

Microsoft 365 Copilot Data Security & Governance

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Microsoft 365 Copilot

Natural Language



Large Language
Models

+



Microsoft Graph
- Your Data -

+



The
Internet

+



Microsoft 365
Apps

Microsoft Cloud

Runs on trust

Your data is your data

Your data from any fine-tuning is not used to train the foundation AI models

Your data is protected by the most comprehensive enterprise compliance and security controls

Microsoft 365 Copilot

Protecting sensitive business information



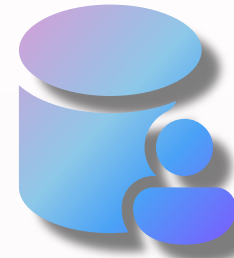
Compliance boundary

Your prompts using Copilot, the data they retrieve, and the generated responses remain within the Microsoft 365 compliance boundary



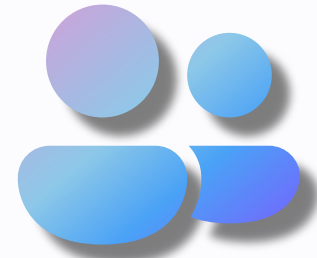
Data access

Copilot only surfaces organizational data, such as files stored in SharePoint, to which individual users have at least view permissions.



Access controls

Use the same underlying controls for data access used in other Microsoft 365 services to ensure that the right groups and users have access only to the data they're supposed to have access to.



Your tenant

Only the current user's tenant Microsoft 365 cloud content for the current user is surfaced. Copilot won't search other tenants that the user may also be a B2B guest on, or non-current user's tenants that have been set up with either cross-tenant access or cross-tenant sync.

Technical readiness

Recommendations to aid in Microsoft 365 Copilot readiness of data security and governance

