



INGRAM MICRO CLOUD
More as a Service™

Cloud-Based Endpoint Management
Microsoft Intune

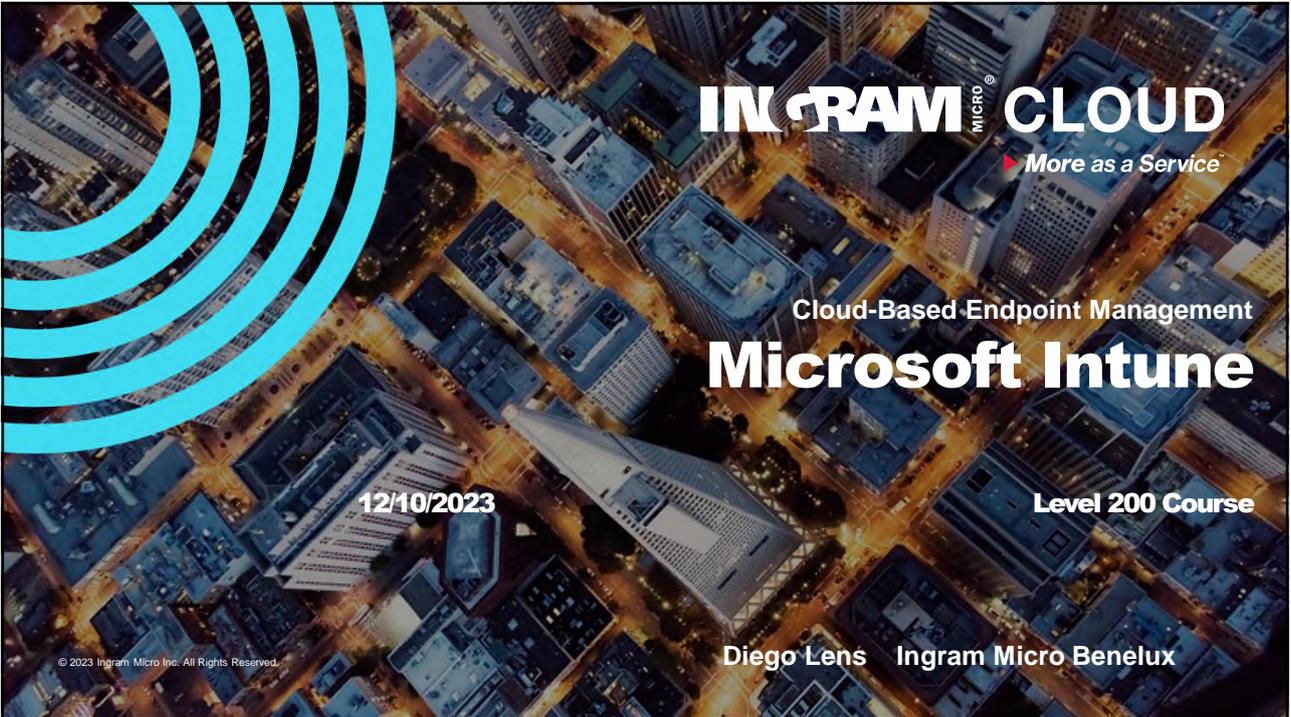
Level 200 Course

12-10-2023 !! COURSE WILL START AT 09h15 !!

Diego Lens Ingram Micro Benelux

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Cloud-Based Endpoint Management
Microsoft Intune

Level 200 Course

12/10/2023

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Modern Cloud Platforms

Transform Into the New Norm

Go boldly into the future with innovative infrastructure and platform solutions built for driving profitability and growth through key app modernization, data & insights, and cloud strategies.

App Modernization

DevOps, Containers, Microservices, Infrastructure

Data & Insights

BI (PowerBI), Analytics, Warehousing, AI/ML, Infrastructure

16.8 %

App Modernization market to grow by 2025 CAGR

20.7 %

Public Cloud Spending growth in 2023

40%

Firms with a Cloud-Native-First strategy in 2023

Modern Cloud Platforms



Microsoft Azure Story Telling

Microsoft Azure provides a wide range of cloud services designed to help you solve today's challenges and create the future.

SUBSCRIBE HERE



Microsoft Azure Assessment & Migration

We will discuss how to prepare for a Full Datacenter Migration: Moving All On-Premises Resources to the Cloud (IaaS & SaaS).

SUBSCRIBE HERE



Microsoft Azure Fundamentals

Microsoft Azure is a Public Cloud environment that can save companies realistic expenses (lots of having to purchase, manage, and maintain on-premises hardware and application infrastructure).

SUBSCRIBE HERE



Azure Lighthouse & Azure Cost Management

Learn how Azure Lighthouse and Azure Cost Management will help you with the service maintenance.

SUBSCRIBE HERE



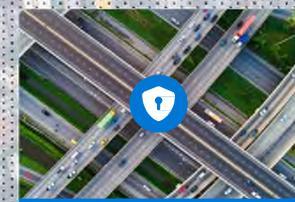
Azure Fraud Prevention

An AI partner in this cloud environment can help you detect and prevent fraud in your customer's digital interactions, so you can protect your business from digital fraud.

SUBSCRIBE HERE

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Seamless Security

Build your Business with True Peace of Mind

Move forward towards a bright business future with total asset and data protection including seamless sign-on, endpoint security, identity security, and complete security operations management.

Endpoint

Modern Endpoint, MDR/MDR, Server Security

Identity

Authentication, Identity & Access Management

Security operations

Vulnerability Mgt, Tier 2 SOC, Analytics, SIEM

\$129B

Cybersecurity Public Cloud Services Spend by 2025 Globally

+50%

organizations will be using MDR by 2025.

60%

security deployments are in the Public Cloud

Seamless Security



Microsoft 365 Security Story Telling

Microsoft 365 provides a wide range of cloud services designed to help you solve today's challenges and create the future.

SUBSCRIBE HERE



Microsoft 365 Defender for Business

Microsoft 365 Defender for Business is a cloud-based security solution that helps you protect your business from digital threats.

SUBSCRIBE HERE



Microsoft Entra

Microsoft Entra is a cloud-based identity and access management solution that helps you protect your business from digital threats.

SUBSCRIBE HERE



Microsoft Intune

Microsoft Intune is a cloud-based mobile device management solution that helps you protect your business from digital threats.

SUBSCRIBE HERE



Microsoft 365 Defender Suite

Microsoft 365 Defender Suite is a cloud-based security solution that helps you protect your business from digital threats.

SUBSCRIBE HERE



Microsoft Purview Information Protection

Microsoft Purview Information Protection is a cloud-based information protection solution that helps you protect your business from digital threats.

SUBSCRIBE HERE

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Connected Workplace

Together We Achieve More

Work together, work smarter and stay productive, from anywhere with our comprehensive suite of collaboration apps, digital experiences, and virtual desktops, designed to help you do more.

- Collaboration Apps**
Productivity suite, conferencing
- Virtual Desktops**
Remote Work, Desktop Virtualization, OS
- Employee Experience**
Workflow Insights, resources, learning

+21%
Virtual Desktop market CAGR growth by 2030

+50%
Team collaboration software growth by 2030.

57%
Reason for digital investments: Employee Experience

Connected Workplace





EX + CX = TX

Employee Experience + Customer Experience = Total Experience

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Business Performance

Work at the Speed of Modern Business

Build a fine-tuned business engine to power your performance with our tailor-made technological approach to equip your teams with CRM, ERP software, and imaginative workforce automation.

- CRM**
Customer Relationship Management
- ERP**
Enterprise Resource Planning
- Workforce Automation**
No/low Code, Power Automate

Business Performance

We want to help modernize and transform your business. With a focus on facilitating your team's needs, we are taking a tailor-made technological approach to personalize what strategies work best for you.

CRM:
CRM technology directly aligns with our growth mindset – at the end of the day, the goal of CRM is to foster and sustain existing and future customer relationships. Through this technology, you can generate multichannel marketing campaigns, nurture sales-ready leads and align sales and marketing with planning and tracking tools that integrate with existing apps and services.

ERP:
In the evolving digital landscape, it is imperative to stay up to date with the latest technologies to move forward. An ERP software suite can help manage day-to-day business processes that push beyond just financial data – discover how you can accelerate your business, grow your customer base and increase your profit margins with ERP.

Workflow Automation:
Workflow Automation is your go-to resource for building custom apps that connect to your existing data and systems, without the need for code. Through low-code platforms, you can build solutions that support workflow automation, AI, secure data access, seamless data analysis and visualization capabilities

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Ingram Micro Cloud Enablement 2023



Enablement
<http://bit.ly/ingramcloud>

Cloud Champion
<https://ingram.cloudchampion.be>
<https://ingram.cloudchampion.nl>

Newsletter
<http://bit.ly/imc-email>

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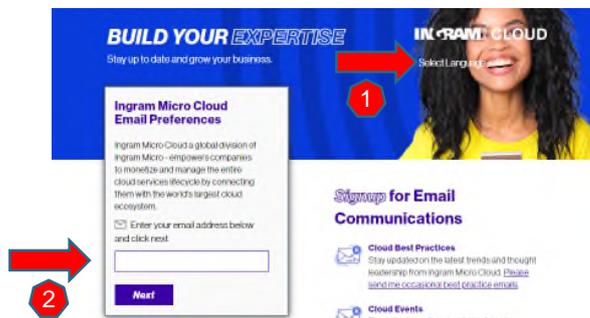
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- Latest trends
- Latest trainings
- Events
- Tradeshows



Subscribe : <http://bit.ly/imc-email>

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Cloud-Based EndPoint Manager
Microsoft Intune

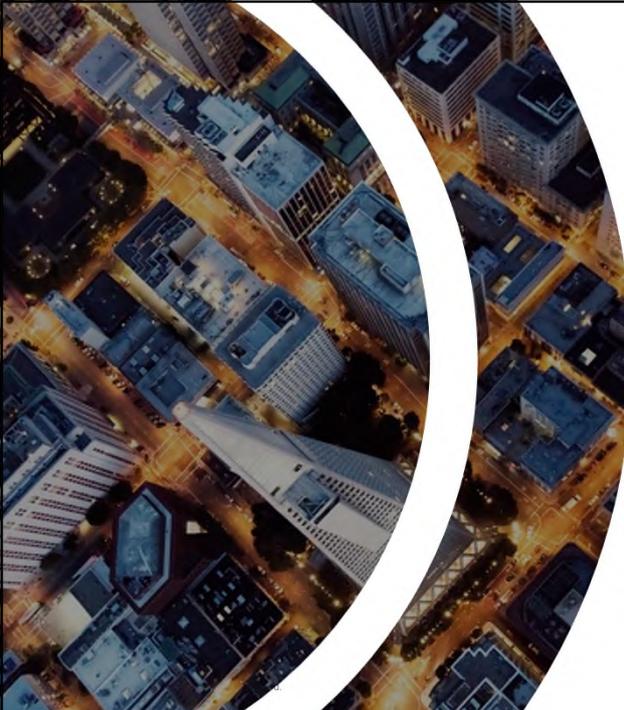
Course Overview

Diego Lens

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Course Overview

- **What is Microsoft Intune**
- **Getting Started with Microsoft Intune**
- **Windows Autopilot with Intune**
- **Deploy Applications from Store**
- **Device Restrictions & Policies**
- **Modern Roaming Profiles**
- **Install WIN32 Applications**
- **Conditional Access**
- **Install Powershell script with Intune**
- **New Developments**

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Introduction :

What is Microsoft Intune

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Intune + SCCM Config Manager

Microsoft Endpoint Manager Azure Arc

Management

Policy Configuration Automation

Microsoft Threat Protection

Microsoft Endpoint Manager Intune

Microsoft Endpoint Manager Configuration Manager

Identity Devices Cloud apps Data Infrastructure

Satya Nadella : Keynote Ignite 2019

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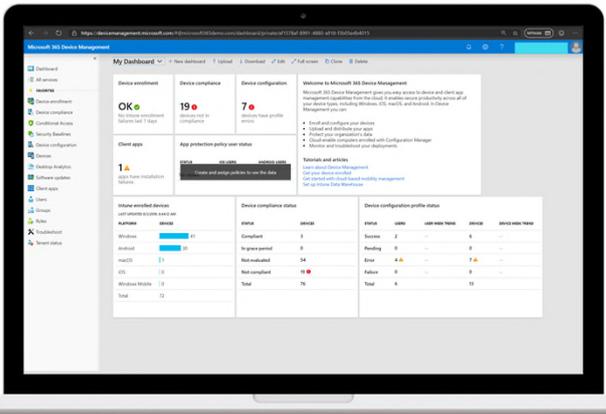
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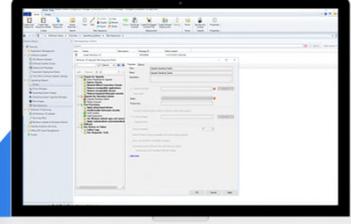
12

