# Modern Work & Security Partner Programs & Incentives Update

Elif Kaytaz EMEA Partner GTM Lead – Modern Work Solutions

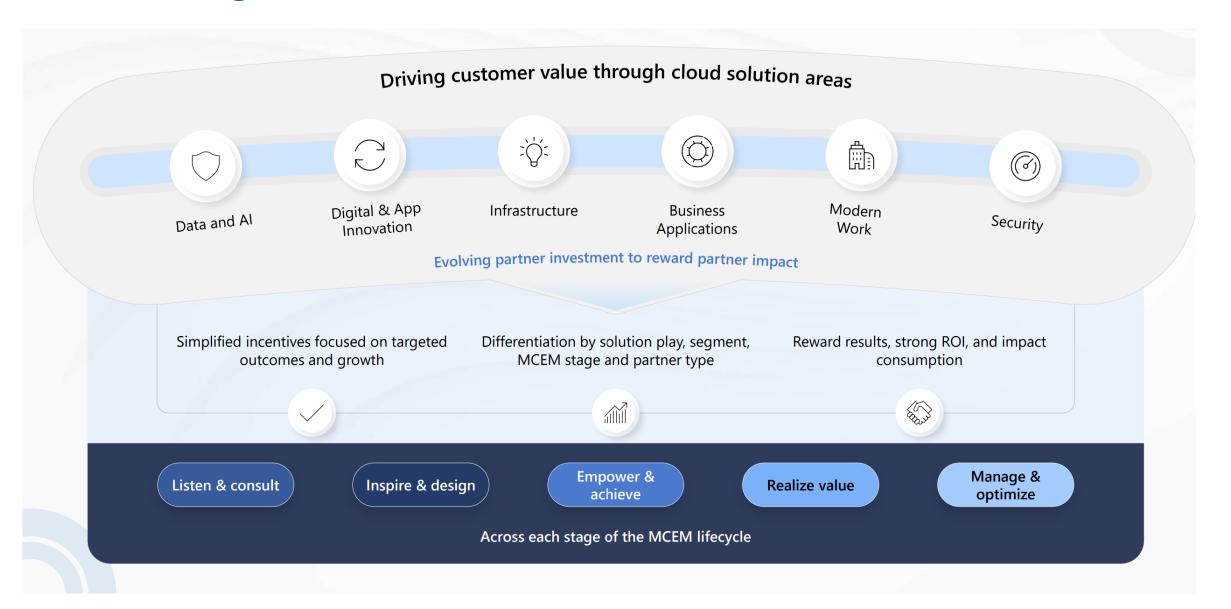
Nikoleta Gamanova EMEA Partner GTM Lead – Security Solutions

Frank Pasques EMEA Incentives Lead

## Agenda

- Modern Work Programs & Investments
- Security Programs & Investments
- MW and SCI Programmatic Incentives

### **Partner Programs & Incentives**



# FY24 Principles Reward Partners for Impact

1 Targeted outcome-based partner reward system

Pre-sales activities must be reflected as inbound leads (campaign ID: #partnerGTM [SCI] or #partnerGTM [MW])

Partners must be locally present and active

## **Modern Work**

Elif Kaytaz

EMEA Partner GTM Lead – Modern Work Solutions

### **Modern Work Partner Programs & Incentives**

Content and assets are provided to support partner execution across the entire Microsoft Customer Engagement Methodology (MCEM) customer lifecycle

- MCI Build Intent Workshops Discontinuing
- Flagship Programs: ME3/E5 Customer Accelerator Program & New Usage Incentives
- Also available: CSP / EA Transactional Incentives

| Solutions<br>Play       | Growth Area                      | Key Co-Selling focus and<br>Investments  | <b>Listen &amp; Consult</b><br>Qualify the opportunity | <b>Inspire &amp; Design</b><br>Align customer to solution<br>and business case | Empower & Achieve<br>Establish customer<br>agreement | Realize Value<br>Achieve outcomes and<br>establish baseline metrics | Manage & Optimize<br>Complete opportunity and<br>identify next steps |
|-------------------------|----------------------------------|--|--|--|--|---|--|
| Secure<br>Productivity  | ME3 +<br>M365 Copilot            | <ul> <li>Drive deployment in<br/>Enterprise and Corp</li> <li>Drive new customer<br/>acquisition and upsell To<br/>M365 E3 &amp; E5</li> </ul> | Campaign in a Box [C]                                  |  | Accelerator Program [P] Workshop [P]                 | Deployment Offer [\$]   | AADP, Intune<br>Usage Incentive [\$]                                 |
| Cloud<br>Endpoints      | W365                             | <ul> <li>Deliver pilots to secure<br/>customer commitment, and<br/>post-sales deployment</li> </ul>  | Campaign in a Box [C]                                  | W365 Workshop BoM [C]  | W365 Pilot [\$]                                      | W365 Usage Incentive [\$]   |  |
|                         | Phone +<br>Teams Prem.           |  | Campaign in a Box [C]                                  | Phone Workshop BoM [C]   | Phone Pilot [\$]                                     | Phone Usage Incentive [\$]  |  |
| Converged<br>Comms      | Meeting Rooms +<br>Teams Premium |  |  | Operator Enterprise Program [P]  |  |   |  |
|                         |                                  |  |  |  | Meeting Room Pa                                      | artner Program [P]  |  |
| Frontline<br>Worker     | FLW                              | Deliver pilots to secure<br>customer commitment, and<br>post-sales deployment  | Campaign in a Box [C]                                  | FLW Workshop BoM [C]   | FLW Pilot [\$]                                       | FLW Usage Incentive [\$]  |  |
| Employee<br>Experience* | Viva                             | <ul> <li>Deliver pilots to secure<br/>customer commitment, and<br/>post-sales deployment</li> </ul>  | Campaign in a Box [C]                                  | Viva Workshop BoMs [C]   | Viva Pilots [\$]                                     | Viva Adoptio  | on Guides [C]  |

Key: [

[C] Content

[\$] Funded engagement or incentive

[P] Partner Program – Includes funded engagements and/or incentives<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> Participation in Usage incentives requires Modern Work Solution Partner designation. Other programs/investments require Modern Work Specialization at a minimum. Additional requirements may apply to individual programs.

### New Microsoft 365 Customer Accelerator

### Do more with Microsoft 365 E3 & E5

### Why Do More With Microsoft 365? What's in it for you?

- Acquire new customers and get them Al-ready
- Accelerate every interaction into an upsell conversation with existing customer base
- Door opener to position value-add project and managed services for greater profitability
- Unlock incentives throughout customer journey

### >>> Partner Eligibility

### Do More with Microsoft 365 E3 & E5:

- LSP and Direct CSP partners with Modern Work solutions or services experience. Partner's must transact in the same country where the customer is located.
- Partners must be approved by the appropriate Microsoft subsidiary.

### Do More with ME3 Deal Association:

- Partners who participated in FY23 DMWL 1: many Enterprise program Teamwork Deployment or Modernize Endpoint specializations partners
- FastTrack Partners

### **Engagement Summary**

- 1:Many Briefings: Eligible partners can earn up to \$1,500 in incentives for delivering 90-minute, 1:many briefings (virtual or in-person), followed by a Milestone 2 incentive of up to \$20k for influencing E3/E5 Net Paid Seat Add (NPSA) growth over the following 11 months post-event with their customers.
- <u>Deal Association</u>: Eligible partners can engage and influence customers 1:1, forgoing the Milestone 1 payment, but leverage the deal association process to be eligible to earn the Milestone 2 incentive of up to \$20K.



| Activity                              | Incentive         |
|---------------------------------------|-------------------|
| 1:Many Briefing                       | Up to \$1,5K      |
| 1:1 Engagement New (Deal Association) | Not<br>Applicable |

| Seats Sold | 300-999 | 1000+ |
|------------|---------|-------|
| NPSA E3    | \$6K    | \$10K |
| NPSA E5    | \$12k   | \$20k |
|            | 27/ 1   |       |

2X Increase

### >>> Customer Eligibility

- Medium-sized businesses above 300 seats. with intent to purchase upgrade seats of Microsoft 365 E3 or Microsoft 365 E5
- Education, non-profit, and public sector customers will not count toward the attendee minimums required to receive incentives
- Public Sector Customers may not participate in a Do More with ME3 Deal Association

Microsoft 365 ME3 Customer Accelerators

## **Accept MCAP Briefings Program Terms**

When the site is accessed for the first time, you will see a link to view and complete the Program Guide.

