAP permissions over DAP permissions works at the partner tenant, customer tenant, and workload levels. For example, if a partner user signs in for a given workload and there's DAP for the global admin role and GDAP for the global reader role, the partner user will get the global reader permissions only.
- › **Transitioning a large customer base from DAP to GDAP:**
 - › This can be carried out by APIs starting in late February. This will require customer consent.
 - › We're in the process of building a **transition tool** for partners that will help them transition all their customers from DAP to GDAP without requiring customers' consent.
 - › GDAP will be required to turn on Microsoft 365 Lighthouse in the future.
The partner user will need to have the right GDAP permissions on the customer's tenant if they want to view that customer in Microsoft 365 Lighthouse.
 - › **If the GDAP relationship expires**, that customer will no longer be visible in Microsoft 365 Lighthouse.

For information on how GDAP works for Azure, refer to the [Granular delegated admin privileges \(GDAP\) introduction](#) in Microsoft Docs.

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Microsoft 365 Lighthouse

Microsoft 365 Lighthouse

Home > Tenants

Tenants

The Tenants page contains a list of all your customer tenants, including their Lighthouse onboarding status. Select a tenant to view detailed information including contact details and deployment status (for tenants with an Active onboarding status).


Ineligible	Active	Without DAP	Inactive
33	5	4	0

<input type="checkbox"/>	Customer 1	⋮	Active	<input type="checkbox"/> DAP
<input type="checkbox"/>	Customer 2	⋮	Active	<input type="checkbox"/> DAP & GDAP

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Microsoft 365 Lighthouse

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Wrap-Up

- Delegated Administration Privileges (DAP)
- Granular Delegated Admin Privileges
- Transitioning from DAP to GDAP
- Monitoring GDAP

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