In 2019... <https://devicemanagement.microsoft.com/>

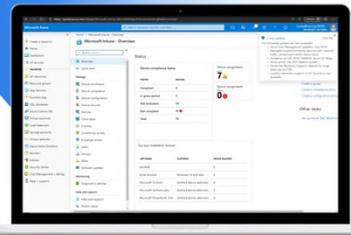
Device Management Admin Center (DMAC)



Configuration Manager



Microsoft Intune



<https://portal.azure.com>

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In 2020

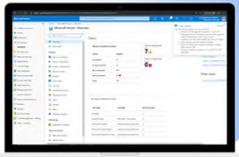
Other endpoint management tools



Configuration Manager



Microsoft Intune



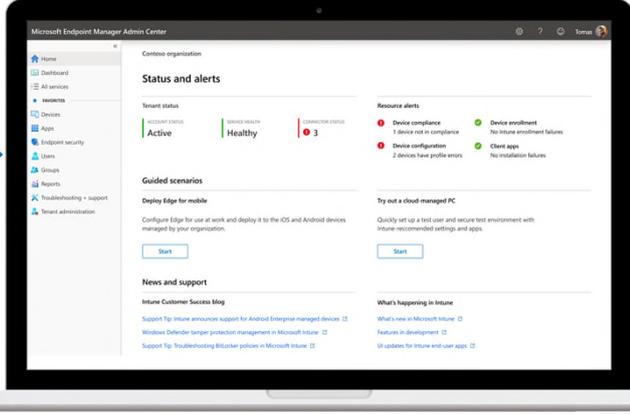
Feature integration: Desktop Analytics, Windows Autopilot, etc.

Surfaces familiar functionality and ingests data from ConfigMgr

Intune features and functionality replicated into MEM Console

Microsoft Endpoint Manager

Integrated solution for IT admins to understand and take action across all endpoints in their estate

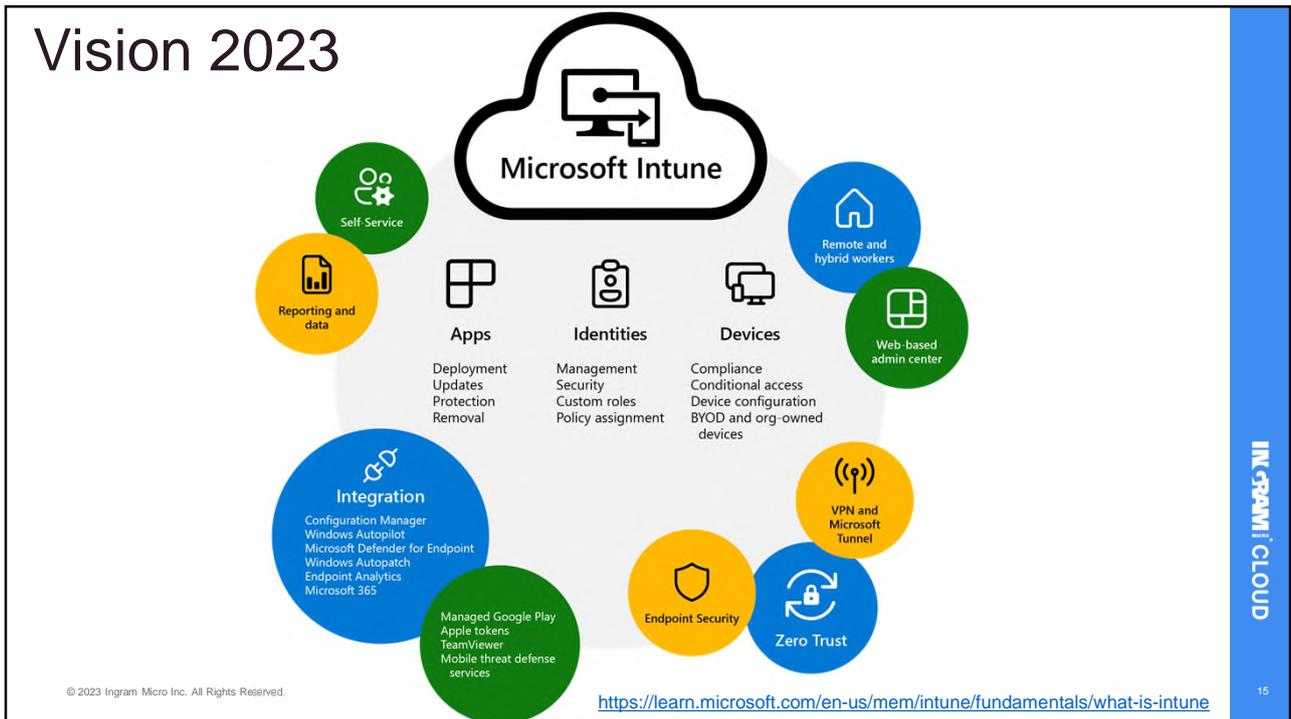


<https://endpoint.microsoft.com/>

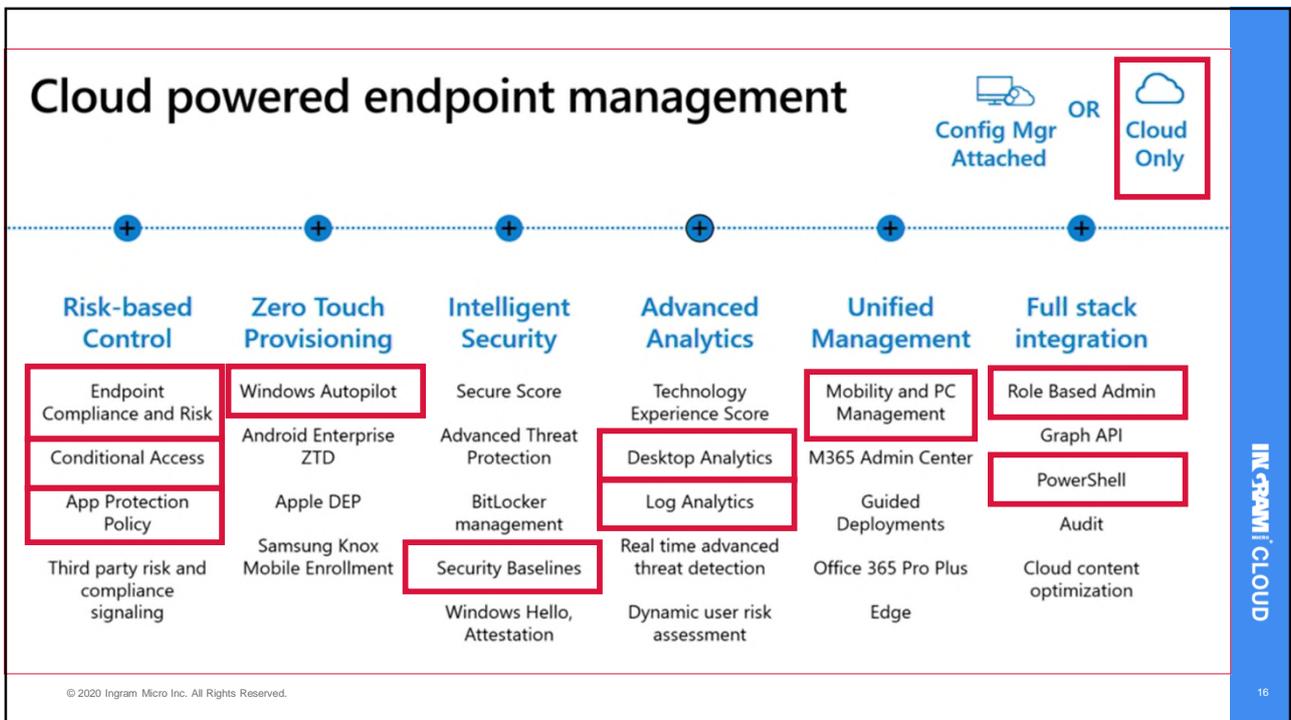
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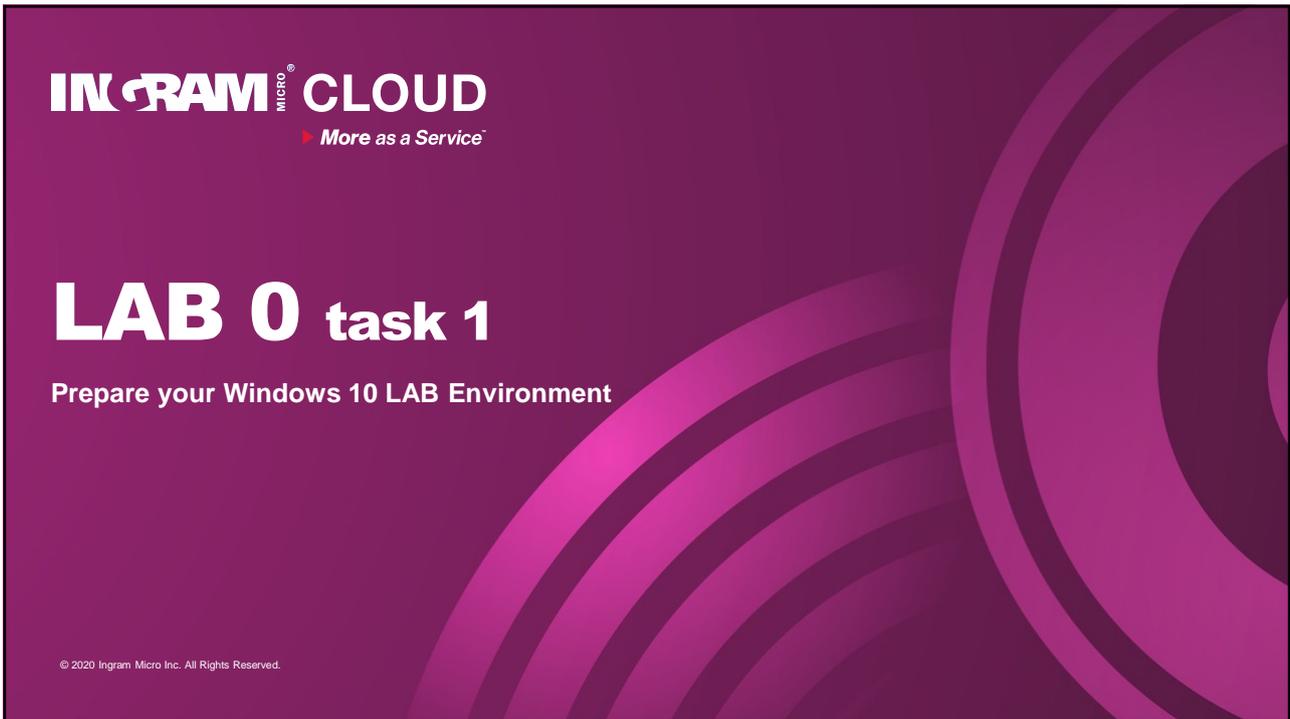
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LAB 0 task 1

Prepare your Windows 10 LAB Environment

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Licensing :