This step is required before registering a Briefing.

The agreement can be reviewed at any time after it has been signed.

### Accelerator Events

Effective November 4, 2022, we are relaunching the Microsoft Cloud Accelerator Events Program to include workshops that enable partners to engage multiple customers in one event. Also known as 1-many or 1-few workshops, these partner-led engagements are designed by Microsoft to help partners accelerate opportunities for Microsoft technologies and solutions. Partner benefits include:

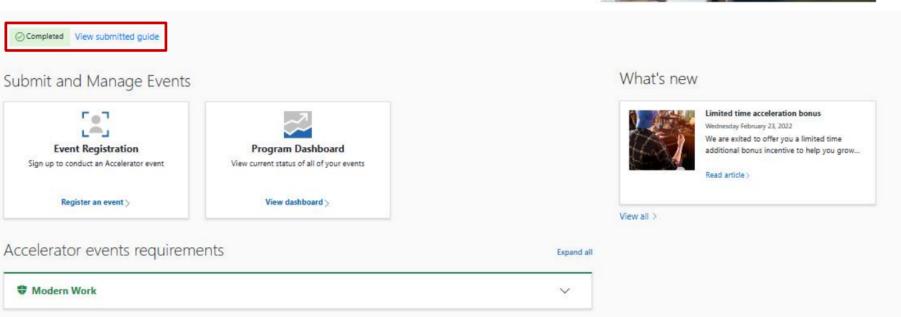
· Simplify workshop delivery with repeatable engagements and standardized pilots

Transform Microsoft Cloud Accelerator Program Events Register Program Dashboard What's new Help

- . Drive engagement with experiences that highlight the benefits of Microsoft 365
- · Create demand and accelerate customer acquisition at scale

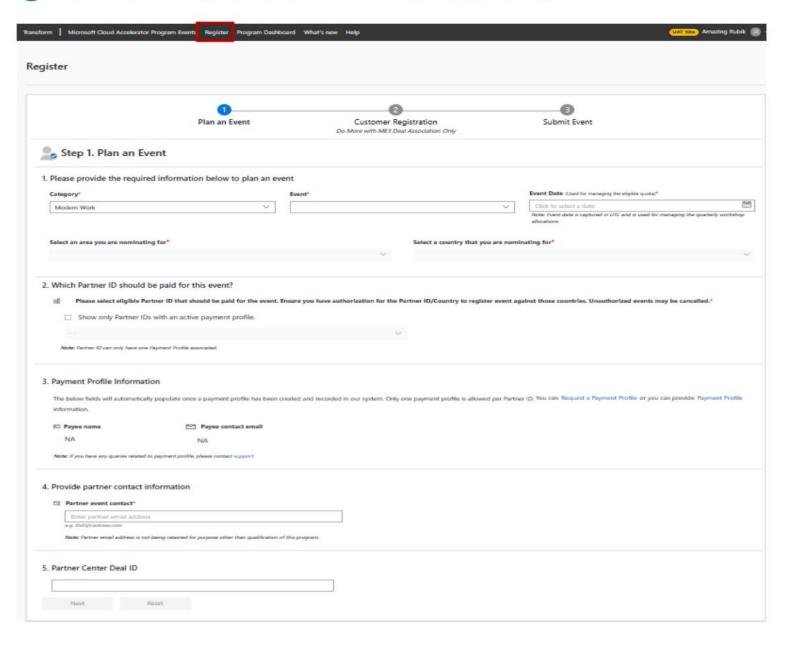
Now available to partners, Microsoft 365 Do more with less is designed to help partners deliver cost-savings conversations to help small and medium business customers realise the technological and cost benefits of Microsoft 365.



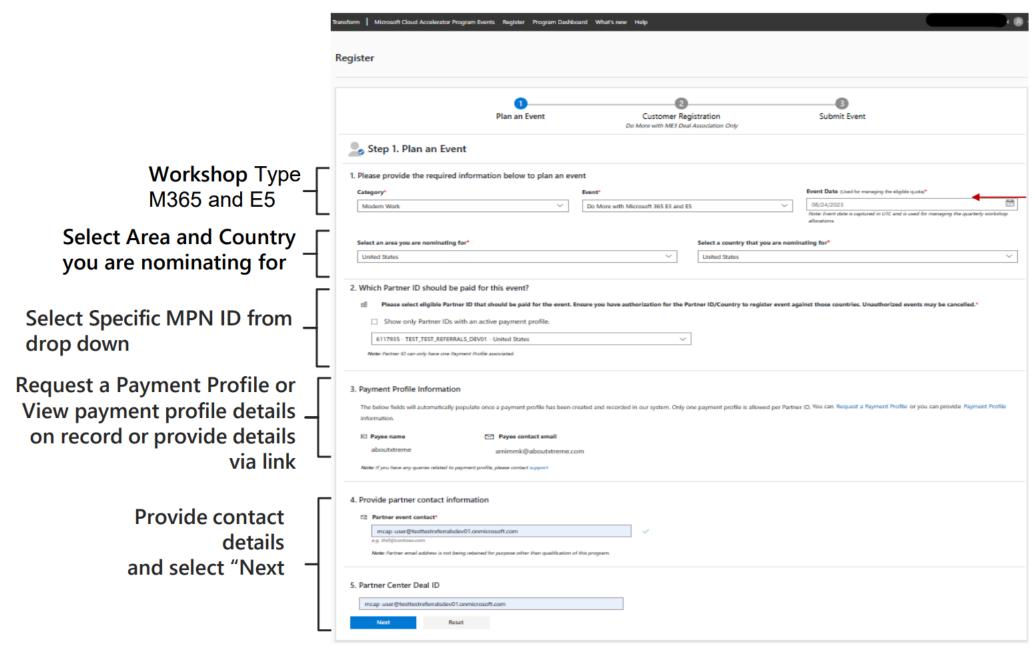


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### **Step 1: Registration (Partner information)**

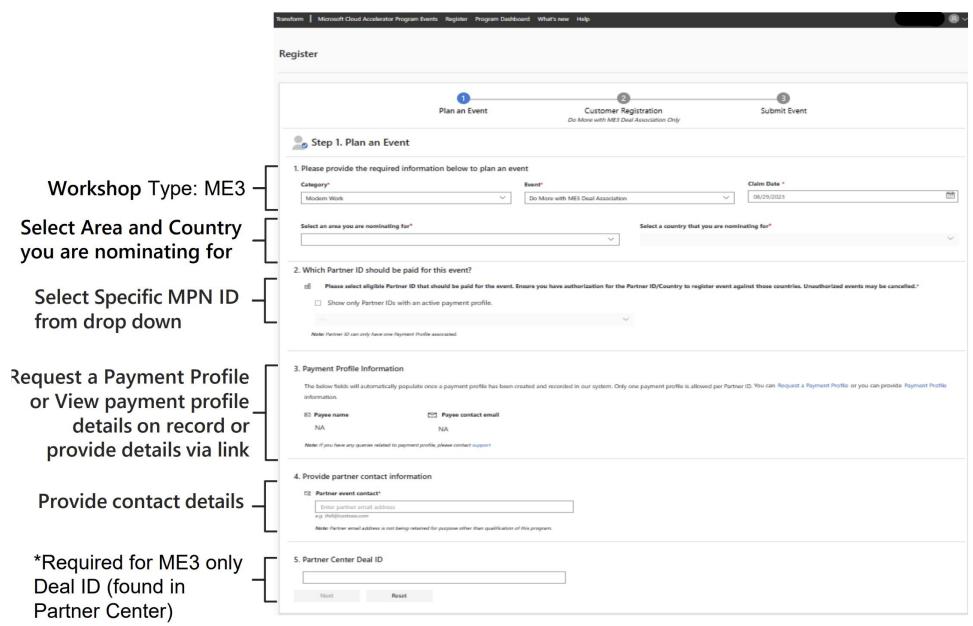


## Step 2: Plan a Briefing – M365 E3 and E5



Briefing Date must be current or future date.