ME3

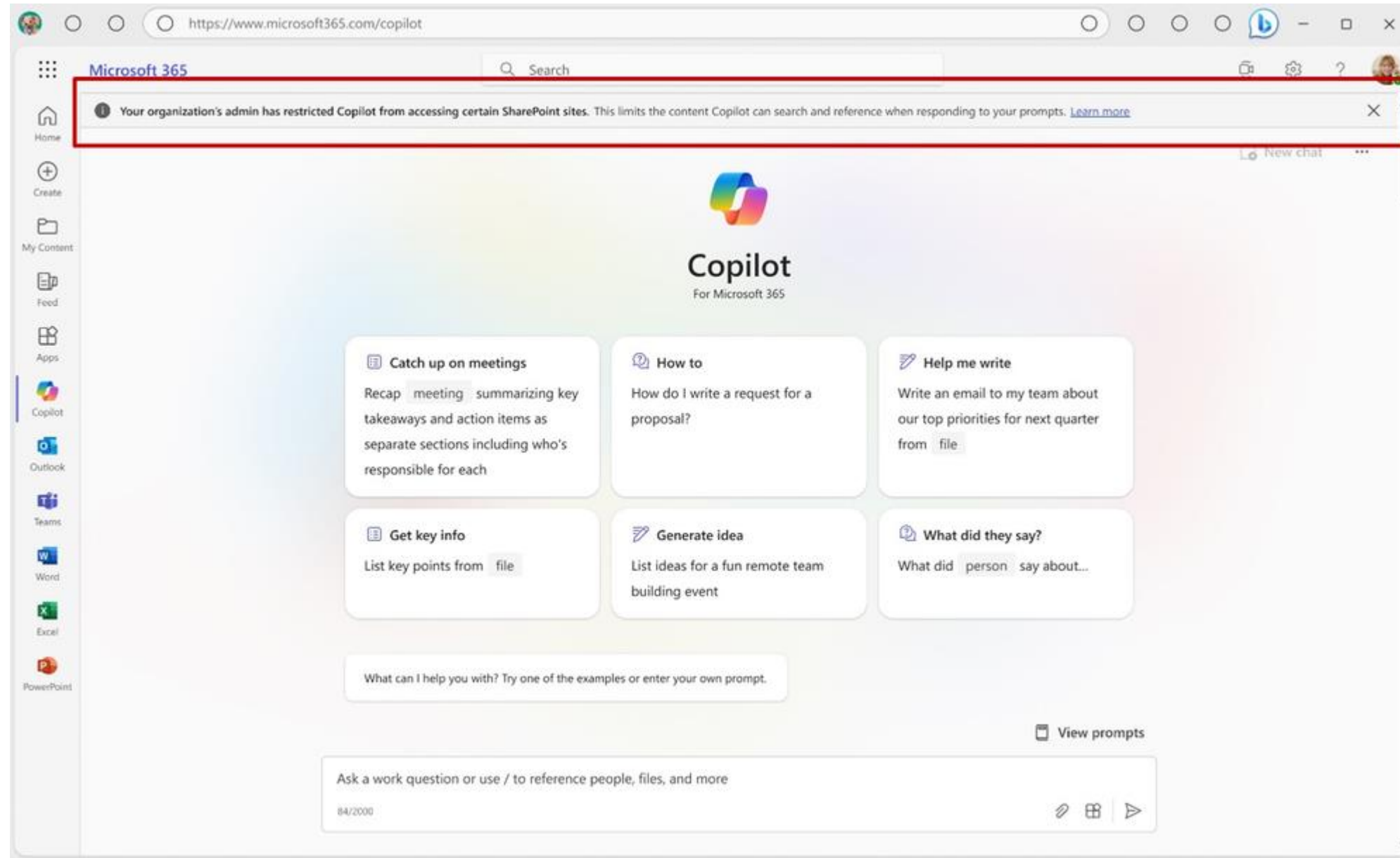
ME5

Add-ons

Areas of focus		Data discovery		Data access		Data protection		Data lifecycle	
		How do I see where sensitive data or risk may exist in my environment today?		How do I rectify any concerning access risks that may exist in my environment today?		How do I protect sites and content that exist in my environment today from being exposed?		How do I retain/dispose/discover content in my environment today and future AI responses?	
		<ul style="list-style-type: none"> Permissions Sensitive Data Personally Identifiable Data Data Overexposure External Sharing 		<ul style="list-style-type: none"> Remove / Block Access Change / Modify Access Enforce Access Reviews Change / Modify Semantic Search Access 		<ul style="list-style-type: none"> Protect Sites Protect Content Prevent Data Loss 		<ul style="list-style-type: none"> Retain Content Dispose / Delete Content Discover AI Generated Content Audit AI Activities 	
Recommended actions	E3	Review existing permissions of Teams and Sites	Use Content Search / Discovery Standard to discover sensitive information	Manually adjust permissions in Sites and Teams	Remove specific Sites from being included in the Semantic index	Implement data loss prevention policies for mail, files, and Sites	Manually apply sensitivity labels to Microsoft Teams and Sites	Implement location-wide retention and deletion policies	Use Audit Standard to review any Copilot activities
	E5	Use Content Explorer / eDiscovery Premium to identify sensitive content	Identify data exposition with Defender for Cloud Apps	Implement Access Reviews to recertify Teams & Group audience	Refine group expiration policy for inactive Teams & Group sites	Implement data loss prevention policies for Microsoft Teams and third-party cloud apps	Auto-apply sensitivity labels to Microsoft Teams and Sites	Implement adaptive retention and deletion policies (scoped retention)	Implement disposition reviews before deleting content
	Add-on	Identify overshared personally identifiable information with Microsoft Priva	Identify sensitive or overexposed content with SharePoint Premium	Use SharePoint Premium to restrict access to specific Sites		Create data overexposure policies using Microsoft Priva		Use Microsoft Priva to introduce data minimization policies	Use SharePoint Premium to manage Site lifecycle policies

Restricted SharePoint search

[Introducing Restricted SharePoint Search to help you get started with Copilot for Microsoft 365 - Microsoft Community Hub](#)



Best Practices for Data Security - Overview

It is not a requirement to enable all the features below for Microsoft 365 Copilot. These are recommended to provide optimal data governance.



Data lifecycle

Ensure content freshness/up to date and reduce the risk of over exposed aging data.

Recommended approach:

First 30 days

- Identify [inactive SharePoint sites & Teams](#)
- Involve sites owners with a data clean up campaign

30 to 90 days

- Implement [Inactive Sites policy](#) to report on inactive sites and let owner recertify content
- Consider [Site Deletion policies](#) to delete obsolete sites, plus [Site Archiving Preview](#) to retain inactive sites by moving it into a cold storage
- Implement [Microsoft 365 Group expiration policy](#) to automate the lifecycle of inactive Teams & Group sites

After 90 days

- Refine a comprehensive [data lifecycle management](#) strategy to:
 - Keep valuable and regulatory content with retention policies or labels
 - Delete unnecessary and stale content with additional deletion policies or labels

Data overexposure

Focus on overexposed or sensitive content accessible by anyone in the organization without explicit permissions granted.