Microsoft Intune Licensing

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Microsoft Intune plans

2023

March

<h2 style="text-decoration: underline;">Intune Plan 1</h2> <p>Included in</p> <ul style="list-style-type: none"> · Microsoft 365 E3 · Microsoft 365 E5 · Microsoft 365 F1 · Microsoft 365 F3 · Microsoft 365 Business Premium · Enterprise Mobility + Security E3 · Enterprise Mobility + Security E5 <p style="text-align: right; font-weight: bold;">8 \$</p>	<div style="margin-bottom: 10px;"> Add-On </div> <h2 style="text-decoration: underline;">Intune Suite</h2> <p>Add to Plan 1 to utilize these solutions</p> <p>Included solutions*</p> <ul style="list-style-type: none"> · Remote help · Endpoint Privilege Management · Advanced Endpoint analytics · Advanced app management · Cloud certificate management · <i>Future advanced solutions**</i> · <u>All Intune Plan 2 features</u> <p>Prerequisite</p> <ul style="list-style-type: none"> · Intune Plan 1 <p style="text-align: right; font-weight: bold;">10 \$</p>	<div style="margin-bottom: 10px;"> Add-On </div> <h2 style="text-decoration: underline;">Intune Plan 2</h2> <p>Add to Plan 1 to utilize these features:</p> <p>Included features</p> <ul style="list-style-type: none"> · Tunnel for Mobile App Management · Specialty device management · <i>Future advanced capabilities**</i> <p>Prerequisite</p> <ul style="list-style-type: none"> · Intune Plan 1 <p style="text-align: right; font-weight: bold;">4 \$</p>
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**Also available as individual add-ons*
***Additional advanced features to be added in future releases*
aka.ms/IntuneSuitePricing

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Microsoft Intune Single features

Microsoft Intune Remote Help : \$3,50/u/m

Microsoft Intune Endpoint Privilege Management (EPM) : \$3,00 /u/m

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Module 1 :

Getting Started with Microsoft Intune

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Mobile Device Management (MDM)

- Comply with regulations
- BYOD (Bring your own device)
- Increased productivity
- Transform businesses
- Reduce security risk
- Support multiple platforms
- Protect end user privacy

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Enroll devices to access corporate resources

Actions upon device enrollment

- Deploy email, VPN, and WiFi profiles
- Deploy certificates
- Deploy and install apps
- Apply and enforce device configuration settings
- Collect hardware and software inventory data

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Azure Active Directory Devices

- Join Type
 - Azure Active Directory Registered
 - Azure Active Directory Joined
- MDM
 - None
 - Microsoft Intune
- Compliant

Name	Enabled	OS	Version	Join Type	Owner	MDM	Compliant
<input type="checkbox"/> DESKTOP-TEO3AUJ	✔ Yes	Windows	10.0.18362.239	Azure AD joined	Megan Bowen	Microsoft Int...	N/A
<input type="checkbox"/> DESKTOP-T1AENK7	✔ Yes	Windows	10.0.18362.0	Azure AD registered	Alex Wilber	None	N/A
<input type="checkbox"/> DESKTOP-L8N3TD7	✔ Yes	Windows	10.0.18363.592	Azure AD joined	Adele Vance	Microsoft Int...	✔ Yes
<input type="checkbox"/> DESKTOP-LBIB7UL	✔ Yes	Windows	10.0.18363.592	Azure AD joined	Alex Wilber	Microsoft Int...	✔ Yes
<input type="checkbox"/> DESKTOP-MI41END	✔ Yes	Windows	10.0.18362.0	Azure AD joined	Megan Bowen	None	N/A
<input type="checkbox"/> DESKTOP-H2SH332	✔ Yes	Windows	10.0.18363.592	Azure AD joined	Alex Wilber	Microsoft Int...	✔ Yes

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Azure Active Directory Registered

- Windows 10 > Settings > Accounts > Access Work or School
 - Windows Icon
- Content Protection
- No Device Protection

Managed by mddprov account

Connecting to work or school allows your organization to control some things on this device, such as settings and applications.

Access work or school

Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.

+ Connect

Work or school account
AlexW@M365x360184.OnMicrosoft.com

Areas managed by mddprov account

mddprov account manages the following areas and settings. Settings marked as Dynamic might change depending on device location, time, and network configuration.

[More information about Dynamic Management](#)

Connection info

Management Server Address:
<https://wip.mam.manage.microsoft.com:444/checkin>

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Azure Active Directory Joined

- Windows 10 > Settings > Accounts > Access Work or School
 - Briefcase Icon
- Device Protection
- Enrolled for Intune

Managed by Contoso

Connecting to work or school allows your organization to control some things on this device, such as settings and applications.

Access work or school

Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.

+ Connect

Connected to Contoso's Azure AD
Connected by AlexW@M365x360184.OnMicrosoft.com

Areas managed by Contoso

Contoso manages the following areas and settings. Settings marked as Dynamic might change depending on device location, time, and network configuration.

[More information about Dynamic Management](#)

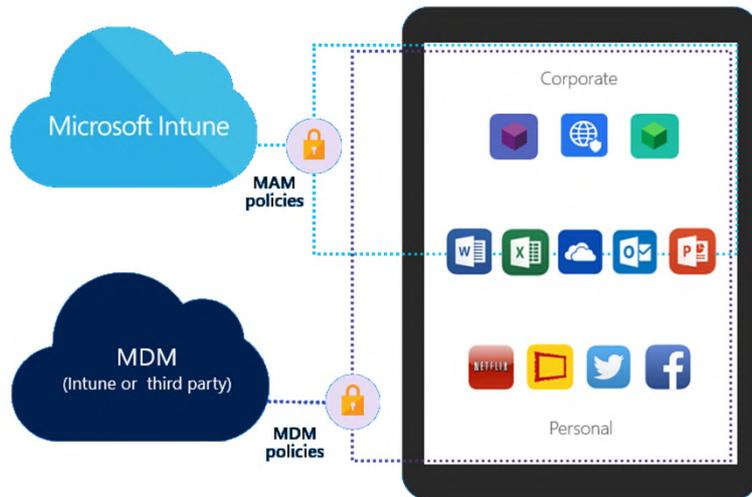
Connection info

Management Server Address:
<https://r.manage.microsoft.com/devicegatewayproxy/cimhandler.ashx>

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Mobile Application Management (MAM)



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Unified Endpoint Management (UEM)

Figure 1. Magic Quadrant for Unified Endpoint Management



Microsoft : Microsoft Endpoint Management
 VMware : Workspace ONE - Airwatch
 IBM : IBM MaaS360®

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As of July 2019 © Gartner, Inc
 Source: Gartner (August 2019)

Intune Licensing

Configured on User level

Azure Active Directory > Users > {User} > Licenses

Intune is included in the following licenses:

- Microsoft 365 E5
- Microsoft 365 E3
- Enterprise Mobility + Security E5
- Enterprise Mobility + Security E3
- Microsoft 365 Business Premium
- Microsoft 365 F1
- Microsoft 365 Government G5
- Microsoft 365 Government G3

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Enable Intune MDM Authority

Azure Portal > Intune > Device Enrollment

Learn more about [choosing your MDM Authority](#).

- Intune MDM Authority
- Configuration Manager MDM Authority
- None

MDM authority : Intune

Account status : Active

Choose

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Enable MDM & MAM User Scope

MDM user scope ⓘ

None Some **All**

MAM User scope ⓘ

None Some **All**

Azure Portal > Azure Active Directory > Mobility (MDM + MAM)

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Configure Company Branding

Edit company branding
Azure Active Directory

Save Discard

Sign-in page background image
Image size: 1920x1080px
File size: <300KB
File type: PNG, JPG, or JPEG ⓘ



Remove
Select a file

Banner logo
Image size: 280x60px
File size: 10KB
File type: Transparent PNG, JPG, or JPEG ⓘ



Remove
Select a file

Username hint ⓘ

Sign-in page text ⓘ

Training LAB

Advanced settings

Sign-in page background color ⓘ

Square logo image
Image size: 240x240x (resizable)
Max file size: 50KB
PNG (preferred), JPG, or JPEG ⓘ



Remove
Select a file

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CNAME DNS Entries

<https://docs.microsoft.com/en-us/intune/enrollment/windows-enroll>

Simplify Windows enrollment without Azure AD Premium

To simplify enrollment, create a domain name server (DNS) alias (CNAME record type) that redirects enrollment requests to Intune servers. Otherwise, users trying to connect to Intune must enter the Intune server name during enrollment.

Step 1: Create CNAME (optional)

Create CNAME DNS resource records for your company's domain. For example, if your company's website is contoso.com, you would create a CNAME in DNS that redirects EnterpriseEnrollment.contoso.com to enterpriseenrollment-s.manage.microsoft.com.

Although creating CNAME DNS entries is optional, CNAME records make enrollment easier for users. If no enrollment CNAME record is found, users are prompted to manually enter the MDM server name, enrollment.manage.microsoft.com.

Type	Host name	Points to	TTL
CNAME	EnterpriseEnrollment.company_domain.com	EnterpriseEnrollment-s.manage.microsoft.com	1 hour
CNAME	EnterpriseRegistration.company_domain.com	EnterpriseRegistration.windows.net	1 hour

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LAB 0 task 2
LAB 1
Getting Started with Microsoft Intune

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Module 2 :

Windows Autopilot with Intune

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Traditional Windows deployment

The diagram illustrates the traditional Windows deployment process as a sequence of three steps:

- Step 1:** Building a custom image. This involves gathering necessary components: OFFICE & APPS, DRIVERS, POLICIES, and SETTINGS. Below this is the text: "Build a custom image, gathering everything else that's necessary to deploy".
- Step 2:** Deploying the image to a new computer, overwriting what was originally on it. Below this is the text: "Deploy image to a new computer, overwriting what was originally on it".
- Step 3:** Time means money, making this an expensive proposition. This is represented by an alarm clock icon with a dollar sign inside.

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Modern Windows deployment



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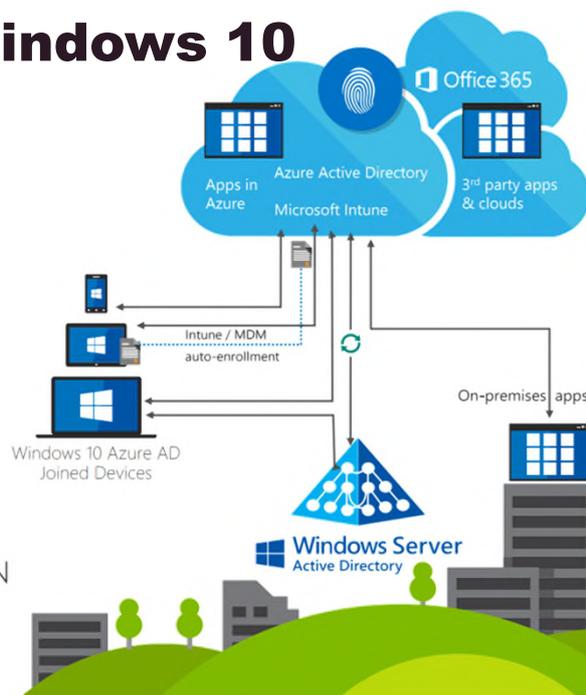
Azure AD Join for Windows 10

Azure AD Join makes it possible to connect work-owned Windows 10 devices to your company's Azure Active Directory.

With Azure AD Join, you can auto enroll devices in Microsoft Intune for management.

- ▶ Intune auto-enrollment
- ▶ Enterprise-compliant services
- ▶ Single sign-on from the desktop to cloud and on-premises applications with no VPN
- ▶ Support for hybrid environments

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Three simple steps



Register devices



Assign a profile



Deploy

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Three simple steps



Register devices



Assign a profile



Deploy

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- **Have devices registered automatically**
 - Request clean images, choice of Windows 10 version at the same time (if available)
 - Specify group tag to help segment devices by purpose
 - Devices are automatically tagged with the purchase order ID
- **Register devices yourself via Intune for testing and evaluation using [Get-WindowsAutopilotInfo](#) PowerShell script**
- **Register existing Intune-managed devices automatically with harvested hardware hash**

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Three simple steps



Register devices



Assign a profile



Deploy

- **Use Intune:**
 - Select profile scenario (user-driven, self-deploying)
 - Configure needed settings
 - Assign to an Azure AD group so Intune will automatically assign to all devices in the group
- **Use a dynamic Azure AD group to automate this step**
 - Consider static Azure AD group for exceptions

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Three simple steps



Register devices



Assign a profile



Deploy

- **Boot up each device**
- **Connect to network (Wi-Fi, Ethernet)**
- **Enter credentials (if required)**

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What is Autopilot ?