### **Step 3: Customer Registration- ME3**



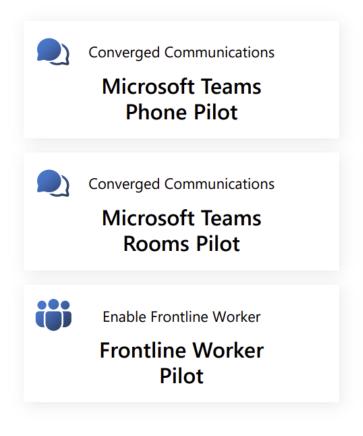
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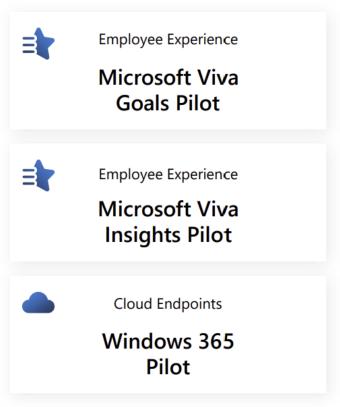
### Key Resources I Modern Work I ME3 ME5 Customer Accelerator

- More on ME3/E5 Customer Accelerators:
  - MCAPs Platform for T&C and partner logging in/claims
  - <u>Do More with M365 E3/E5 Landing Page</u> Includes resources like email templates, briefing decks, delivery tutorial video as well as step by step guide
    - Step-by-step guide for MCAPs partners

### **Pilots Overview**

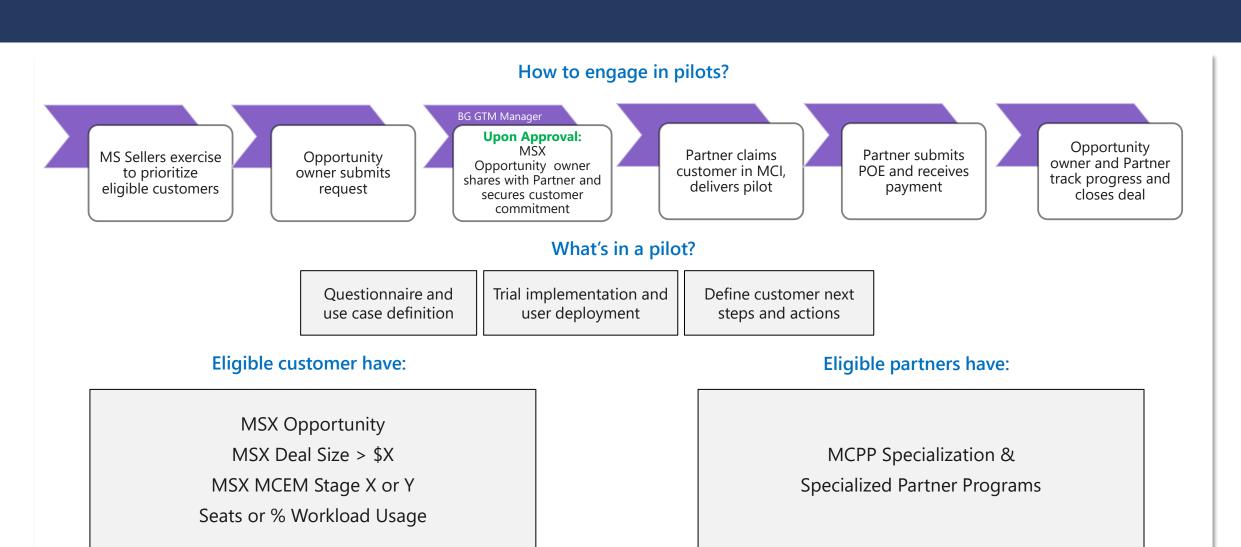
## Demonstrate solutions in customer production environment to accelerate opportunities





Funded up to \$30,000 per pilot

## **Pilots** | Orchestration Overview



### Modern Work – Frontline Worker Pilot - Medium

#### **ENGAGEMENT SUMMARY**

To unlock a new future for frontline workers, this year, partners have an opportunity to engage their customers in the Frontline Worker Pilot program where customers will implement high value scenarios to equip their frontline with the right tools, boost their engagement and operational efficiency. Partners will leverage Microsoft 365 F3 trial licenses, delivery guidance and get connected to our top customer opportunities to accelerate pipeline jointly for stronger customer wins.

#### **ENGAGEMENT TERM**

July 1, 2023 – June 30, 2024

### **Partner Eligibility**



### Partner Agreement

Microsoft Cloud Partner Program Agreement



#### **Program Enrollment**

Microsoft Commerce Incentives



#### **Partner Qualification**

Managed Microsoft Partners with a Co-Sell Ready offer for Frontline Worker and 2 of the following Specializations:

- Adoption and Change Management
- Teamwork Deployment
- Modernize Endpoints
- Teams Custom Solutions

### **Measure and Reward**

**Activity Payment:** Market A = \$20,000 and Market B = \$15,000, Market C = \$10,000 (Refer to slide titled 'FY24 Modern Work Details' for details)

### **Customer Qualification**

Customers with active Frontline Worker sales opportunities that have been prioritized by Microsoft and for which a valid outbound Partner Center referral authorizing a pilot has been created.

Customer aligned partner will be notified with engagement details.

### **Activity Requirements**

During this Pilot you will:

- In collaboration with the customer identify at least two scenarios to pilot
- Assist with defining **at least 100 users** (frontline workers and managers) to enable them with Microsoft 365 F3 trial licenses and to pilot the identified **two scenarios**
- Implement scenarios, conduct pilot with the identified set of frontline workers
- Deliver an actionable plan to adopt proposed scenarios addressing potential blockers discovered during the pilot delivery
- Propose next steps for broader implementation of the piloted scenarios and Microsoft 365 F3 license purchase

### Partner role in MCI

Build Intent - Partner Activities

### **Purchasing motion**

Breadth, Enterprise and self-service purchasing motions

### **Earning Type**

Fee

Partners must perform all program registration requirements and qualifying activities, as stated in the Incentive guide before the incentive can be earned. Classified as Microsoft Confidential and program information is subject to change. This asset is intended only for reference purposes, as a high level overview of the program. Do not blog, tweet, post photos, or otherwise display information about this overview.

### **FY24 Incentive Rate Card Details**

### Market A, B, and C Countries



Engagement claim amounts will be calculated in USD, based on the country associated with the Partner Location ID listed in the claim, or until program cap is reached.

Market A countries are Australia, Austria, Belgium, Canada, Denmark, Finland, France, Germany, Iceland, Ireland, Italy, Japan, Luxembourg, Netherlands, New Zealand, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom, and United States

Market B countries are Bahrain, Barbados, Brazil, Cayman Islands, Chile, China, Colombia, Cyprus, Czechia, Estonia, Greece, Hong Kong, Indonesia, Israel, Jamaica, Korea, Kuwait, Latvia, Lithuania, Malaysia, Malta, Mexico, N. Macedonia, Oman, Philippines, Poland, Puerto Rico, Qatar, Saudi Arabia, Senegal, Singapore, Slovakia, Slovenia, South Africa, Taiwan, Thailand, U.A.E. and Uruguay.