Recommended approach:

First 30 days

- Identify Sites & Groups with privacy level of Public
- Identify the location of sensitive content based on OOB classifiers via [Content Explorer](#) & [Content Search](#)
- Identify data exposition with [Defender for Cloud Apps](#)
- Change the privacy level of Sites from public to private when necessary
- Exclude temporarily specific Sites from the semantic index
- Involve sites owners with a data permission clean up campaign

30 to 90 days

- Establish a [Sensitivity labels for sites and groups](#) strategy to condition the creation of new [public/private sites depending on the sensitivity](#)
- Use [data governance access report](#) to identify potential overshared sensitive content to adapt privacy level of existing sites
- Implement [Access Reviews](#) to ensure recertification of the audience for Teams & Groups

After 90 days

- Extend [Sensitivity label strategy for containers](#), to:
 - Consider [only owners can share content](#) for sensitive sites
 - Adapt the [default behavior for sharing links](#), [external sharing control](#) and [external user access](#)
- Extend your Sensitivity label strategy for files, by [enforcing encryption with ACL](#), applying it with [auto-labeling](#)
- Restrict site access to [only Microsoft 365 group owners and members](#)
- Implement [Information Barriers](#) in case of specific segregation requirements

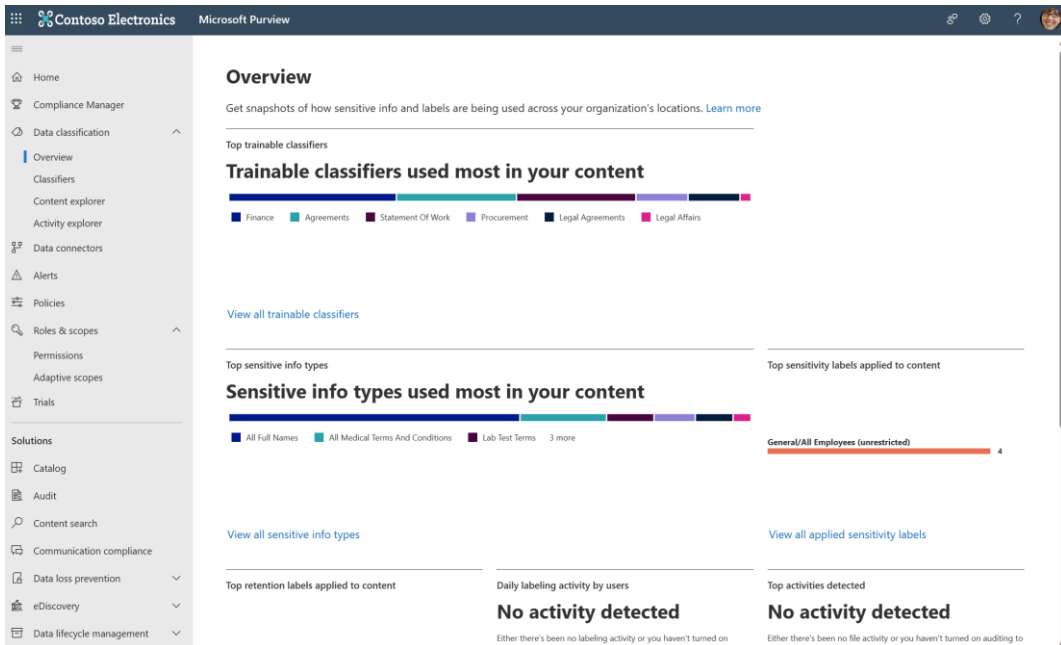
Audit Search

The screenshot shows the Microsoft Purview Audit Search interface. The left sidebar contains navigation links for Home, Compliance Manager, Data classification, Data connectors, Alerts, Policies, Roles & scopes, Trials, and Solutions (Catalog, Audit, Content search, Communication compliance, Data loss prevention, eDiscovery, Data lifecycle management, Information protection, Information barriers). The main area is titled 'Audit' and includes tabs for 'New Search', 'Classic Search', and 'Audit retention policies (Preview)'. Below these are search filters: 'Date and time range (UTC)' (Start: Sep 04 2023, End: Sep 05 2023), 'Activities - friendly names' (Choose which activities to search for, with a dropdown showing 'sharing'), 'Users' (Add the users whose audit logs you want to search), 'File, folder, or site' (Enter all or a part of the name of a file, website, or folder), and 'Workload' (Enter the workload to search for). There are also checkboxes for 'Sharing and access request activities' (Added permission level to site collection, Accepted access request, Accepted sharing invitation, Blocked sharing invitation, Created access request). The 'Admin Units' section allows choosing which Admin Units to search for. A 'Search' button and a 'Clear all' button are present. Below the filters, there are buttons for 'Copy this search', 'Delete', and 'Refresh'. The results table shows one item: 'Aug 27 - Sep 5 sharinginvitationcreated' with a status of 'In progress', 0% progress, 3m, 13s search time, 0 total results, and a creation time of Sep 5, 2023 9:25 AM by meganb@m365x3676902.onmicrosoft.com.