Is a way to get a device under Modern Management

It is not a deployment tool

It's a way to deliver devices directly to the end user without Imaging

Company Branding needs to be configured

Devices must have Network Connectivity and must have access to Internet

Pre-Installed Windows 10 Professional version 1703 or later

Licensing : Azure Active Directory Premium P1 or P2

Users must be allowed to Join Devices in Azure AD

Microsoft Intune is needed to Manage the devices



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Windows Autopilot // Deployment Scenarios

AVAILABLE in 1703

User-driven mode with Azure AD Join

Join device to Azure AD, enroll in Intune/MDM

AVAILABLE in 1809

User-driven mode with Hybrid Azure AD join

Join device to AD, enroll in Intune/MDM

Coming soon!
Deploy over VPN
(preview in Q1CY20, 1903+)

AVAILABLE in 1903

Windows Autopilot white glove (preview)

White glove partners or IT staff can pre-provision Windows 10 PC to be fully configured and business-ready for an org or user

General availability targeting CY20

AVAILABLE in 1903

Self-deploying mode (preview)

No need to provide credentials, automatically joins Azure AD

General availability targeting CY20

AVAILABLE in 1809

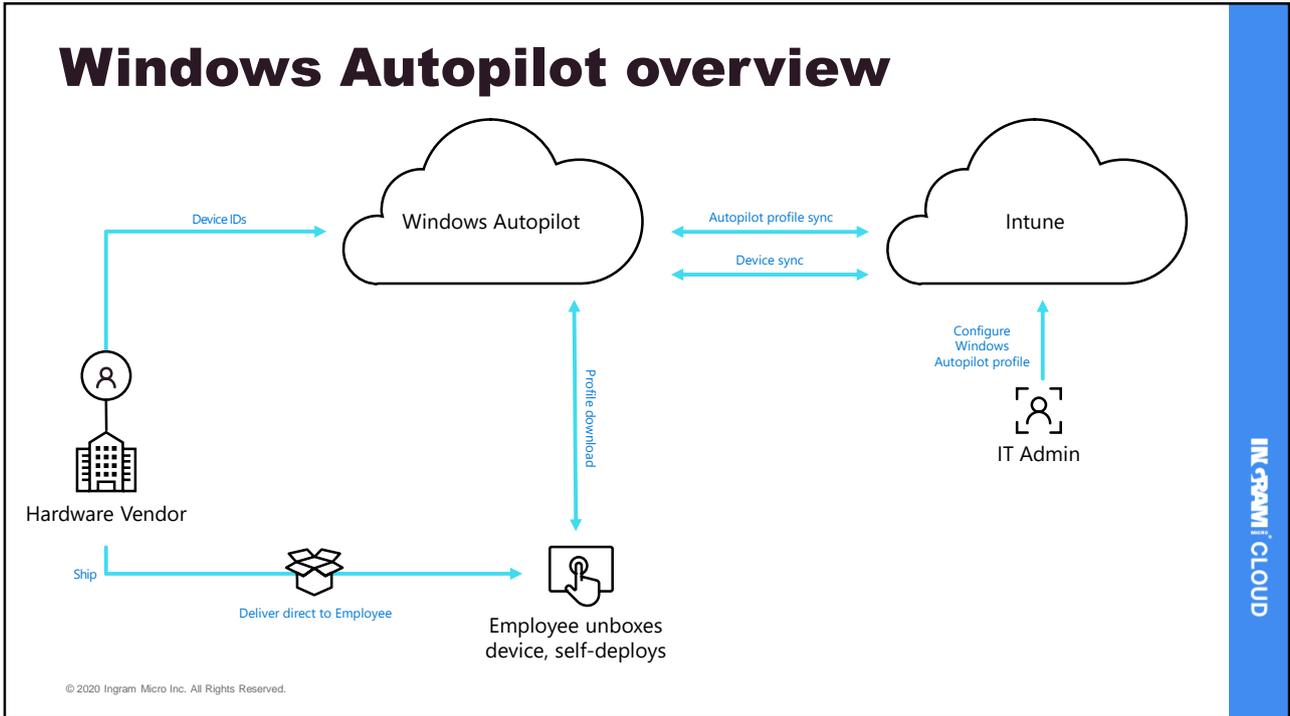
Windows Autopilot for existing devices

Windows 7/8.1 to Windows 10

ConfigMgr task sequence, followed by Windows Autopilot user-driven mode

New! Hybrid Azure AD Join support

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The deployment process // Transforming the device



- Office 365 ProPlus
- Single-file MSIs (LOB apps)
- Intune Management Extensions
- Security Baselines
- Administrative Templates
- Software Update rings
- OneDrive for Business
- Kiosk templates
- Device Firmware Configuration Interface (DFCI)

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Windows Autopilot Device Configurations

there are multiple ways how devices can be identified :

Device serial number	Windows product ID	Hardware hash	Manufacturer name	Device model
	Yes	Yes		
Yes		Yes		
Yes	Yes	Yes		
Option		Yes		
Option	Yes			

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Windows Autopilot Product Key ID



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Order Dell PC + Add Autopilot DeviceID

Windows AutoPilot
Help mij bij mijn keuze

Zonder Windows AutoPilot 0,00 €

Windows Autopilot

i Microsoft stelt toestemming van de klant verplicht voordat apparaten door Dell mogen worden geregistreerd voor Autopilot. Als u geen toestemming hebt gegeven, dan [klikt u hier](#) om deze stap af te ronden.

Geef een geldig Tenant ID en Domein op.

Tenant ID **i**

Domein **i**

Windows AutoPilot met groepstag - Alleen online 0,00 €

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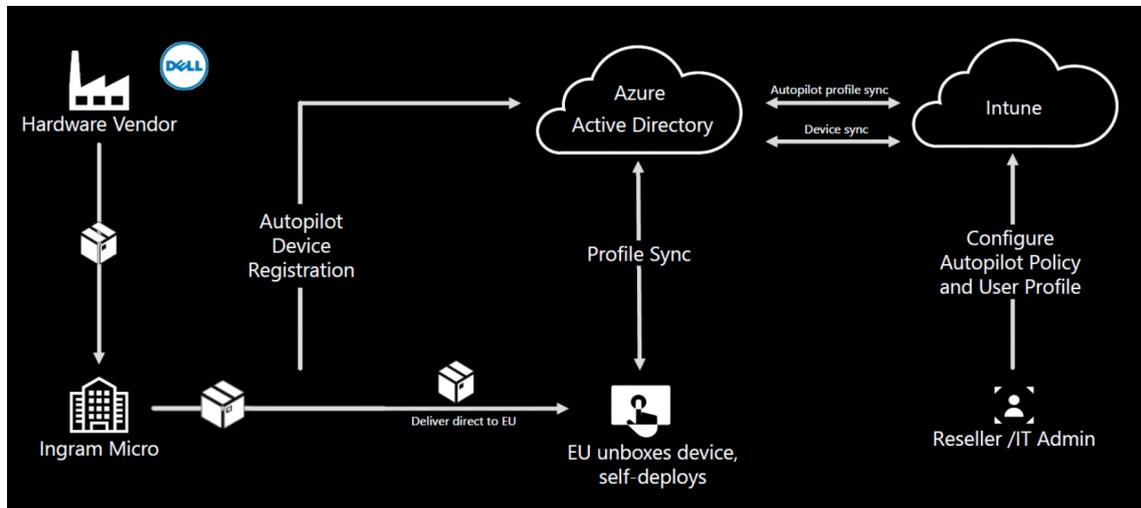
More Info : dell@ingrammicro.be



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Order Dell PC + Add Autopilot DeviceID



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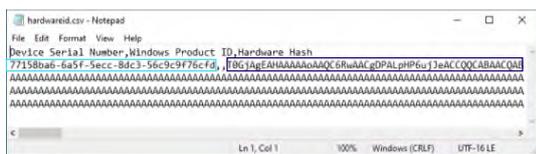
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Collect Hardware Device ID (Hardware Hash)

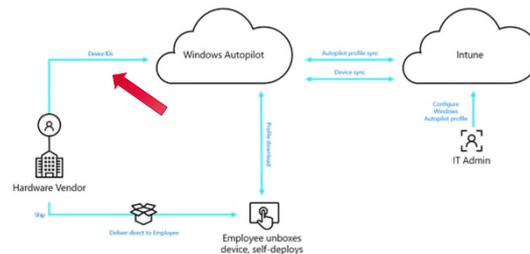
<https://aka.ms/autopilotShell>

Get-WindowsAutoPilotInfo.ps1

```
PowerShell
md c:\\HWID
Set-Location c:\\HWID
Set-ExecutionPolicy -Scope Process -ExecutionPolicy Unrestricted
Install-Script -Name Get-WindowsAutoPilotInfo
Get-WindowsAutoPilotInfo.ps1 -OutputFile AutoPilotHWID.csv
```



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Autopilot Deployment Profile

- Autopilot deployment profiles are used to configure the Autopilot devices
- You can create up to 350 profiles per tenant.

Diego_Autopilot_Profile - Properties

Windows 10

Search [Ctrl+F]

Overview

Manage

Properties

Assigned devices

Basics Edit

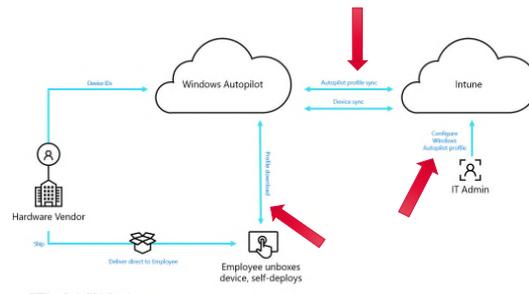
Name	Diego_Autopilot_Profile
Description	...
Convert all targeted devices to Autopilot	Yes

Out-of-box experience (OOBE) Edit

Deployment mode	User-Driven
Join to Azure AD as	Azure AD joined
Language (Region)	Operating system default
Automatically configure keyboard	Yes
Microsoft Software License Terms	Hide
Privacy settings	Hide
Hide change account options	Hide
User account type	Standard
Allow White Glove OOBE	No
Apply device name template	No

Assignments Edit

Included groups	All devices
Excluded groups	...



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Windows Autopilot // Top 10 new features coming soon)

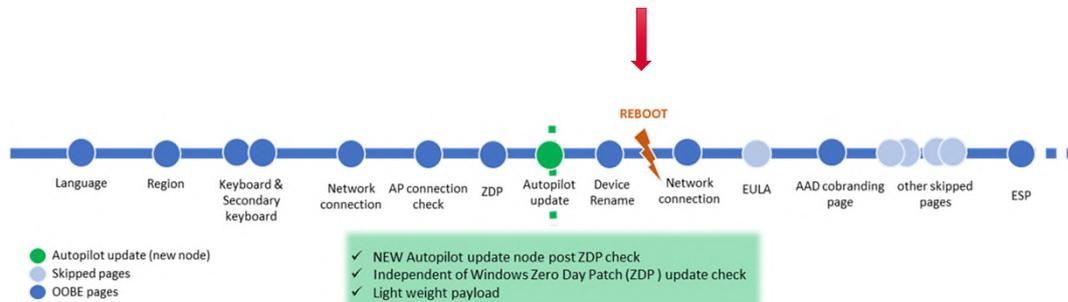
1. User-driven Hybrid Azure AD Join over the internet – VPN support (Q1CY20 preview)
2. Integration with Configuration Manager for running task sequences (H1CY20)
3. Group tag editing (Q4CY19)
4. Direct computer name assignment (Q4CY19 for Azure AD)
5. Windows Autopilot deployment report (Q4CY19)
6. Aligned naming options for Azure AD and Hybrid Azure AD (CY20)
7. Guided scenarios to help with initial setup and configuration
8. ESP enhancements for targeting, disabling user ESP, Nth user
9. Full network documentation (URLs, IP addresses, etc.)
10. Windows 10 configuration for features, language packs, in-box apps

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Windows Autopilot Process



This OOBE flow is an illustration purpose only

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*ZDP : Zero Day Patch

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Windows Autopilot Reset Feature

- Removes personal files, apps & settings
- Reapplies a device's original settings
- Maintains the device's identity connection to Azure AD
- Maintains the device's management connection to Intune

Trigger Windows Autopilot Reset from the PC :

CTRL +  + R.