**Market C** will include all other countries/regions eligible for Microsoft Commerce Incentives.

### **Incentive Rate Card**



| Туре          | Engagement Name                 | Market A | Market B | Market C |
|---------------|---------------------------------|----------|----------|----------|
| FY24 Pilot    | Frontline Worker Pilot (Large)  | \$30,000 | \$22,500 | \$15,000 |
| FY24 Pilot    | Frontline Worker Pilot (Medium) | \$20,000 | \$15,000 | \$10,000 |
| FY24 Pilot    | Microsoft Teams Phone Pilot     | \$20,000 | \$15,000 | \$10,000 |
| FY24 Pilot    | Microsoft Viva Goals Pilot      | \$20,000 | \$15,000 | \$10,000 |
| FY24 Pilot    | Microsoft Viva Insights Pilot   | \$20,000 | \$15,000 | \$10,000 |
| FY24 Pilot    | Windows 365 Pilot               | \$20,000 | \$15,000 | \$10,000 |
| FY24 Workshop | Microsoft 365 Copilot Workshop  | \$5,000  | \$3,500  | \$2,500  |

https://aka.ms/MCI/IncentivesGuide

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## Modern Work – Microsoft 365 Copilot Workshop

#### **ENGAGEMENT SUMMARY**

Microsoft 365 Copilot combines the capabilities of large language models (LLMs) with business data and Microsoft 365 apps, igniting creativity, amplifying productivity, and elevating skills. This workshop comprises two integral components. First, a readiness assessment is conducted to ensure customers' fulfillment of technical prerequisites and to discern necessary measures for safeguarding information against inadvertent disclosure. Second, an envisioning session to demonstrate the capabilities of Microsoft 365 Copilot, identify high-value use cases, and build an implementation plan.

#### **ENGAGEMENT TERM**

Oct 1, 2023 - June 30, 2024

### **Partner Eligibility**



### **Partner Agreement**

Microsoft Al Cloud Partner Program Agreement



### Program Enrollment

Microsoft Commerce Incentives



#### **Partner Qualification**

Participant in the following invite-only program: Microsoft 365 Copilot Jumpstart Partner Program

#### **Measure and Reward**

Activity Payment: Market A = \$5000, Market B = \$3500, and Market C = \$2500 (Refer to below slide 'FY24 Modern Work Details' for details)

### **Customer Qualification**

- 500+ Microsoft 365 E3 or E5 Commercial Licenses, and
- 50% or greater Azure Active Directory Plan 1 Monthly Active Usage (MAU), and
- 50% or greater Exchange Online Monthly Active Usage (MAU), and
- 50% or greater SharePoint Online Monthly Active Usage (MAU), and
- 50% or greater Teams Monthly Active Usage (MAU), and
- 50% or greater Microsoft 365 Apps Monthly Active Devices (MAD)

### **Activity Requirements**

Deliver Microsoft 365 Copilot workshop goals:

- Complete a readiness assessment to verify whether the customer meets the technical requirements and determine what steps are needed to protect their information from accidental exposure
- Conduct an envisioning session to demonstrate the capabilities of Microsoft 365 Copilot
- Identify the personas and high value use cases that can benefit from Microsoft 365
   Copilot
- Build a plan to address gaps found in the readiness assessment and implement the high value use cases

### Partner role in MCI

Build Intent – Partner Activities

**Earning Type** 

Fee

Partners must perform all program registration requirements and qualifying activities, as stated in the Incentive guide before the incentive can be earned. Classified as Microsoft Confidential and program information is subject to change. This asset is intended only for reference purposes, as a high level overview of the program. Do not blog, tweet, post photos, or otherwise display information about this overview.

### Key Resources I Modern Work I Pilots & M365 Copilot Workshop

- Partner Incentives (microsoft.com)
  - Direct Link to FY24 Partner Incentives Guide
- Modern Work for Partners Co-Sell with Microsoft Partner Accelerators
  - Contains all available resources for our partners across all MW Solution Plays



## FY24 Modern Work Demand Gen Resources

### Campaigns available

Campaigns currently live in Digital Marketing Content OnDemand (DMC) and Partner Marketing Center (PMC)

| Campaign Name   | DMC | РМС      | # Languages |
|---|-----|----------|-------------|
| Increase Frontline Operational Efficiency (DMC) and Empower and Connect your Frontline Workers (Cross Industry) (PMC) |     | <b>✓</b> | 14          |
| Acquire new customers with Teams Essentials   | ✓   | ✓        | 5           |
| Reimagine the employee experience with Microsoft Viva   | ✓   | ✓        | 5           |
| Cloud Management Campaign in a Box  |     | ✓        | 7           |
| Do More with Less – Enterprise (Modern Work)  | ✓   | ✓        | 6           |
| Do More With Less – SMB (Modern Work)   | ✓   | ✓        | 8           |
| NextGen Windows Experiences   | ✓   | ✓        | 7           |
| Go Big with Hybrid Work   | ✓   | ✓        | 1           |
| Digital Workforce   | ✓   |          | 6           |

### FY24 campaigns upcoming

Jumpstart partners will receive early previews of upcoming campaign-in-a-box (CiaB) content and exclusive guidance on how to activate these resources.

| Campaign Name                 | DMC | РМС | # Languages |
|-------------------------------|-----|-----|-------------|
| Secure Productivity           | ✓   | ✓   | 11          |
| Cloud Endpoints               | ✓   | ✓   | 11          |
| Employee Experience (refresh) | ✓   | ✓   | 11          |
| Frontline Workers (refresh)   | ✓   | ✓   | 11          |

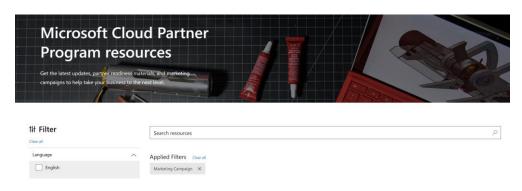
## Campaign-in-a-box | Customizable campaign assets

Customizable content BOMs available to all partners to help generate customer awareness and top-of-the-funnel leads. Each asset has placeholders for partner customization to incorporate value prop, call to action, and contact information.





For automated marketing campaigns: aka.ms/DMC



For downloadable assets and customizable marketing campaigns: aka.ms/PMC



## FY24 Modern Work Campaign Roadmap

| •  | FY24 Q1 —   | •   | FY24 Q2 ———  | •   |
|--|---|---|--|---|
| Secure Pro   | oductivity  | Employee Exp.   | Cloud Endpoints  | Frontline Workers   |
| <ul> <li>6-week Digital Marketing<br/>Content OnDemand (DMC)<br/>automated campaign</li> <li>Partner Marketing Center<br/>(PMC) campaign with highly<br/>customizable assets</li> </ul> Customer Segment | <ul> <li>6-week Digital Marketing<br/>Content OnDemand (DMC)<br/>automated campaign</li> <li>Partner Marketing Center<br/>(PMC) campaign with highly<br/>customizable assets</li> </ul> | <ul> <li>12-week <u>Digital Marketing</u>         Content OnDemand (DMC)         Viva automated campaign</li> <li><u>Viva Partner Marketing</u>         Center (PMC) campaign         with customizable assets</li> </ul> | <ul> <li>12-week <u>Digital Marketing</u>         Content OnDemand (DMC)         NextGen Windows         Experience campaign</li> <li>Cloud Management with         Intune and Intune Suite         PMC campaigns</li> </ul> | <ul> <li>12-week <u>Digital Marketing</u>         Content OnDemand (DMC)         Frontline Workers campaign</li> <li>Frontline Workers Partner         Marketing Center (PMC)         campaigns with         customizable assets</li> </ul> |
| Enterprise/SMC   | SMB   | Enterprise/SMC  | Enterprise/SMC   | Enterprise/SMC  |
| <b>Customer Targeting</b>  |   |   |  |   |
| Currently Dark (drive dark to cloud motion) O365 customers (M365 upsell and expansion with co-pilot motion).  Partner Targeting  | 1-300 customers for MBP or get them ME3 ready for Al. Looking for security & vendor consolidation.  | Mature Microsoft 365<br>customers (E3 or E5) seeking<br>to invest in employee<br>engagement and company<br>culture.<br>(CHRO, CIO, COO)   | Looking to revise endpoints with Windows and in the need of advanced cloud management solutions  | Business decision makers (BDMs), line-of-business (LOB) leaders (HR, operations), and technical decision makers (TDMs) concerned about workforce productivity   |
| Services, CSP  | CSP   | GSI, SI, MSP  | GSI, SI  | GSI, SI   |