The screenshot shows the Microsoft Purview Audit Search results page. The left sidebar is the same as the previous screenshot. The main area is titled 'Audit > Audit search'. It displays 'Search Query Information: Sat, 01 Jul 2023 00:00:00 GMT to Tue, 05 Sep 2023 00:00:00 GMT, permissionleveladded, accessrequestapproved, sharinginvitationaccepted, sharinginvitationblocked, accessrequestcreated, companylinkcreated, anonymouslinkcreated, securelinkcreated, securelinkdeleted, sharinginvitationcreated, accessrequestrejected, companylinkremoved, anonymouslinkremoved, sharingset, sharingrevoked, accessrequestupdated, anonymouslinkupdated, sharinginvitationupdated, companylinkused, anonymouslinkused, securelinkused, addedtosecurelink, removedfromsecurelink, sharinginvitationrevoked'. The 'Total Result Count: 40 items' is shown. An 'Export' button is present. Below the export button is a table with columns: Date (UTC), IP Address, User, Record type, Activity, Item, Admin Units, and Details. The table contains 10 rows of audit events, including 'Used a company sh...', 'Created a company...', 'Shared file, folder...', and 'Added permission L...'. The table is filtered to show 58 items.

Using Audit Logs, you can view specific activities in your tenant (180 days – up to 365 days with E5). Such as the sharing and access request activities.

Data Classification / Content Explorer



The screenshot shows the 'Classifiers' page in the Microsoft Purview Data Classification interface. The left sidebar is identical to the Overview page. The main content area is titled 'Classifiers' and includes tabs for Trainable classifiers, Sensitive info types, and EDM classifiers. It provides instructions on using built-in or custom classifiers to identify content categories. Below the instructions, there is a table of published classifiers. The table has columns for Name, Accuracy, Status, Type, Language, Created by, Last modified, and Last modified by. The table lists 93 items, including Agreements, Bank statement, Budget, Business plan, Completion Certificates, Construction specifications, Corporate Sabotage, Customer Complaints, Customer Files, Discrimination, and Employee Insurance files.

Classifiers

[Trainable classifiers](#) [Sensitive info types](#) [EDM classifiers](#)

Use built-in or custom classifiers to identify specific categories of content based on existing items in your organization. Once created, classifiers can be used in several compliance solutions to detect related content and classify it, protect it, retain it, and more. [Learn more](#)

[+ Create trainable classifier](#) [Refresh](#) 93 items [Group](#)

Filters: Language: [Any](#) Type: [Any](#) Name: [Any](#) Status: [Any](#) [Filters](#)

Name	Accuracy	Status	Type	Language	Created by	Last modified	Last modified by
<input type="checkbox"/> Published (93)							
<input type="checkbox"/> Agreements	100%	Ready to use	Built-in	English	Microsoft	5/25/2023	Microsoft
<input type="checkbox"/> Bank statement	100%	Ready to use	Built-in	English	Microsoft	5/19/2023	Microsoft
<input type="checkbox"/> Budget	100%	Ready to use	Built-in	English	Microsoft	5/19/2023	Microsoft
<input type="checkbox"/> Business plan	100%	Ready to use	Built-in	English	Microsoft	1/1/0001	Microsoft
<input type="checkbox"/> Completion Certificates	100%	Ready to use	Built-in	English	Microsoft	7/14/2023	Microsoft
<input type="checkbox"/> Construction specifications	100%	Ready to use	Built-in	English	Microsoft	7/14/2023	Microsoft
<input type="checkbox"/> Corporate Sabotage	100%	Ready to use	Built-in	English	Microsoft	4/7/2023	Microsoft
<input type="checkbox"/> Customer Complaints	100%	Ready to use	Built-in	English	Microsoft	3/22/2023	Microsoft
<input type="checkbox"/> Customer Files	100%	Ready to use	Built-in	English	Microsoft	7/11/2023	Microsoft
<input type="checkbox"/> Discrimination	100%	Ready to use	Built-in	English	Microsoft	8/9/2021	Microsoft
<input type="checkbox"/> Employee Insurance files	100%	Ready to use	Built-in	English	Microsoft	7/14/2023	Microsoft

In Data Classification, you can see the different classifiers (E5): out-of-the-box classifiers or trainable classifiers (custom)

Data Classification / Content Explorer

The screenshot shows the Microsoft Purview Content Explorer interface. The left sidebar contains a navigation menu with options like Home, Compliance Manager, Data classification, and Solutions. The main area is titled 'Content explorer' and includes a filter bar and a table of classifiers. The 'Legal Affairs' classifier is selected, showing 232 items. An 'All locations' table on the right shows the distribution of items across different storage locations.