Trigger Windows Autopilot Reset from Intune :

Devices > All Devices > Select Device > More > Autopilot Reset

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<https://docs.microsoft.com/en-us/mem/autopilot/windows-autopilot-reset>

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Additional Information about Autopilot

<https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/add-devices>

<https://docs.microsoft.com/en-us/intune/enrollment/enrollment-autopilot>

<https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/white-glove>



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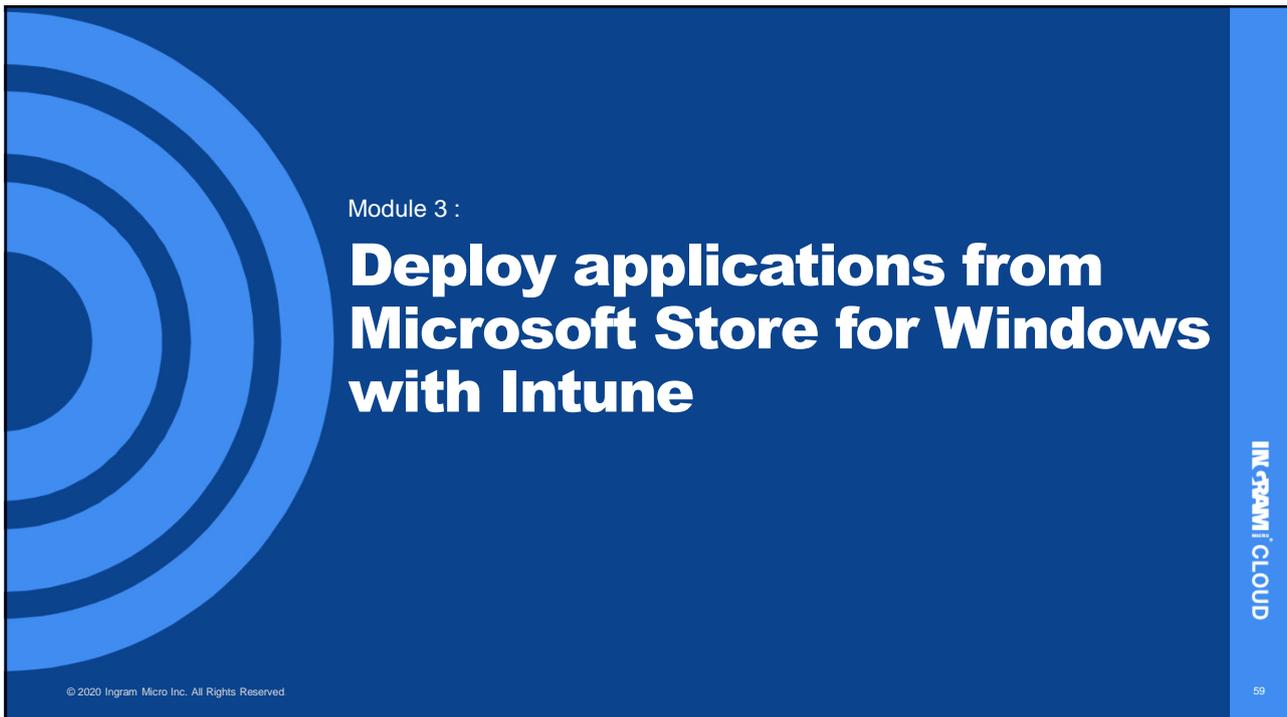
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LAB 2

Windows Autopilot with Microsoft Intune

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Module 3 :

Deploy applications from Microsoft Store for Windows with Intune

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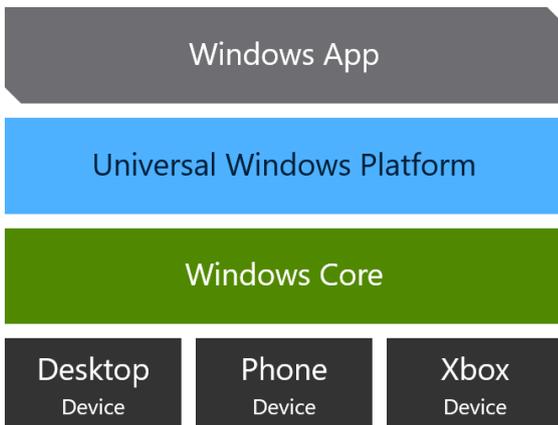
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Universal Windows Platform (UWP)

- One Operating System
 - One Windows core for all devices
- One App Platform
 - Apps run across every family
- One Dev Center
 - Single submission flow and dashboard
- One Store
 - Global reach, local monetization
 - Consumers, Business & Education



Windows App

Universal Windows Platform

Windows Core

Desktop Device

Phone Device

Xbox Device

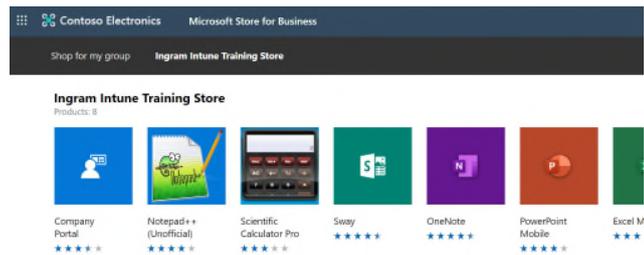
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Microsoft Store for Business (Legacy)

- distribute free and paid apps
- no cost
- manage Microsoft Store apps and private line-of-business apps in one inventory
- Private Store can be Activated
- <https://businessstore.microsoft.com>



<https://learn.microsoft.com/en-us/microsoft-store/>

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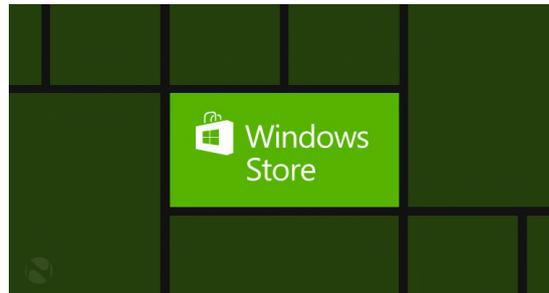
Microsoft Store for Business/Education

- Centralized Management
 - SMB
 - Schools
- Private Store offering
 - Make apps available for multiple persons
- App license Management

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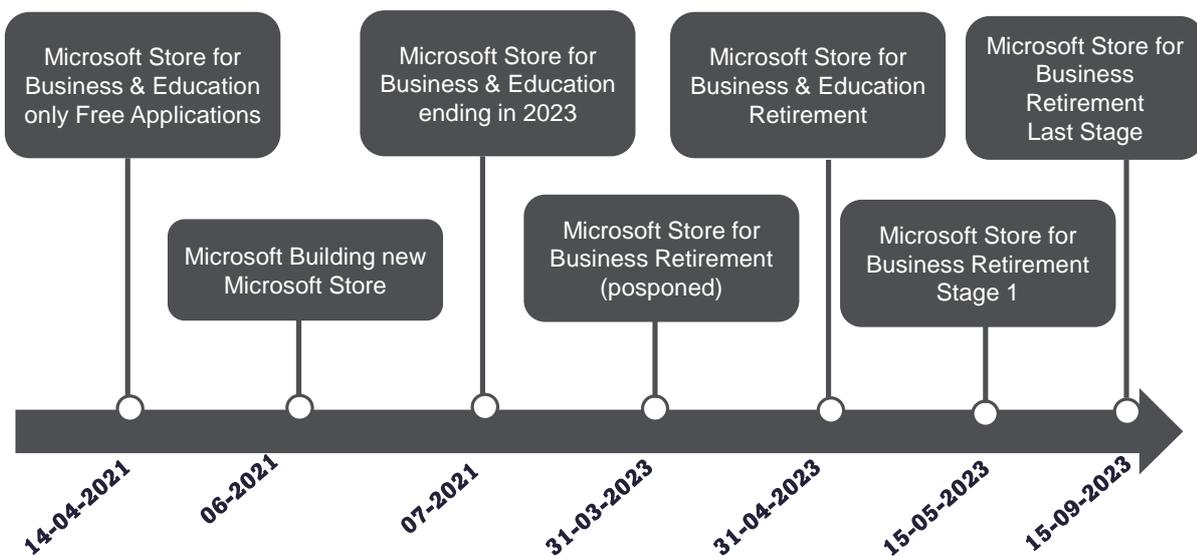
Microsoft Store Apps in the past ...

- Not very popular
- Started with Windows 8
- Limited number of Applications
- Full-Screen mode Applications
- Updated in Windows 10 ...



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Microsoft Store for Business announcements



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📌 Important

The retirement of Microsoft Store for Business and Microsoft Store for Education has been postponed. We will update this notice when a new retirement date is announced. You can continue to use the current capabilities of free apps until that time. For more information about this change, see [Update to Intune integration with the Microsoft Store on Windows](#) and [FAQ: Supporting Microsoft Store experiences on managed devices](#).

📌 Important

Starting on April 14th, 2021, only free apps will be available in Microsoft Store for Business and Education. For more information, see [Microsoft Store for Business and Education](#).

<https://learn.microsoft.com>
<https://aka.ms/StoreTransition>

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New: Microsoft Store on Windows

- Microsoft Store for Business will Retire (Q1 2023)
- A new Microsoft Store on Windows 10 / 11 is released (H2 2022)
- Always latest application version
- Support for **Windows Package Manager (Winget)**
 - (similar like Chocolatey)
 - Command-line utility



<https://aka.ms/NewStore>

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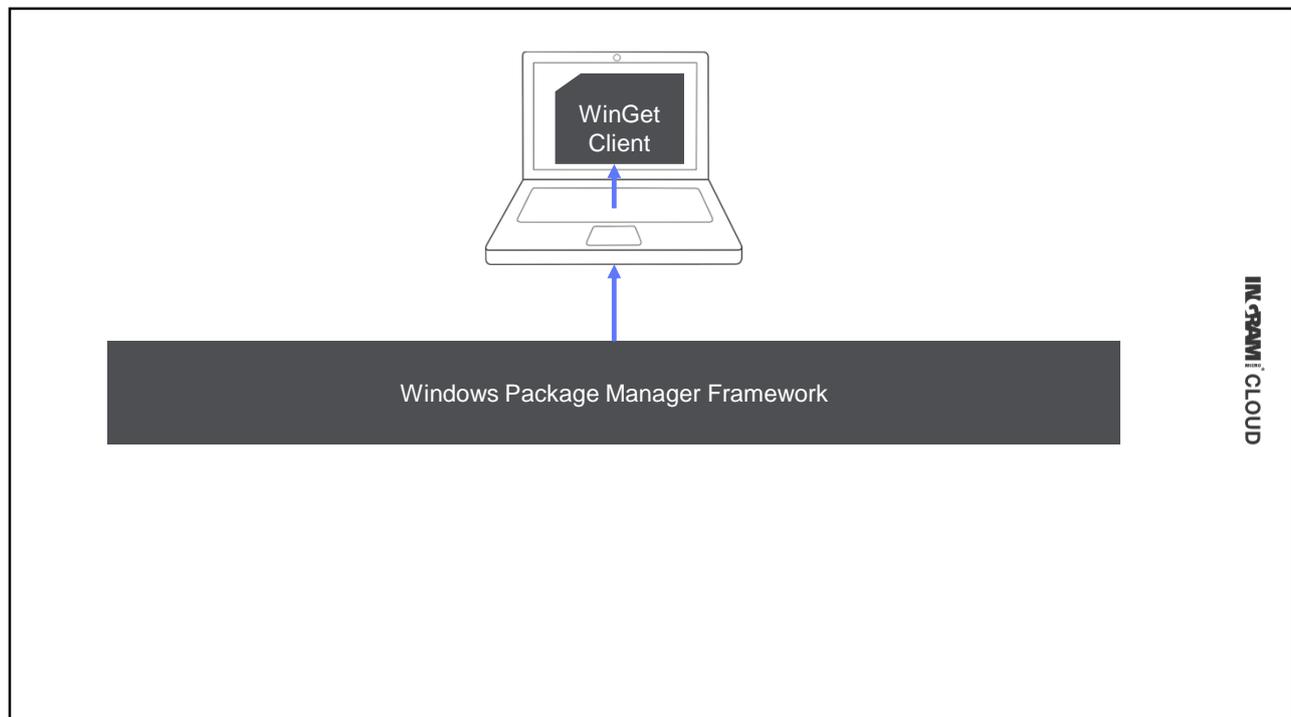
66