## Security

Nikoleta Gamanova

EMEA Partner GTM Lead – Security Solutions

## **Security I Partner Priorities**

| Mainstream Solution Plays  | Security | Azure | Modern<br>Work |
|--|----------|-------|----------------|
| <ul> <li>Threat Protection with XDR and SIEM</li> <li>Simplify Digital STU Co-sell with standardized MSSP offers</li> <li>Drive M365 Security deployment with usage incentive<br/>(Products: ME5, Mini Bundles, F5)</li> </ul>                         | ✓        |       |                |
| <ul> <li>Data Security</li> <li>Execute defined pre-sales activities to accelerate opportunities</li> <li>Drive DLP migrations w/ FTR (Compliance)</li> <li>Drive Purview deployment with usage incentive (Products: ME5, Mini Bundles, F5)</li> </ul> | ✓        |       |                |
| Modern Sec Ops Assess, plan, migrate Sentinel Projects, operational through scale Sentinel Migration Investment (Product: Microsoft Sentinel)  | ✓        |       |                |
| Migrate and Secure Windows and SQL server (Product: Defender for Cloud/Security ACR)   |          | ✓     |                |
| Secure Productivity (Product: ME3)   |          |       | ✓              |

## FY24 GTM Investment Key Changes

+50% YoY investment increase in Security

| Investment  | Key Chang | ges   | Partner Comms ETA                            |
|---|-----------|---|--|
| GSI Security Investment                                   | NEW       | New GSI Security Investment Framework to drive incremental growth (limited, invite only)  | Partner Comm: Q2<br>Effective: October       |
| Cyber Security<br>Investment (ex-MSSP)                    | Update    | <ul> <li>M365/Sentinel/MXDR Engagements: 10K – \$12K; Cyber Assess./Partner Proposal: 5K</li> <li>Increased referral payments for completed sales: \$30K – \$240K USD (M365/Sentinel)</li> <li>Tenant level nominations for pre-sales activities, min. 500 seats</li> </ul> | Partner Comm: July 1<br>Effective: Sept 1    |
| Cybersecurity<br>Assessment (MCI)                         | NEW       | Cybersecurity Assessments released Oct 6 (partner-led)  | Partner Comm: July 1<br>Effective: October 6 |
| Sentinel Migration &<br>Modernization<br>Investment (MCI) | NEW       | Standalone Sentinel Migration & Modernization investment Market A: Up to \$50K   B: Up to \$40K   C: Up to \$30K  | Partner Comm: July 1<br>Effective: September |
| Microsoft 365 Online<br>Usage Incentive                   | Update    | <ul> <li>Pay fixed rate for incremental seats (simplified payout model)</li> <li>Workload eligibility: MDI, IRM, MDO,MCAS, Intune/AADP2, MDE, MIP (3X)</li> <li>Customer eligibility 500 – 1000 seats</li> </ul>  | Partner Comm: Sept 1<br>Effective: Oct 1     |
| Azure Workload<br>Acquisition and Nurture                 | Continue  | Sentinel and Defender for Cloud   | Partner Comm: July 1<br>Effective: July 1    |

## Support across end-to-end customer lifecycle

Pre-sales At sales Post-sales

PROGRAM & BENEFIT

[MAICPP] Marketing Kit: NIS2.0

[MAICPP] DMC/PMC -Campaign in a Box

[MAICPP] Customer Profiling: Sales Advisor & Cloud Ascent

### Show & Tell

- [CSI] Threat Protection, Sentinel, Data Security Engagements, POCaaS
- [MAICPP] MCI Cybersecurity Assessment, Self-assess CSAT

**[CSI]** Milestone 2 Advisory (M365)

[MAICPP] MCI Transaction Incentive (EA & CSP)

### [Selected Partners]

Product Discounts: BP/E3/E5 SKUs + Sentinel

### **Deployment Discounts**

- M365 Deployment Offer\*
- M365 Migration + Deployment Offer\*
- Sentinel Benefit for M365 Customers

Sentinel Migration & Modernization Investment

### **Customer Success**

**[CSI]** Milestone 2 Advisory (S-ACR)

### [MAICPP]

- M365 Online Usage Incentive
- WANI (Azure Security)

Partner Managed Services

DETAIL

Partner-led, 'Show & Tell' options based on program eligibility criteria

Product discounts available through MSFT seller and valid for sales qualified leads accepted by them; Same applies to Deployment Offers

Partner-led, based on program eligibility criteria

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### **Show & Tell**

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Partner-led, based on program eligibility criteria

## **Demand Generation I Marketing**



## Security: Through Partner Marketing Campaign Roadmap FY24 H1

| Secure Pi   | roductivity   | Modernize Sec Ops  | Threat Protection with XDR (+ SIEM)  | Data Security   |
|---|---|--|--|---|
| <ul> <li>Secure Productivity 6-week automated Digital Marketing Content OnDemand (DMC) campaign</li> <li>Secure Productivity Partner Marketing Center (PMC) campaign with customizable assets for partners to download</li> </ul> | <ul> <li>Secure Productivity 6-week<br/>automated Digital Marketing<br/>Content OnDemand (DMC)<br/>campaign</li> <li>Secure Productivity Partner<br/>Marketing Center (PMC)<br/>campaign with customizable<br/>assets for partners to<br/>download</li> </ul> | <ul> <li>Modernize Security Operations 6-<br/>week automated Digital Marketing<br/>Content OnDemand (DMC) campaign</li> <li>Modernize Security Operations<br/>Partner Marketing Center (PMC)<br/>campaign with customizable assets<br/>for partners to download</li> </ul> | <ul> <li>Defend Against Cyber Security         Threats 12-week automated Digital Marketing Content OnDemand (DMC) campaign     </li> <li>Defend Against Cyber Security         Threats Partner Marketing Center         (PMC) campaign with customizable assets for partners to download     </li> </ul> | <ul> <li>Data Security 6-week automated Digital Marketing Content OnDemand (DMC) campaign</li> <li>Data Security Partner Marketing Center (PMC) campaign with customizable assets for partners to download</li> </ul> |
| Customer Segment  |   |  |  |   |
| Enterprise/SMC SMB  |   | Enterprise   | Enterprise, Corporate<br>SMC   | Enterprise  |
| Customer Targeting / Business   | Objective / Hero Product  |  |  |   |
| Currently Dark (drive dark to cloud motion) O365 customers (M365 upsell and expansion with co-pilot motion).  | 1-300 customers for MBP or get<br>them ME3 ready for Al. Looking<br>for security & vendor<br>consolidation.   | Drive Sentinel attach to every ME5 customer Sentinel Migrations  Hero Product: Sentinel  | Deploy & Manage E5 security, expand to Sentinel  Hero Product: M365 Defender, Sentinel, AADP2  | Drive E5 compliance Revenue Symantec DLP migrations  Hero Product: Microsoft Purview  |

Campaigns will be localized into 11 languages: German, Spanish (Spain), Italian, French, Russian, Japanese, Chinese (simplified), Chinese (traditional), Korean, Turkish, Portuguese (Portugal)

Watch NIS2 partner webinar here!