Classifier	Count
Procurement	1102
Legal Agreements	1100
Legal Affairs	232
HR	230
IT	226
Strategic planning documents	82
Budget	50
Meeting notes	43
Tax	31
Sales and revenue	16
IP	14
Healthcare	9
Resume	3
Business plan	3
Customer Complaints	3
Non disclosure agreement	3

All locations		4 items
<input type="checkbox"/> Name	Files	
<input type="checkbox"/> Exchange	118	>
<input type="checkbox"/> OneDrive	0	>
<input type="checkbox"/> SharePoint	114	>
<input type="checkbox"/> Teams	0	>

This screenshot shows the 'Legal Affairs' classifier selected in the Content Explorer. The main area displays a list of items under 'Trainable Classifiers'. A detailed view on the right shows the distribution of items across different SharePoint locations. A warning message indicates that the number of items listed may not match the total number of actual items due to site/folder items.

Classifier	Count
PII Retention Policy	8
Trainable Classifiers	
Finance	1610
Agreements	1334
Statement of Work	1333
Procurement	579
Legal Agreements	550
Legal Affairs	114
IT	111
HR	40
Strategic planning documents	39
Budget	26
Meeting notes	25
Tax	9
Sales and revenue	7
IP	4

All locations > SharePoint	
<input type="checkbox"/> Name	Files
<input type="checkbox"/> https://m365x53676902.sharepoint.com/sites/operations	110
<input type="checkbox"/> https://m365x53676902.sharepoint.com/sites/newemployeeonboarding	4

Select a specific classifier, and open it to view how much your content is mapped to this classifier. Check especially the ones in SharePoint Online locations.

Data Classification / Content Explorer

The screenshot displays the Microsoft Purview Content Explorer interface. The left sidebar shows the navigation menu with 'Content explorer' selected. The main area is titled 'Content explorer' and provides instructions on exploring email and documents. Below this, there's a filter bar and a list of locations. The 'Trainable Classifiers' section is expanded, showing a list of classifiers with 'Legal Affairs' highlighted, indicating 110 items. The right pane shows a detailed view of the 'Legal Affairs' classifier, listing documents with columns for Name, Sensitive info type, and Trainable classifiers. An 'Export' button is visible at the top of the document list.

Name	Sensitive info type	Trainable classifiers
Contoso Electronics Master Agreement Adatum.docx	All Full Names	Finance +3 more
Contoso Electronics Master Agreement Adventure Works.docx		Finance +3 more
Contoso Electronics Master Agreement Alpine Ski House.docx		Statement ... +3 more
Contoso Electronics Master Agreement Bellows College.docx	All Full Names	Agreements +3 more
Contoso Electronics Master Agreement Best for you Organics...	All Full Names	Statement ... +2 more
Contoso Electronics Master Agreement Cecile Stafford, Inc.docx	All Full Names	Finance +3 more
Contoso Electronics Master Agreement Consolidated Messeng...		Statement ... +2 more
Contoso Electronics Master Agreement Fabrikam, Inc.docx	All Full Names	Statement ... +2 more
Contoso Electronics Master Agreement First Up Consultants.d...		Legal Affairs +2 more
Contoso Electronics Master Agreement Fourth Coffee.docx	All Full Names	Statement ... +2 more
Contoso Electronics Master Agreement Graphic Design Institu...	All Full Names	Statement ... +2 more
Contoso Electronics Master Agreement Humongous Insurance...	All Full Names	Legal Affairs +3 more
Contoso Electronics Master Agreement Lamna Healthcare Co...		Legal Affairs +2 more

You can see a list of the documents associated to this classifier.

You can export a list of the documents, or the sites matching the classifier.

Then, use SharePoint Online or Teams Admin center to review the visibility or the permissions applied

Information Protection / Labels

The screenshot shows the Microsoft Purview Information Protection interface. The left sidebar contains a navigation menu with options like Trials, Solutions, Catalog, Audit, Content search, Communication compliance, Data loss prevention, eDiscovery, Data lifecycle management, Information protection, and Insider risk management. The 'Labels' page is active, displaying a 'New feature in preview' banner for 'Extend labeling to assets in the data map ...'. Below this, a 'Turn on' button is visible. A notification bar states: 'You can now create sensitivity labels with privacy and access control settings for Teams, SharePoint sites, and Microsoft 365 Groups. To do this, you must first [complete these steps](#) to enable the feature. Sensitivity labels are used to classify email messages, documents, sites, and more. When a label is applied (automatically or by the user), the content or site is protected based on the settings you choose. For example, you can create labels that encrypt files, add content marking, and control user access to specific sites. [Learn more about sensitivity labels](#).' Below the notification, there are buttons for 'Create a label', 'Publish labels', 'Export', and 'Refresh'. A table lists existing sensitivity labels with columns for Name, Order, Scope, Created by, and Last modified.