66

MSfB compared to MSoW

- Windows Package Manager integration
- Open set of API's that can integrate with any UEM Solution
 - (Unified endpoint management)
 - Of course also Intune 😊
- Backend = Windows Package Manager Framework
- FrontEnd = WinGet client (Command-Line Tool)
- Software added by Microsoft or any other ISV
- Not only UWP, but many other packages supported
- New Apps > Not in the Microsoft Store on local device

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Windows Package Manager

- Announced in May, 2020 in Preview
- First version released in May, 2021
- Automation process of getting software on your Windows PC
 - Application Discovery
 - Application Installation
 - Application Update
- Repository of Trusted Applications
- API's
- UEM Integration

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Winget Software Package

Manifest

- YAML files
- Containing Metadata
- Describes the Installation

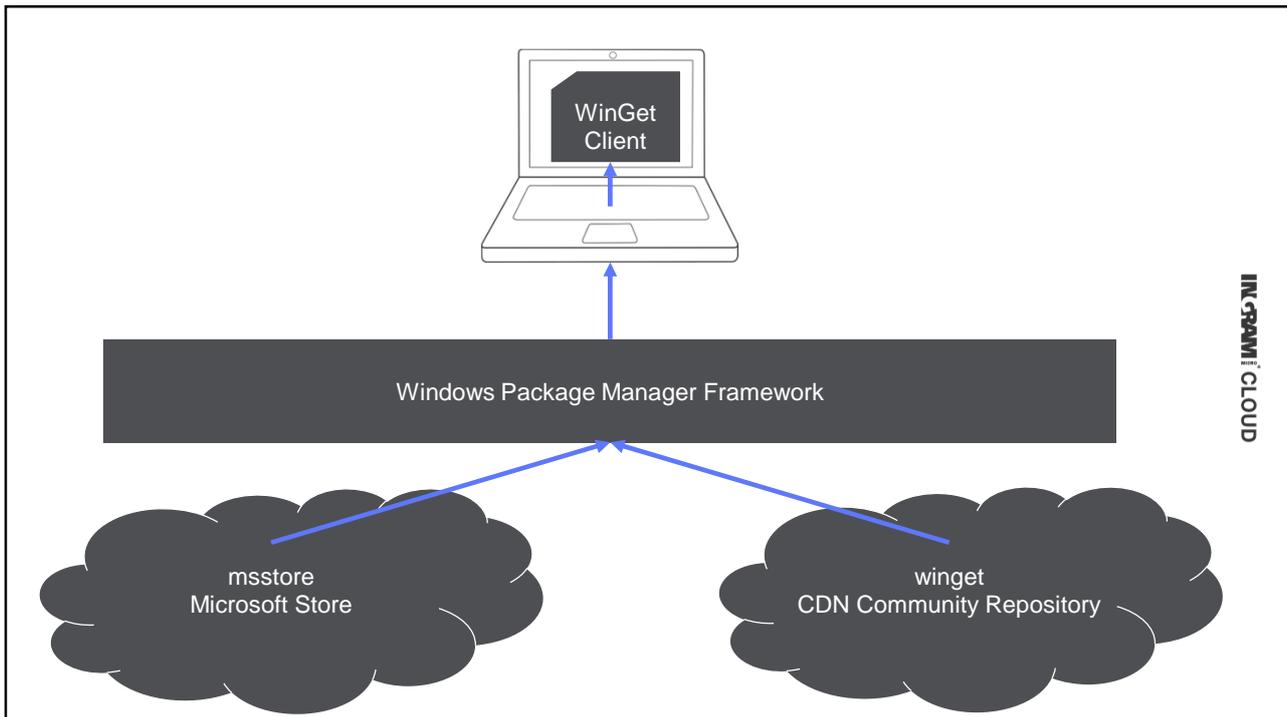
Application Software

- Universal Windows Platform (UWP)
- Progressive Web Apps (PWA)
- MSIX
- Win-32 (. Msi , setup.exe)

Sources (Stores)

- **Mstore**: Microsoft Store
- **Winget**: Community Repository
- Private Source

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WinGet Client

- Part of Windows Operating System from Windows 11 22H2
- Distributed within the **App Installer** package
 - On Windows 11
 - On Windows 10 (Windows 10 1809 or later)
- Distributed as **msixbundle package**
 - <https://aka.ms/getwinget>
- Winget is a Command-line driven package installer

```
C:\Windows>winget
AppInstaller Command Line v1.0.41061.0
Copyright (c) Microsoft Corporation

AppInstaller command line utility enables installing applications from the command line.
```

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WinGet Client : Notes

- It may take a few days to get the updated App Installer
- Manually Update :
 - You need to install VC++ v14 Desktop Framework Package
 - Only necessary on older builds of Windows 10

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Commands

Winget source list

```
C:\Users\belend00>winget source list
Name      Argument
-----
msstore   https://storeedgefd.dsx.mp.microsoft.com/v9.0
winget    https://cdn.winget.microsoft.com/cache
```

Known Sources (Repositories)

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Commands

Winget search

Search Application + Id

```
C:\>winget search blender
```

Name	Id	Version	Source
Blender	9PP3C07GTVRH	Unknown	msstore
Blender 2.93 LTS	9N9DWD5GKD3V	Unknown	msstore
Blender 3.3 LTS	9N1SLK9R16TW	Unknown	msstore
Blender 2.83 LTS	9NDC4WK85MS6	Unknown	msstore
Ultimate Photo Blender / Mixer	9NHT9NJG3849	Unknown	msstore
Fused : Double Exposure, Video and Photo Blender	9NBLGGH1JJ6D	Unknown	msstore
Photo Blender Camera	9NBLGGH6CRW5	Unknown	msstore
Photo Blender : Photo Editor	9P1VP6V0SKCL	Unknown	msstore
Overlays and Photo Blender	9NS6Q06D2RR5	Unknown	msstore
Video Blender and Photo Blender Mixer	9NBLGGH4WWGN	Unknown	msstore
Photo Blender TB	9NBLGGH4QPMR	Unknown	msstore
Converting Colors - Color Blender	9N8L8W5TTD6S	Unknown	msstore
Blender	BlenderFoundation.Blender	3.5.0	winget

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Commands

Winget install {application}

```
C:\>winget install blender
Multiple packages found matching input criteria. Please refine the input.
Name      Id              Source
-----
Blender   9PP3C07GTVRH   msstore
Blender   BlenderFoundation.Blender winget

C:\>winget install blender --source msstore
Found Blender [9PP3C07GTVRH] Version Unknown
This package is provided through Microsoft Store. winget may need to acquire the package from Microsoft Store on behalf of the current user.
Agreements for Blender [9PP3C07GTVRH] Version Unknown
Version: Unknown
Publisher: Blender Foundation
```

Install Application

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Commands

Winget list

```
C:\>winget list
Name                               Id                               Version
-----
AttackIQAgent (remove only)        AttackIQAgent                    3.7.25.0
Blender                             9PP3C07GTVRH                     3.5.1.0
Microsoft Edge                     Microsoft.Edge                    112.0.1722.58
Microsoft Edge Update              Microsoft Edge Update            1.3.173.55
Microsoft Edge WebView2 Runtime    Microsoft.EdgeWebView2Runtime    112.0.1722.58
Cortana                             Microsoft.549981C3F5F10_8wekyb3d8bbwe 4.2204.13303.0
```

List Installed Applications

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Commands

Winget show

```
C:\>winget show notepad++ --versions
Found Notepad++ [Notepad++.Notepad++]
Version
-----
8.5.2
8.5.1
8.5
8.4.9
8.4.8
8.4.7
8.4.6
8.4.5
8.4.4
```

Show Available Application versions

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Commands

Winget upgrade

Winget uninstall

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Commands

Winget --info

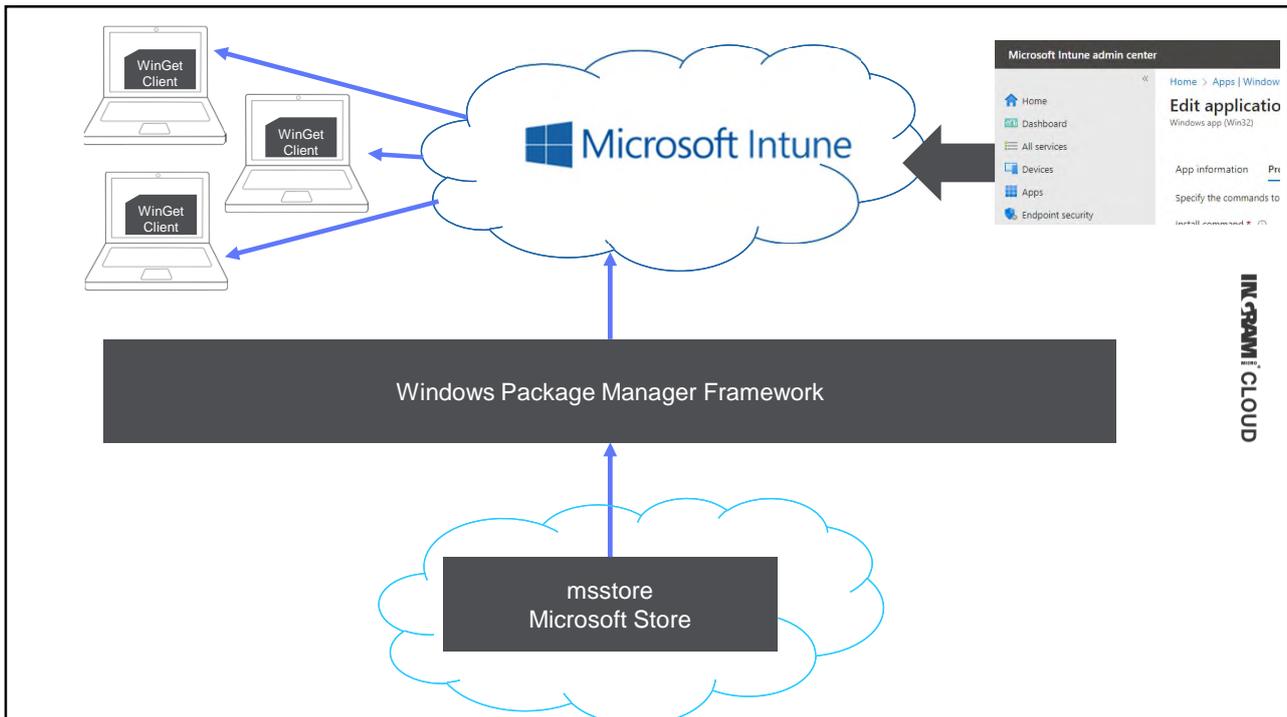
```
C:\>winget --info
Windows Package Manager v1.4.10173
Copyright (c) Microsoft Corporation. All rights reserved.

Windows: Windows.Desktop v10.0.19043.2364
System Architecture: X64
Package: Microsoft.DesktopAppInstaller v1.19.10173.0

Logs: %LOCALAPPDATA%\Packages\Microsoft.DesktopAppInstaller_8wekyb3d8bbwe\LocalState\DiagOutputDir
User Settings: %LOCALAPPDATA%\Packages\Microsoft.DesktopAppInstaller_8wekyb3d8bbwe\LocalState\settings.json

Links
-----
Privacy Statement  https://aka.ms/winget-privacy
License Agreement  https://aka.ms/winget-license
Third Party Notices https://aka.ms/winget-3rdPartyNotice
Homepage           https://aka.ms/winget
Windows Store Terms https://www.microsoft.com/en-us/storedocs/terms-of-sale
```

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Microsoft Intune + MSoW

- Backend = Microsoft Intune Admin Center
- FrontEnd = WinGet client (API) + Company Portal

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Company Portal

Company Portal is the Private Store for installable Company applications



Company Portal

Microsoft Corporation • Business

♡ Wish list

★★★★★ 221

Microsoft Intune helps organizations manage access to corporate app the app that lets you, as an employee of your company, securely acce

[More](#)

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Microsoft Store app (new) 11-2022

Select app type

Create app

App type

- Select app type
- Store app**
 - Microsoft Store app (new)
 - Microsoft Store app (legacy)
- Microsoft 365 Apps
 - Windows 10 and later
- Microsoft Edge, version 77 and later
 - Windows 10 and later
- Web Application
 - Windows web link
- Other
 - Web link
 - Line-of-business app
 - Windows app (Win32)

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Microsoft Intune integration

Select app type
Create app

App type
Select app type

Store app
Microsoft Store app (new)
Microsoft Store app (legacy)

Microsoft Store on Windows

Microsoft Store for Business

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Microsoft Store app (new)

Add App ...
Microsoft Store app (new)

App information Assignments Review + create

Win32 apps in the Microsoft Store app (new) are currently in preview.