### **Customer Awareness Email**



### **Customer Presentation Deck**



### **Social Assets**



- If you are already investing in a Security campaign: integrate NIS2 ('How to prepare for NIS2 in T-1')
- If you are planning new investments within October: combine NIS2 with our Cybersecurity Awareness Month campaign and amplify
- Rule of thumb: always link marketing activities with a solution assessment, workshop or POC

## Support across end-to-end customer lifecycle

Pre-sales Post-sales Post-sales

PROGRAM & BENEFIT

[MAICPP] Marketing Kit: NIS2.0

[MAICPP] DMC/PMC -Campaign in a Box

[MAICPP] Customer Profiling: Sales Advisor & Cloud Ascent

#### Show & Tell

- [CSI] Threat Protection, Sentinel, Data Security Engagements, POCaaS
- [MAICPP] MCI Cybersecurity Assessment, Self-assess CSAT

**[CSI]** Milestone 2 Advisory (M365)

[MAICPP] MCI Transaction Incentive (EA & CSP)

### [Selected Partners]

Product Discounts: BP/E3/E5 SKUs + Sentinel

### **Deployment Discounts**

- M365 Deployment Offer\*
- M365 Migration + Deployment Offer\*
- Sentinel Benefit for M365 Customers

Sentinel Migration & Modernization Investment

### **Customer Success**

**[CSI]** Milestone 2 Advisory (S-ACR)

### [MAICPP]

- M365 Online Usage Incentive
- WANI (Azure Security)

Partner Managed Services

DETAIL

Partner-led, 'Show & Tell' options based on program eligibility criteria

Product discounts available through MSFT seller and valid for sales qualified leads accepted by them; Same applies to Deployment Offers

Partner-led, based on program eligibility criteria

## Cybersecurity Assessment (MCI)

### **Cybersecurity Assessment (MCI)**

aka.ms/CybersecurityAssessment

https://aka.ms/CybersecurityAssessment/Resources

### **Engagement Summary**



**Engagement Term** 



The Cybersecurity Assessment is designed to evaluate a customers cybersecurity posture and reduce their risk exposure by using advanced Microsoft Security products: Microsoft Defender Vulnerability Management, Secure Score, Microsoft Purview for Information Protection Content Explorer and Insider Risk. The engagement is expected to require about a 1.5-day partner effort. The Cybersecurity Assessment is delivered in the customer's production environment by evaluating their current cybersecurity maturity level, discovering and addressing vulnerabilities on clients and servers, and understanding risk related to data security and insider threats. The Cybersecurity Assessment will provide recommendations and guidance on the next steps to improve their cybersecurity posture and reduce risk exposure based on the assessment findings.

Oct. 1, 2023, through June 30, 2024

### >>> Partner Eligibility



Partner Agreement
Microsoft Cloud Al Partner Program Agreement



Program Enrollment
Microsoft Commerce Incentives



Partner Qualification
Solutions Partner for Security Designation

### Customer Qualification

- 500-5000 users with active Windows devices\*, and
- 500 -5000 Paid Available Units (PAU) for Exchange Online, SharePoint Online or Teams and
- 50+ Monthly Active Users (MAU) for Exchange Online, SharePoint Online or Teams
- \* Eligible number of active Windows devices should be confirmed with customers pre-engagements to ensure all activity requirements can be met.

### Measure and Reward

MCI Activity Payment: Market A = \$2.5K, Market B = \$1.5K, and Market C = \$750. Also available to run in CSI for \$5K.

### >>> Activity Requirements

For the Cybersecurity Assessment Engagement to be considered complete, a partner is required to deliver the following activities:

- Analyze the customers' production environment and their current cybersecurity maturity level based on v8 of the CIS Critical Security Controls.
- For the assessment tools to work properly and for POE approval, customer must have 500-5000 active windows devices.
- A vulnerability assessment using:
- Microsoft Defender Vulnerability Management
- Microsoft Secure Score
- A data security assessment using:
- Microsoft Purview Information Protection Content Explorer
- Microsoft Purview Insider Risk Management Analytics
- · An optional Cloud Application discovery using Microsoft Defender for Cloud
- Provide recommendations and next steps:
- Map the engagement findings to common threat scenarios, allowing the customer to see their cybersecurity maturity in relation to common cybersecurity threats.

### Purchasing motion

## Program Comparison: MCI Cybersecurity Assessment vs CSAT





## MCI Solution Assessment (1st party)

Evaluates customers cybersecurity posture and reduce their risk exposure by **using Microsoft Security products**: Microsoft Defender Vulnerability Management, Secure Score, Microsoft Purview for IP, Content Explorer and Insider Risk.

Runs via E5 Trial License.

## Solution Assessment/CSAT (3<sup>rd</sup> party)

An independent assessment of customer's Security & Compliance posture based on facts. It offers prioritized risk mitigation recommendations with appropriate MSFT security solution (M365/ Azure). Recommendations aligned to CIS 8.0, Zero Trust Framework and NIS2.

Runs via 3<sup>rd</sup> party scan/license (self-destruct after scan)

### When to Use

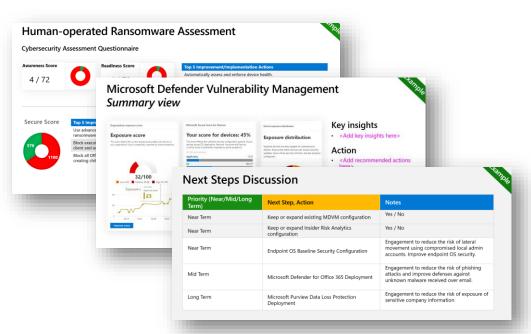
When you have a customer interested in a deeper understanding of Microsoft security products and how they solve an identified or foreseen security risk

When a customer's security position is unknown and looking for detailed analysis on their real time threats and vulnerabilities across their data estate

## Program Comparison: MCI Cybersecurity Assessment vs CSAT



MCI Cybersecurity Assessment (1st party)

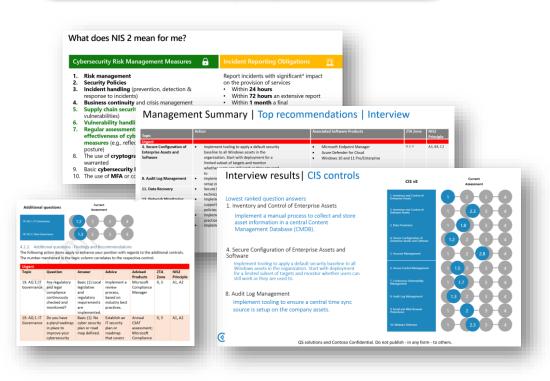


aka.ms/CybersecurityAssessment

https://aka.ms/CybersecurityAssessment/Resources



## Solution Assessment/CSAT (3rd party)



via Microsoft Solution Desk Program

## Support across end-to-end customer lifecycle

Pre-sales At sales Post-sales

PROGRAM & BENEFIT

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### **Show & Tell**

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Partner-led, 'Show & Tell' options based on program eligibility criteria

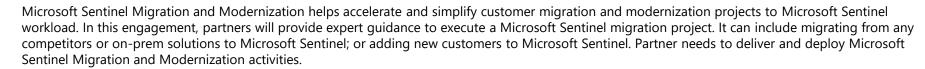
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Partner-led, based on program eligibility criteria

# Sentinel Migration & Modernization Investment (MCI)

# Microsoft Sentinel Migration and Modernization Investment

#### **Engagement Summary**



#### >>> Partner Eligibility



Partner Agreement
Microsoft Cloud Partner Program Agreement



Program Enrollment
Microsoft Commerce Incentives



Partner requirements
Threat Protection Specialization

#### >>> Customer Eligibility

Enterprise, SMC-Corporate select customers with a valid TPID detected by Microsoft internal systems

The project sizes are the planned Sentinel consumption in year 1, measured from project completion.