	Name	Order	Scope	Created by	Last modified
<input type="checkbox"/>	Personal	0 - lowest	File, Email		Mar 8, 2023 7:43:17 PM
<input type="checkbox"/>	Public	1	File, Email		Mar 8, 2023 7:43:18 PM
<input type="checkbox"/>	> General	2	File, Email		Mar 8, 2023 7:43:18 PM
<input type="checkbox"/>	> Confidential	5	File, Email		Mar 8, 2023 7:43:21 PM
<input type="checkbox"/>	> Highly Confidential	9	File, Email		Mar 8, 2023 7:43:29 PM
<input type="checkbox"/>	Confidential - Finance	13 - highest	File, Email	Megan Bowen	Mar 10, 2023 4:28:25 PM

Copilot will respect labels applied to your content. Consider this option to create more granular controls over who can access a content based on the applied labels, or its content (matching a sensitive info type), rather than global permissions.

Information Protection / Labels

Auto-labeling > New policy

New rule

Name *
SP Rule

Description
Enter a description for this rule

Conditions
We'll apply this policy to content that matches these conditions.

Content contains

Group name *
Default

Group operator
All of these

Trainable classifiers

Legal Affairs

Legal Agreements

Add

Create group

+ Add a condition

Exceptions
We won't make this rule to content that matches any of these exceptions

Save Cancel

Auto-labeling > New policy

Choose a label to auto-apply

Users will see this label applied to files that match the rules and conditions you chose. [Where will this label appear?](#)

Since encryption is turned on, a large amount of content might be automatically encrypted when this label is applied. Turning on encryption impacts Office files (Word, PowerPoint, Excel) and PDF files that have this label applied. Because the files will be encrypted for security reasons, performance will be slow when the files are opened or saved, and some SharePoint and OneDrive features will be limited or unavailable. [Learn more](#)

Label to auto-apply
Highly Confidential/Project - Falcon
[Change](#)

Back Next Cancel

Use auto-labeling (E5) to automatically apply a label based on the content of documents (keyword, sensitive info type, trainable classifiers) to protect sensitive content.

Copilot generated output is labeled automatically (1/2)

Microsoft Purview provides end-to-end data protection that transitively protects sensitive data across application experiences.

Copilot 9:16 AM

The meeting was with Mona Kane from Fabrikam. Mona called an emergency meeting to raise concerns about a discrepancy between our proposed delivery dates and the dates that made it into the final agreement. This was a real deal breaker but we managed to put out the fire thanks to solutions provided by Logistics. Additionally, Kayo Miwa from logistics will be walking us through some mitigations on Friday. [1]

You may also find more information in [2023_Fabrikam_Resources](#). However, it's protected and I'm unable to provide more information.

Copy

Edit in Word

1 reference

Confidential \ Contoso FTE

Chat session contains information from protected material. Data is classified as Confidential. Contoso Full Time Employees can edit, reply, forward and print.

1/20 AI-generated

AutoSave Off

Copilot Notes

Confidential

Document inherits the sensitivity label of the chat

File Home Insert Draw Design Layout References Mailings Review View Help

Clipboard

Paste

Aptos (Body)

11

B I U

Font

Paragraph

Styles

Editing

Dictate

Sensitivity

Reuse Files

Add-ins

Editor

Copilot

The meeting was with Mona Kane from Fabrikam. Mona called an emergency meeting to raise concerns about a discrepancy between our proposed delivery dates and the dates that made it into the final agreement. This was a real deal breaker but we managed to put out the fire thanks to solutions provided by Logistics. Additionally, Kayo Miwa from logistics will be walking us through some mitigations on Friday. [1]

You may also find more information in [2023_Fabrikam_Resources](#). However, it's protected and I'm unable to provide more information.

Labelling conversation sensitivity on L1

Copilot generated output is labeled automatically (2/2)

Use existing Microsoft Purview auto-labeling rules and admin-defined sensitive information types to detect sensitive content and **automatically label** the files/emails.

The screenshot shows a Microsoft Word document titled "Copilot Notes" with a sensitivity label "Highly Confidential\Microsoft FTE" applied. The document content includes a "Conclusion" section stating that Purview and Copilot are working together to deliver data security and compliance solutions. Below the text, two configuration panels are shown, both highlighted with purple boxes.