Select app * Search the Microsoft Store app (new)

Name * Adobe Acrobat Reader DC

Description * Adobe Acrobat Reader is the free, trusted global standard for viewing, printing, e-signing, sharing, and annotating PDFs.

Publisher * Adobe Inc.

Package Identifier * XPDP273C0XHQH2

Installer Type * Win32*

Install behavior * System User

Category * 0 selected

Show this as a featured app in the Company Portal * Yes No

Information URL * Enter a valid url

Privacy URL * https://www.adobe.com/privacy/policy-linkfree.html

Package Identifier

System

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Winget search adobe

Name	Id	Version	Match	Source
Adobe Express	9P94LH3Q1CP5	Unknown		msstore
Adobe Lightroom	9PNLG4ZG0XGJ	Unknown		msstore
Adobe Acrobat Reader DC	XPDP273C0XH0H2	Unknown		msstore
Adobe Fresco	XP8C8R0ZKZR27V	Unknown		msstore
Adobe Creative Cloud	XPDLPKWG9SW2WD	Unknown		msstore
Adobe Photoshop Express	9WZDNCRFJ27N	Unknown		msstore
Adobe Experience Manager Forms	9ND12RLXTGTT	Unknown		msstore
Adobe Content Viewer	9WZDNCRFJBZ1	Unknown		msstore
Adobe Photoshop Express Toshiba version only	9WZDNCRDFSG4	Unknown		msstore
Adobe Premiere Elements 2023	XP8JR4WQQRJMHT	Unknown		msstore
Avocode	Avocode.Avocode	4.15.6	Tag: adobe	winget
Adobe Acrobat Reader DC (64-bit)	Adobe.Acrobat.Reader.64-bit	23.001.20143	Tag: adobe	winget
Adobe Acrobat Reader DC	Adobe.Acrobat.Reader.32-bit	23.001.20143	Tag: adobe	winget
Adobe DNG Converter	Adobe.DNGConverter	15.0.0		winget
CryptR	Adobe.CryptR	0.5.0		winget
Brackets	Adobe.Brackets	1.14.17770		winget
Adobe Connect	Adobe.AdobeConnect	21.11.22		winget

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Select app type

Create app

App type

Select app type

Store app

Microsoft Store app (new)

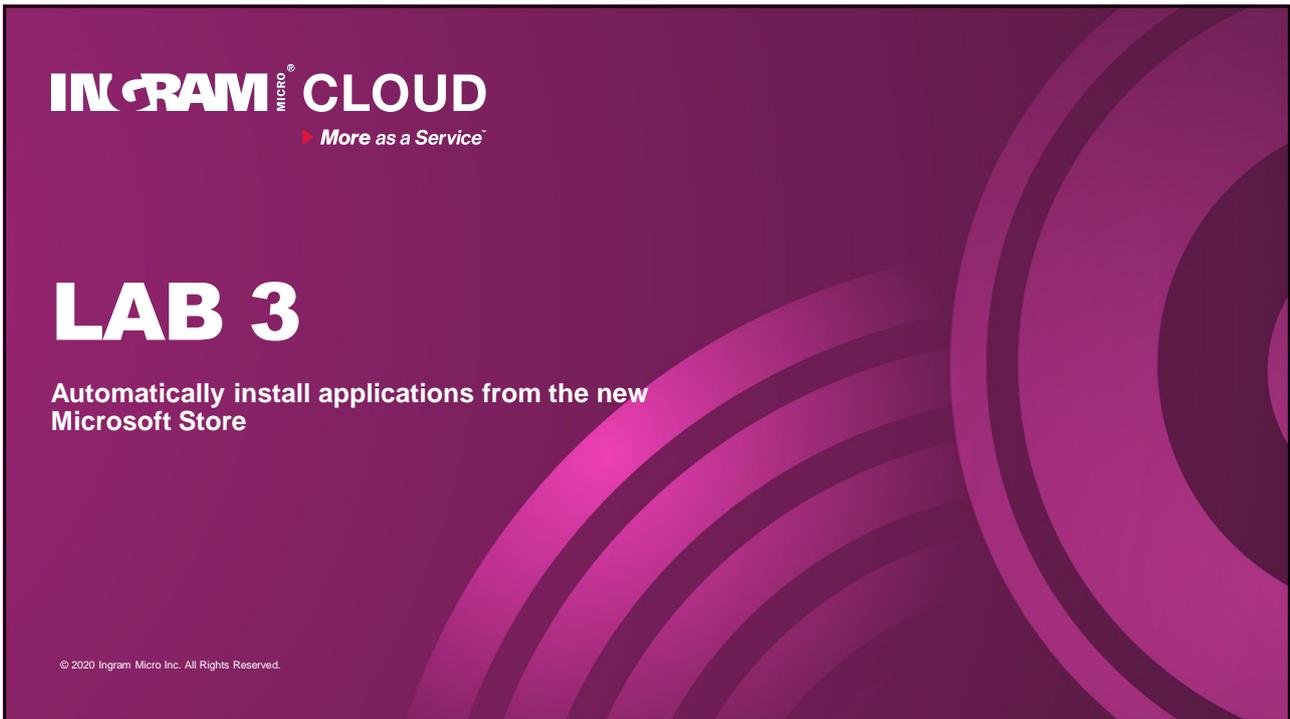
Microsoft Store app (legacy)

Name	Id	Version	Match	Source
Adobe Express	9P94LH3Q1CP5	Unknown		msstore
Adobe Lightroom	9PNLG4ZG0XGJ	Unknown		msstore
Adobe Acrobat Reader DC	XPDP273C0XH0H2	Unknown		msstore
Adobe Fresco	XP8C8R0ZKZR27V	Unknown		msstore
Adobe Creative Cloud	XPDLPKWG9SW2WD	Unknown		msstore
Adobe Photoshop Express	9WZDNCRFJ27N	Unknown		msstore
Adobe Experience Manager Forms	9ND12RLXTGTT	Unknown		msstore
Adobe Content Viewer	9WZDNCRFJBZ1	Unknown		msstore
Adobe Photoshop Express Toshiba version only	9WZDNCRDFSG4	Unknown		msstore
Adobe Premiere Elements 2023	XP8JR4WQQRJMHT	Unknown		msstore
Avocode	Avocode.Avocode	4.15.6	Tag: adobe	winget
Adobe Acrobat Reader DC (64-bit)	Adobe.Acrobat.Reader.64-bit	23.001.20143	Tag: adobe	winget
Adobe Acrobat Reader DC	Adobe.Acrobat.Reader.32-bit	23.001.20143	Tag: adobe	winget
Adobe DNG Converter	Adobe.DNGConverter	15.0.0		winget
CryptR	Adobe.CryptR	0.5.0		winget
Brackets	Adobe.Brackets	1.14.17770		winget
Adobe Connect	Adobe.AdobeConnect	21.11.22		winget

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Name	↑↓	Publisher	↑↓	Type
Adobe Express		Adobe Inc.		UWP
Adobe Lightroom		Adobe Inc.		UWP
Adobe Acrobat Reader DC		Adobe Inc.		Win32*
Adobe Fresco		Adobe Inc.		Win32*
Adobe Creative Cloud		Adobe Inc.		Win32*
Adobe Photoshop Express		Adobe Inc.		UWP
Adobe Content Viewer		Adobe Inc.		UWP

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LAB 3

Automatically install applications from the new Microsoft Store

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Module 4 :

Configure Device Restrictions and Security Policies

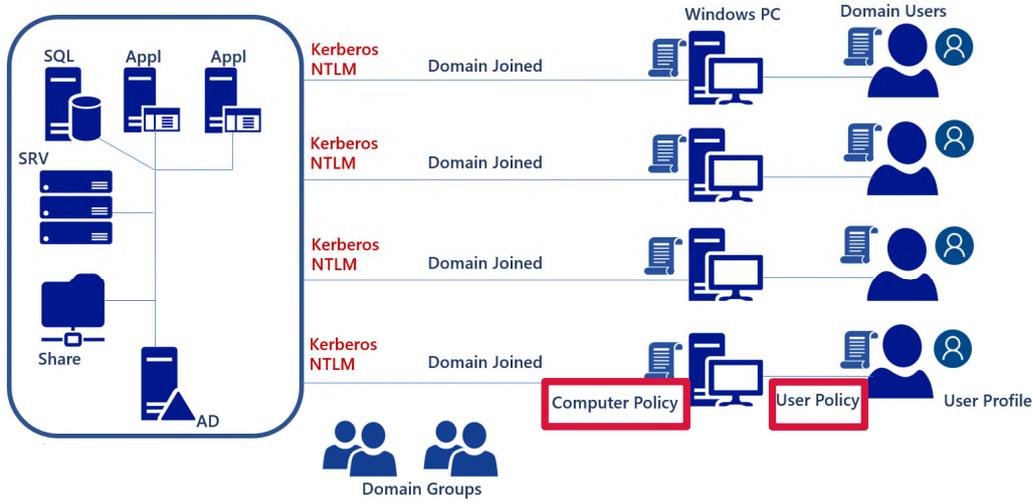
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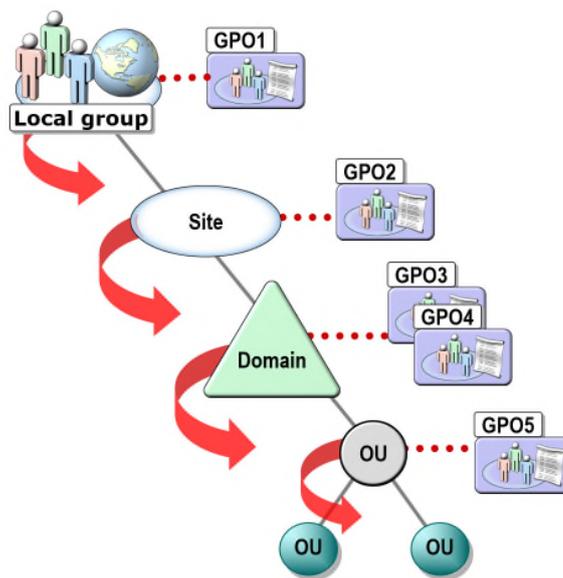
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A standard On-Premise installation



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Device restrictions in a Domain



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Device Restrictions in Intune

Intune > Device Configuration > Profiles

The screenshot shows the 'Create profile' wizard in Intune. On the left, the 'Profile type' dropdown is open, and 'Device restrictions' is highlighted with a red box. The main form shows fields for Name, Description, Platform (Windows 10 and later), and Profile type. A secondary window shows 'Device restrictions' settings for Windows 10 and later, with various categories like System, Network, and Security, each with 'Block' and 'Not configured' options.

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Import personal ADMX-templates

Intune > Device Configuration > Profiles > Custom

The screenshot shows the 'Custom' profile configuration page. The 'Name' field contains 'ADMX - Google Chrome - NIST'. The 'Platform' is set to 'Windows 10 and later'. The 'Profile type' dropdown is set to 'Custom' and is highlighted with a red box. On the right, there is a table of OMA-URI settings for Google Chrome.

NAME	DESCRIPTION	OMA-URI	VALUE
Google Chrome A...		./Device/Vendor/...	<?xml version="1.0...>
Google Chrome - ...	Allow download r...	./Device/Vendor/...	<enabled/> <data...>
Google Chrome - ...	Allow media auto...	./Device/Vendor/...	<disabled/>
Google Chrome - ...	Allow media auto...	./Device/Vendor/...	<enabled/> <data...>
Google Chrome - ...	Allow running plu...	./Device/Vendor/...	<disabled/>
Google Chrome - ...	Ask where to sav...	./Device/Vendor/...	<disabled/>

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Endpoint Protection Profile

Intune > Device Configuration > Profiles > Endpoint Protection

Create profile

*Name
Enter a name...

Description
Enter a description...

Platform *
Windows 10 and later

Profile type *
Endpoint protection

Settings
Configure

Scope (Tags)
0 scope(s) selected

Applicability Rules
0 Rule(s) Configured

Endpoint protection
Windows 10 and later

Select a category to configure settings.