Microsoft reserves the right to reject future engagements or remove partners from the Microsoft Sentinel Migration and Modernization if the Microsoft Sentinel Azure consumption Run Rate (ARR) is found to be inaccurate when verified against the size of opportunities submitted

#### **>>**

#### Measure and Reward

Partners are paid a fixed amount based on the size of the customer project, as defined by the customer's 1st year Microsoft Sentinel consumption plan from deployment date.

Refer to the <u>Sentinel Engagement Payout</u> page for country-specific information. <u>Please refer to Microsoft Sentinel Calculator</u> to estimate consumption

| Deal Size  | *Partner Payment<br>Market A | *Partner Payment<br>Market B | *Partner Payment<br>Market C | Engagement Stage 3<br>Timeline – (Execution<br>& POE Submission) |
|--|------------------------------|------------------------------|------------------------------|--|
| Small engagement Project size: \$25K – \$125K/year planned Sentinel consumption    | \$15,000 USD                 | \$12,000 USD                 | \$9,000 USD                  | 120 days   |
| Medium engagement Project size: >\$125K - \$250K/year planned Sentinel consumption | \$35,000 USD                 | \$28,000 USD                 | \$21,000 USD                 | 200 days   |
| Large engagement Project size: >\$250K – \$500K/year planned Sentinel consumption  | \$50,000 USD                 | \$40,000 USD                 | \$30,000 USD                 | 260 days   |

# **MSMM Partner-led Overview**

A new way for partners to drive migration and modernization of Microsoft Sentinel

- 1 Streamlined nomination, tracking and payments
  - Ability to nominate customers into MSMM on a self-service dashboard through Microsoft Commerce Incentives (MCI)
  - >> Faster approval workflow and status trackability of your request
- Supports Microsoft Sentinel migration and modernization scenarios from non-Microsoft SIEM as well as new deployments
- 3 Engage with a diverse set of customers
  - MSMM Partner-led supports Strategic, Major and SMC customers with a valid TPID



Customer Survey (triggered by Partner, completed by Customer)

# MSMM Partner-led POE Requirements

To receive payment, partners must submit all five required components of proof of execution (POE) according to the timeline for each engagement size.



Partner Survey (completed by Partner)



Proof of execution Word template (uploaded by Partner)



Azure Pricing Calculator Estimate (uploaded by Partner)



Invoice (uploaded by Partner)

# Programmatic Incentives (MW+S)

Frank Pasques

**EMEA Incentives Lead** 

Cloud Solution Provider – Direct Bill

Usage – Microsoft 365

## Microsoft 365 new commerce CSP – indirect reseller



#### **ENGAGEMENT SUMMARY**

The Microsoft 365 new commerce CSP incentive, rewards Cloud Solution Provider partners who drive customer adoption of Modern Work & Security products and services through the new commerce experience.

#### **ENGAGEMENT TERM**

October 1, 2023 - September 30, 2024

#### **Partner Eligibility**



#### **Partner Agreement**

Microsoft Al Cloud Partner Program Agreement



#### **Partner Authorization**

Microsoft CSP Indirect Reseller Channel Authorization



#### Incentive Enrollment

Microsoft Commerce Incentives



#### **Eligibility**

One of these four Solutions Partner designations: Digital & App Innovation (Azure) Infrastructure (Azure), Modern Work, Data & Al (Azure)



Attained one of the following legacy competencies and purchased benefits package for: Cloud Business Applications, Cloud Platform, Cloud Productivity, Data Analytics, Data Platform, Enterprise Mobility Management, Enterprise Resource Planning, Small and Midmarket Cloud Solutions, Windows and Devices



#### **Revenue Requirements**

\$25K USD 12-month revenue threshold for CSP Indirect Resellers

#### Measure and Reward

Incentives are based on billed revenue and calculated in accordance to billing cadence.

| Incentive Structure   | Rate                                      | Maximum incentive earning opportunity      |  |
|---|---|--|--|
| Core – Modern Work & Security billed revenue                              | 3.75%                                     | M365 E3/E5 \$55,000<br>M365 Other \$20,000 |  |
| Global Strategic Product Accelerator – Tier 1 (Business Premium, M365 E3) | Innovate and Balance<br>countries*: 5.00% | M365 E3 \$55,000*<br>M365 E3 \$65,000**    |  |
|   | Scale countries**: 6.00%                  |  |  |
| Global Strategic Product Accelerator – Tier 2 (M365 E5)                   | 7.00%                                     | M365 E5 \$115,000                          |  |
| Global Calling and Conference PSTN Accelerator                            | 20.00%                                    | N/A  |  |

<sup>\*</sup>Innovate & Balance Markets: ANZ, Canada, France, Germany, UK, US, WE, CEMA (CEE + MEA)

\*\*Scale Markets: APAC, Greater China, India, Japan, Korea, LATAM

#### **Partner Association**

Transacting Partner of Record

#### Earning Type 60% Rebate/40% Co-op

Maximum earning opportunity
per tenant ID, per product group, per lever, per partner

## Product Eligibility See Product Addendum

Usage – Microsoft 365

# Microsoft 365 customer add new commerce CSP – indirect reseller



#### **ENGAGEMENT SUMMARY**

The Microsoft 365 customer add new commerce CSP incentive, rewards Cloud Solution Provider partners who drive the sale of Modern Work & Security products and services through the legacy CSP experience and the new commerce CSP experience.

#### **ENGAGEMENT TERM**

October 1, 2023 - September 30, 2024

#### **Partner Eligibility**



#### **Partner Agreement**

Microsoft Al Cloud Partner Program Agreement



#### Partner Authorization

Microsoft CSP Indirect Reseller Channel Authorization



#### Incentive Enrollment

Microsoft Commerce Incentives



#### Eligibility

One of six Solutions Partner designations



Attained one of the following legacy competencies and purchased benefits package for: Cloud Business Applications, Cloud Platform, Cloud Productivity, Data Analytics, Data Platform, Enterprise Mobility Management, Enterprise Resource Planning, Small and Midmarket Cloud Solutions, Windows and Devices



#### **Revenue Requirements**

\$25K USD 12-month revenue threshold for CSP Indirect Resellers

#### Measure and Reward

Incentives are calculated based Modern Work billed revenue on eligible products both in Modern and Legacy (if applicable). Earnings are available for 12-months from customer tenant create date.

#### **Strategic Accelerator**

• Customer add – Modern Work & Security billed revenue, 15%

#### **Partner Association**

Transacting Partner of Record

Earning Type 60% Rebate/40% Co-op Maximum earning opportunity Not applicable

Product Eligibility
See Product Addendum

# Modern Work & Security Usage Incentive (previously OSU-M365)

# Modern Work & Security Usage Incentive (previously OSU-M365)

#### **ENGAGEMENT SUMMARY**

Rewards partners for helping customers successfully deploy and adopt Microsoft 365 and Security workloads.

#### **ENGAGEMENT TERM**

October 1, 2023 - September 30, 2024

#### Eligibility



#### Partner Agreement

Microsoft Al Cloud Partner Program Agreement



#### **Incentive Enrollment**

Microsoft Commerce Incentives. Eligibility and enrollment requirements below must be met each month by the last day of the month.