Panel 1: Keyword group #1

- ID: *
- Keyword group #1: *
- Case insensitive
- Keywords: bizchat, copilot, purview

Panel 2: Detect content that matches these conditions

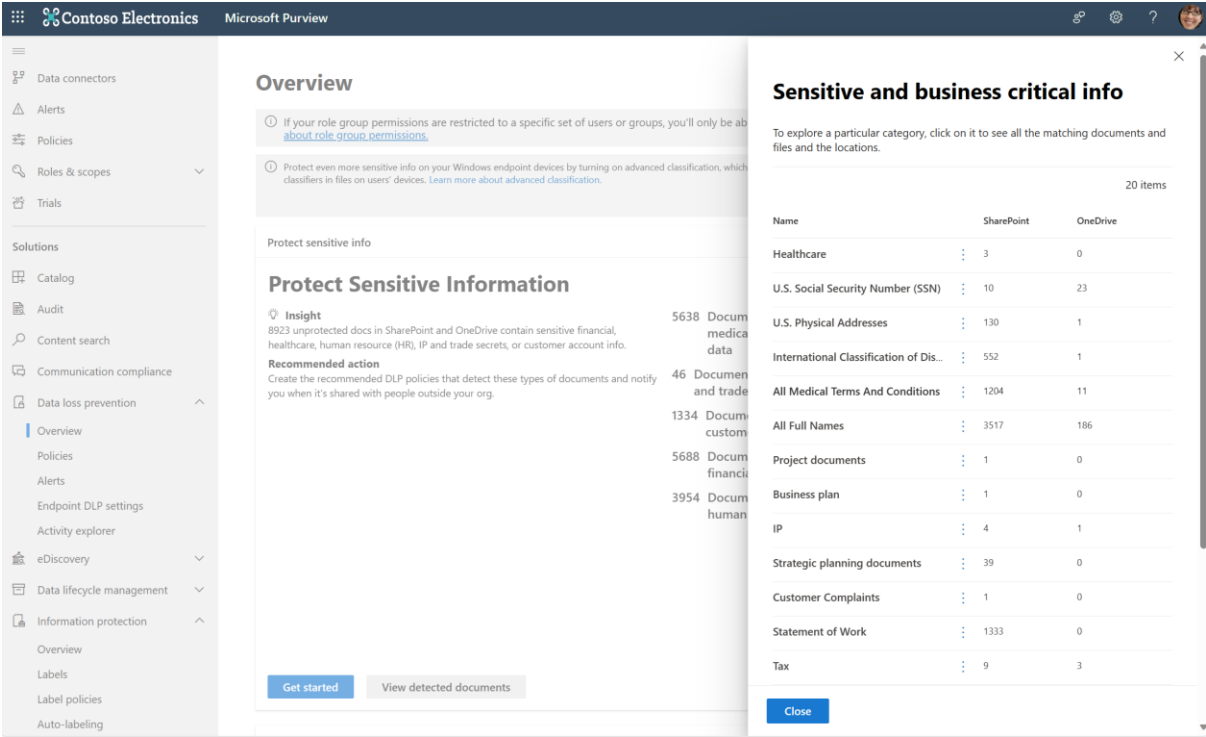
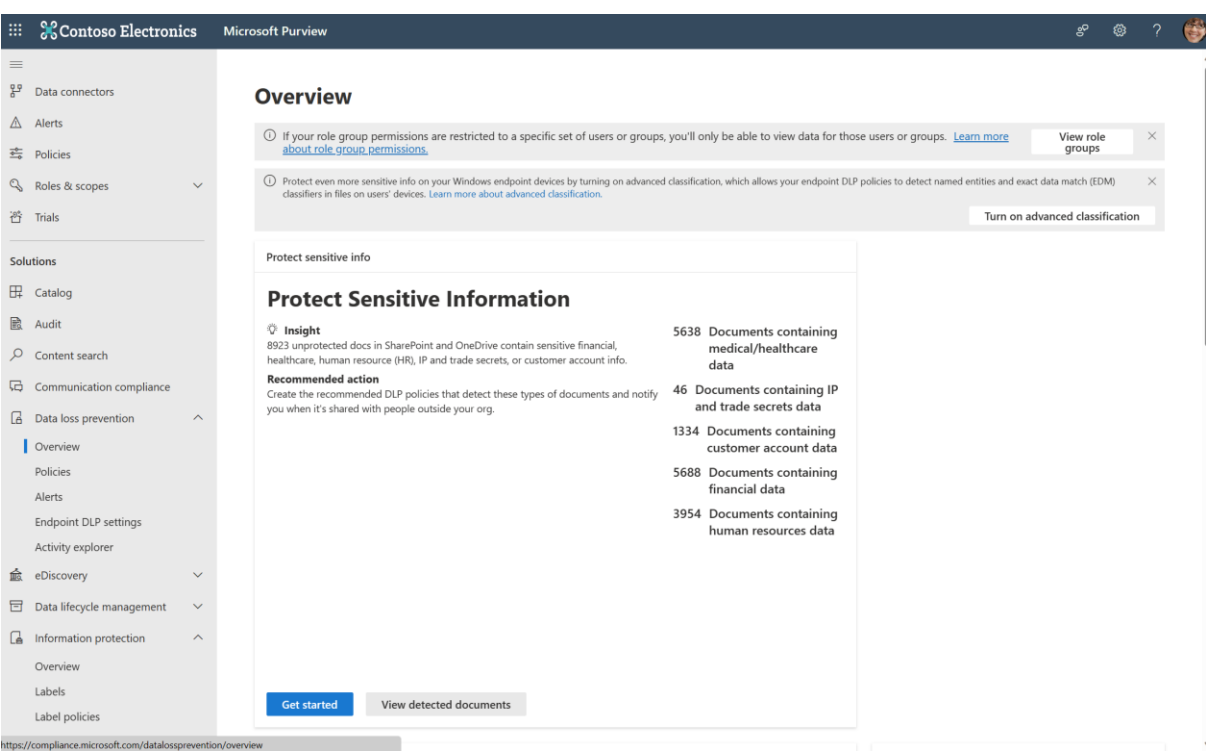
- Content contains
- Group name: *
- Sensitive info types
- When content matches these conditions

Two callout boxes provide context for the configuration:

- Callout 1:** Admin has defined which sensitive information types to detect with Purview
- Callout 2:** Admin has configured to automatically apply label when sensitive information types detected

At the bottom of the document, a status bar indicates "Page 5 of 5", "1962 words", and "Text Predictions: On".

Data Loss Prevention



In Data Loss Prevention, you can also review the content associated to sensitive info types. You can explore the content associated to each sensitive info type (redirecting to the content explorer of Data Classification)

Data Loss Prevention

Microsoft Purview Policies

Use data loss prevention (DLP) policies to help identify and protect your organization's sensitive info. For example you can set up policies to help make sure information in email and docs isn't shared with the wrong people. [Learn more about DLP](#)

[If your role group permissions are restricted to a specific set of users or groups, you'll only be able to manage policies for those users or groups. \[Learn more about role group permissions.\]\(#\)](#)

[View role groups](#)

[+ Create policy](#) [Export](#) [Refresh](#) 4 items

<input type="checkbox"/> Name	Order	Last modified	Status
<input type="checkbox"/> U.S. Financial Data	8	Mar 8, 2023 7:00 PM	On
<input type="checkbox"/> General Data Protection Regulation (GDPR)	1	Mar 8, 2023 7:01 PM	On
<input type="checkbox"/> Default policy for Teams	2	Mar 8, 2023 7:41 PM	On
<input type="checkbox"/> Default policy for devices	3	Mar 8, 2023 7:42 PM	On

Data loss prevention > Edit policy

Choose locations to apply the policy

We'll apply the policy to data that's stored in the locations you choose.

[If your role group permissions are restricted to a specific set of users or groups, you'll only be able to apply this policy to those users or groups. \[Learn more about role group permissions.\]\(#\)](#)

[View role groups](#)

[Protecting sensitive info in an external repositories \(SharePoint sites and file shares\) is now in preview. Note that there are prerequisite steps needed to support this new capability. \[Learn more about the permissions.\]\(#\)](#)

Status	Location	Included	Excluded
<input checked="" type="checkbox"/> On	Exchange email	All Choose distribution group	None Exclude distribution group
<input checked="" type="checkbox"/> On	SharePoint sites	All Choose sites	None Exclude sites
<input checked="" type="checkbox"/> On	OneDrive accounts	All Choose account or distribution group	None Exclude account or distribution group
<input type="checkbox"/> Off	Teams chat and channel messages		
<input type="checkbox"/> Off	Devices		
<input type="checkbox"/> Off	External content repositories		
<input type="checkbox"/> Off			
<input type="checkbox"/> Off			

Edit rule

☒ Quick summary

Content is shared from Microsoft 365 **only with people inside my organization**

[Add](#)

Content contains any of these sensitive info types: **Credit Card Number, U.S. Bank Account Number, ABA Routing Number**

Actions

Use actions to protect content when the conditions are met.

Restrict access or encrypt the content in Microsoft 365 locations

☒ Block users from receiving email or accessing shared SharePoint, OneDrive, and Teams files.

By default, users are blocked from sending Teams chats and channel messages that contain the type of content you're protecting. But you can choose who is blocked from receiving emails or accessing files shared from SharePoint, OneDrive, and Teams.

☒ Block everyone

☐ Block only people outside your organization

[Add an action](#)

User notifications

Use notifications to inform your users and help educate them on the proper use of sensitive info.

☒ On

[Support and behavior for policy tips varies across apps and platforms. \[Learn when policy tips are associated\]\(#\)](#)

Microsoft 365 services

☒ Notify users in Office 365 service with a policy tip

Email notifications

☐ Notify the user who sent, shared, or last modified the content.

[Send](#) [Cancel](#)

You can use Data Loss Prevention policies to apply specific rules when a sensitive content is shared (internally or externally), like blocking the content sharing

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