#### **Solutions Partner Designations**

Modern Work or Security



Attained one of the following legacy competencies and purchased benefits package for Cloud Productivity, Enterprise Mobility Management, Security

#### **Additional Details**



#### Minimum High Water Mark (HWM)

Tenant must have reached a minimum HWM of 300 active users for earnings to be released



#### Compensable Units Limited to Paid Available Units (PAU)

The volume of compensable units cannot exceed total paid available users (PAU) by tenant-workload

#### Measure and Reward

Incentives are based on compensable units calculated on paid usage growth above the High Water Mark (HWM), not exceeding the volume of Paid Available Users (PAU). The HWM tracks the highest value of measured units by tenant and workload over time.

| Workload                                 | Solution    | Rate per compensable unit | Maximum incentive earning opportunity* |  |
|--|-------------|---------------------------|--|--|
| Teams Phone Enable Users                 | Modern Work | \$4                       | \$75K                                  |  |
| Front Line Worker Teams                  | Moder Work  | \$4                       | \$75K                                  |  |
| Azure Active Directory premium 2 (AADP2) | Security    | \$3                       | \$30K                                  |  |
| Microsoft Defender Endpoint (MDE)        | Security    | \$3                       | \$30K                                  |  |
| Microsoft Information Protection (MIP)   | Security    | \$3                       | \$30K                                  |  |
| Intune                                   | Security    | \$1                       | \$10K                                  |  |
| Insider Risk Manager (IRM)               | Security    | \$1                       | \$10K                                  |  |
| Microsoft Defender for Identity (MDI)    | Security    | \$1                       | \$10K                                  |  |
| Microsoft Defender for Office (MDO)      | Security    | \$1                       | \$10K                                  |  |
| Microsoft Cloud App Security (MCAS)      | Security    | \$1                       | \$10K                                  |  |

#### **Partner Association**

Claiming Partner of Record (CPOR)

#### **Earning Type**

Pay-per-unit above High Water Mark

#### **Maximum Earning Opportunity**

\*Per partner, tenant ID, and workload

#### **Licensing Programs**

Use or consume

Αll

Partners must perform all program registration requirements and qualifying activities, as stated in the Incentive guide before the incentive can be earned. Classified as Microsoft Confidential and program information is subject to change. This asset is intended only for reference purposes, as a high level overview of the program. Do not blog, tweet, post photos, or otherwise display information about this overview.

# Incentive Calculation based on High Water Mark



### High-Water Mark (HWM) Growth

The HWM tracks the highest value of measured monthly active users (MAU) by Tenant and Workload over time since the workload start date under a specific tenant.

The HWM in the first month of the engagement term is set to the highest recorded MAU by Tenant and Workload.

A minimum HWM of 300 MAU is required for earnings to be released.

The volume of compensable units cannot exceed total paid available units (PAU) by Tenant and Workload.

Example: HWM calculation for a tenant and workload with a rate of \$1:

| Month      | MAU | PAU | HWM | Compensable Units Above Prior HWM | Payout   |
|------------|-----|-----|-----|-----------------------------------|----------|
| October    | 300 | 500 | 300 | -                                 |          |
| November   | 350 | 500 | 300 | -                                 |          |
| ★ December | 400 | 500 | 350 | 50                                | 50 x \$1 |
| January    | 250 | 500 | 400 | -                                 |          |
| February   | 200 | 500 | 400 | -                                 |          |
| March      | 430 | 500 | 400 | 30                                | 30 x \$1 |
| April      | 550 | 500 | 430 | 70                                | 70 x \$1 |
| Total      |     |     |     |                                   | \$150    |



Month of partner association

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Glossary

Azure Resources for Common Support Scenarios

Useful Links

# **Useful Links**



Microsoft partner website: https://mspartner.microsoft.com



Partner Incentives Reporting: https://partnerincentives.microsoft.com



Partner Incentives portal: <a href="https://doi.org/10.2016/j.jup/aka.ms/partnerincentives">aka.ms/partnerincentives</a>



CPOR Guide on <u>Partner Center</u> and <u>Microsoft</u> <u>partner website</u>:

Program membership, products, licensing, training, and event information:

- FastTrack http://aka.ms/fasttrackready
- Microsoft 365 for Partnerhttps://www.microsoft.com/microsoft-365/partners/



Partner Center tool:

https://partner.microsoft.com/dashboard/mpn/overview



Public Sector – Microsoft Licensing Terms and Documentation website.

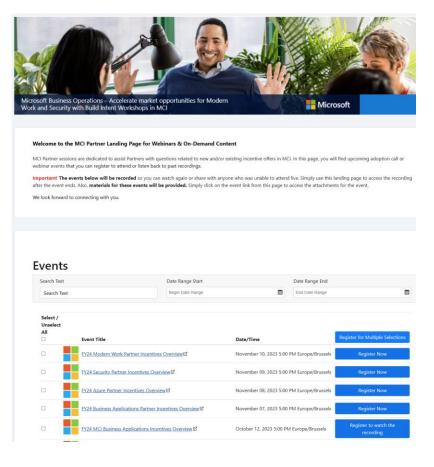


### Partner Center Support:

- <u>Incentives-specific support</u>
- Additional support

# RECORDED LANDING CALLS

### MCILandingPage Listing Page (eventbuilder.com)



Useful Links

# Useful Links (MCI)



Microsoft partner website: https://mspartner.microsoft.com



Partner Incentives Reporting: <a href="https://partnerincentives.microsoft.com">https://partnerincentives.microsoft.com</a>



### **Partner Incentives portal:**

<u>aka.ms/partnerincentives</u>



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https://partner.microsoft.com/dashboard/mpn/overview



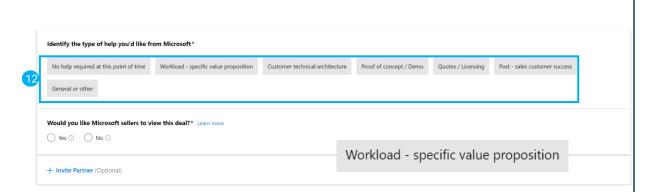
Public Sector – Microsoft Licensing Terms and Documentation website.



### **Partner Center Support:**

- <u>Incentives-specific support</u>
- Additional support

# CO-SELL WITH MICROSOFT



Select the type of support you would like from Microsoft:

On the following slide, you'll find a diagram detailing the teams to which your opportunities are directed according to your selection.

If you select "No Help is required at this point of time" Microsoft will not see your opportunity.

12

Select the type of support you require from Microsoft, and a Microsoft seller will be engaged.

Select 'Proof of concept / Demo' or 'Workload-specific value proposition' options

If you don't invite Microsoft and create an engagement at this stage, it will only be visible to your company.

More information: Routing to sellers - Microsoft Sales Experience | Microsoft Learn

# Inbound to Microsoft Leads I Tip

## Notes - What does good look like?

- Indication of impact consumption vs. license, service vs. product
- Customer decision maker, sponsor, budget owner, what part of the business are you talking to?
- Business challenge if the solution does not make it obvious, also include soltuion area
- Is there someone else at Microsoft you are already working with?
- Be precise about the "location" i.e. the scope of your conversation especially with a large customer
- Source of opportunity i.e. marketing campaign, existing relationship etc.
- Be open if you are building and early opportunity too

# Key Resources I Modern Work

- Modern Work for Partners Co-Sell with Microsoft Partner Accelerators
  - Contains CiaB, all available resources for our partners across all MW Solution Plays

- <u>Do More with M365 E3/E5 Landing Page –</u> Includes resources like email templates, briefing decks, delivery tutorial video as well as step by step guide
  - Step-by-step guide for MCAPs partners

- Direct Link to FY24 Partner Incentives Guide
  - Partner Incentives (microsoft.com)

# **Key Resources I Security**

Sentinel Migration and Modernization with Microsoft (MSMM)

MSMM Walking Deck | MSMM FAQ | MSMM POE (Small, Medium, Large)

#### Microsoft Al Cloud Partner Program

Public blog post about MAICPP. View the Inspire session with the announcement.

Solutions Partner for Security – Full Overview

\*\*Adjustment summary to the Solutions Partner for Security designation requirements

Microsoft Security Advanced Specializations

#### **Managed XDR Partner Investments**

Microsoft 365 & Security for Partners - Investing in Managed XDR Partner Success

MXDR Partner webcast from July 2022 (still relevant ©)

Partner playbooks, newsletters, and guides (microsoft.com)