- Microsoft Defender Application Guard
10 settings available
- Microsoft Defender Firewall
44 settings available
- Microsoft Defender SmartScreen
2 settings available
- Windows Encryption
40 settings available
- Microsoft Defender Exploit Guard
21 settings available
- Microsoft Defender Application Guard
2 settings available
- Microsoft Defender Credential Guard
1 setting available
- Microsoft Defender Security Center
18 settings available
- Local device security options
46 settings available
- Xbox services
5 settings available

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Security Baselines

Intune > Device Security > Security Baselines

Help to make your devices secure with Security Baseline Policies

MDM Security Baseline : <https://docs.microsoft.com/en-us/windows/client-management/mdm/>

Windows 10 Security Baselines

MDM Security Baseline

- Associated Profiles 0
- Versions 1
- Last Published 6/1/2019

Microsoft Edge Baseline

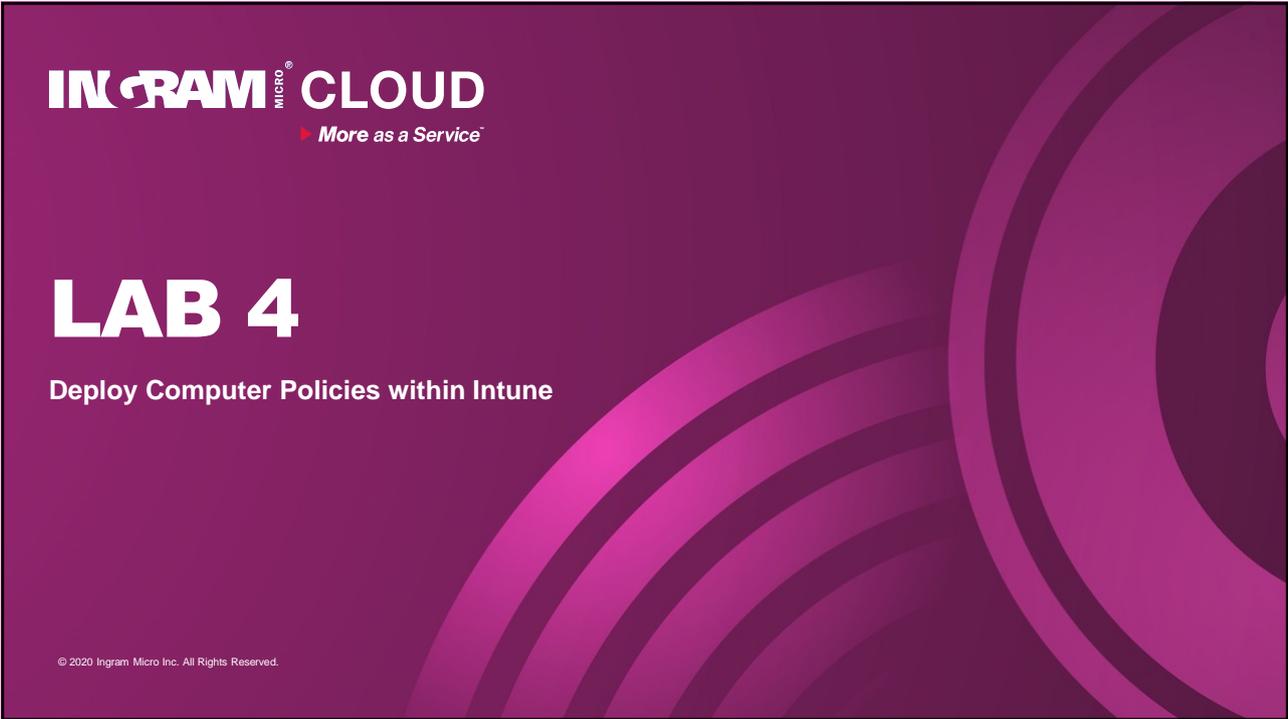
Preview: Microsoft Edge baseline

- Associated Profiles 0
- Versions 1
- Last Published 9/1/2019

Microsoft Defender ATP Baselines

Microsoft Defender ATP baseline

- Associated Profiles 0
- Versions 1
- Last Published 6/2/2019



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LAB 4

Deploy Computer Policies within Intune

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Module 5 :

Modern Roaming Profiles

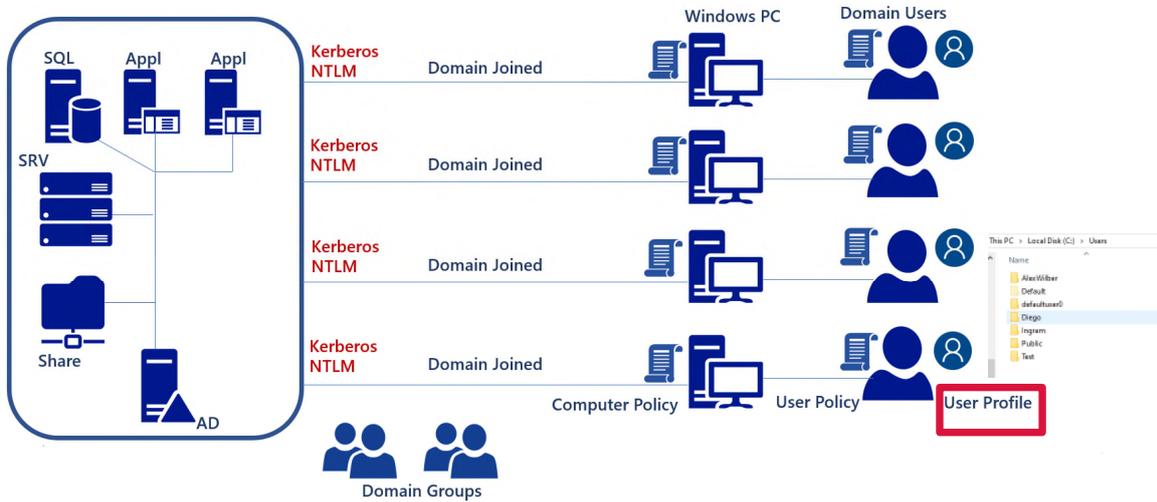
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Standard Roaming Profiles



Modern Roaming Profiles



ESR KFM UE-V

Roaming Item	Roaming Solution	Storage
Common Windows 10 Items	Enterprise State Roaming (ESR)	Azure Active Directory
Modern Shell Items	Enterprise State Roaming (ESR)	Azure Active Directory
UWP App Settings	Enterprise State Roaming (ESR)	Azure Active Directory
Desktop Items, My Documents	Known Folder Move (KFM)	OneDrive for Business
Legacy Shell Items	User Experience Virtualization (UE-V)	OneDrive for Business
Win32 App Settings	User Experience Virtualization (UE-V)	OneDrive for Business

Enterprise State Roaming (ESR)

- Azure AD Premium Subscription
- Azure Active Directory > Devices > Enterprise State Roaming
- Securely synchronize user settings
- Synchronize application setting
- What is synchronized ?
 - App Data (Roaming directory)
 - Themes
 - Internet Explorer
 - Microsoft Edge
 - Passwords
 - Language preferences
 - Ease of access features
 - Control Panel
 - Windows Settings

Enterprise State Roaming (ESR)



Settings Roaming...

- Themes
- IE / Edge Settings
- Control Panel
- Other Windows Settings
- Application Settings (UWA)

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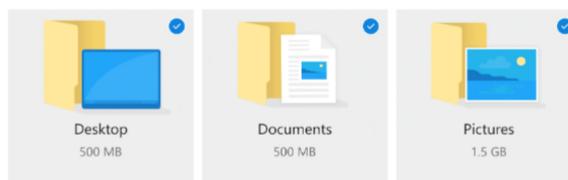
101

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Known Folder Move (KFM)



- KFM is a OneDrive sync feature that works with Windows 10
- This feature allows business users to backup/redirect their Windows Folders:
 - Desktop
 - Documents
 - Pictures
- to OneDrive for Business.



Remaining space in OneDrive: 2.5 GB

Start protection

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User Experience Virtualization (UE-V)

- A feature of Windows 10 Enterprise
- When also Legacy Applications are installed on the PC's
- Synchronization based on OneDrive or File Server
- Roam Application Settings for Win32 Applications
 - Some Applications have an own synchronization mechanism (example Google Chrome)
- Enabled with a PowerShell script

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LAB 5

Modern Roaming Profiles

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Module 6 :

Install WIN32 Applications with Intune Winget

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Deploy LOB Applications on Devices

People-centric approach

User Devices Apps Data IT

Enable your users Unify your environment Protect your data

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Before 2018 ... After 2018

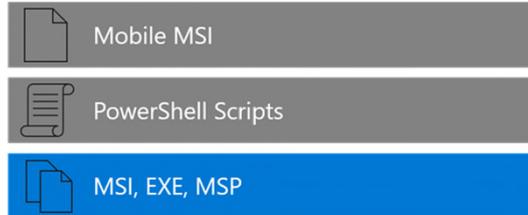
In the Past



Limited to single file MSI for Win32 apps

Challenge for customers to deploy complex Windows apps

What's New



- ✓ Leverage MSIX packaging tool to convert your existing Win32 apps to MSIX
- ✓ Use new Intune capability to directly deploy Win32 apps (MSI, EXE and MSP/MST)

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Deploy Applications with Intune

- Windows 10 Store Applications
- MSI – MSIX installations
- EXE files cannot be published directly
- EXE files need to be “wrapped” into an .INTUNEWIN file



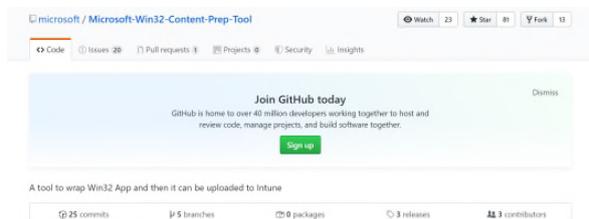
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IntuneWinAppUtil.exe



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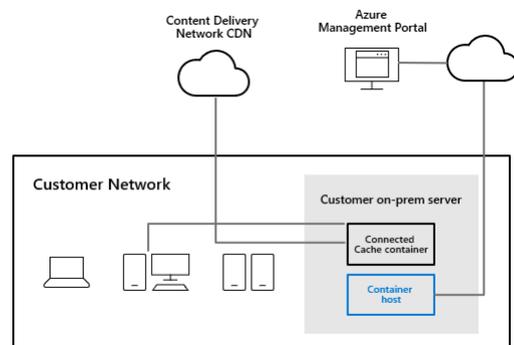
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Microsoft Connected Cache (Ignite 2019)

- In SCCM also called **Delivery Optimization In-Network Cache (DOINC)**
- It offloads Delivery Optimization service traffic to local sources
- It does this behavior by efficiently caching content at the byte range level
- <https://aka.ms/MSCConnectedCacheSignup>
- <https://techcommunity.microsoft.com/t5/windows-i-blog/introducing-microsoft-connected-cache-microsoft-managed/ba-p/963898>



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App Assignment & Monitoring

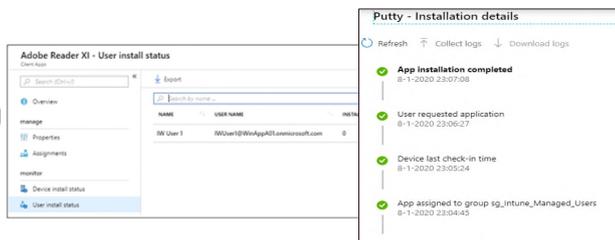
App Assignment

- Required
- Available
- Uninstall
- Rich targeting (include/exclude)



Monitoring

- Aligns with Intune app reporting



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What is MSIX

MSIX is a Windows app package format

Provides a modern packaging experience for all kinds of Windows applications.

Modern packaging and deployment features to Win32, WPF, and WinForm apps.

Existing applications can be converted into MSIX packages

MSIX packaging tool can be found in Microsoft Store.



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Application Packaging challenges

Windows software packaging can be a time-consuming experience

Engineers spend hours deploying Windows software manually

Traditional tools are complex & ineffective

Software installers are messy

Software management is like the Wild West

System Context <> User Context

Application Updates

Finding Install /uninstall switches is difficult



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Winget & Intune integration

Packages are maintained centrally by the ISV Publisher of the Package

Installation Integration directly in Andpoint Manager Admin Center



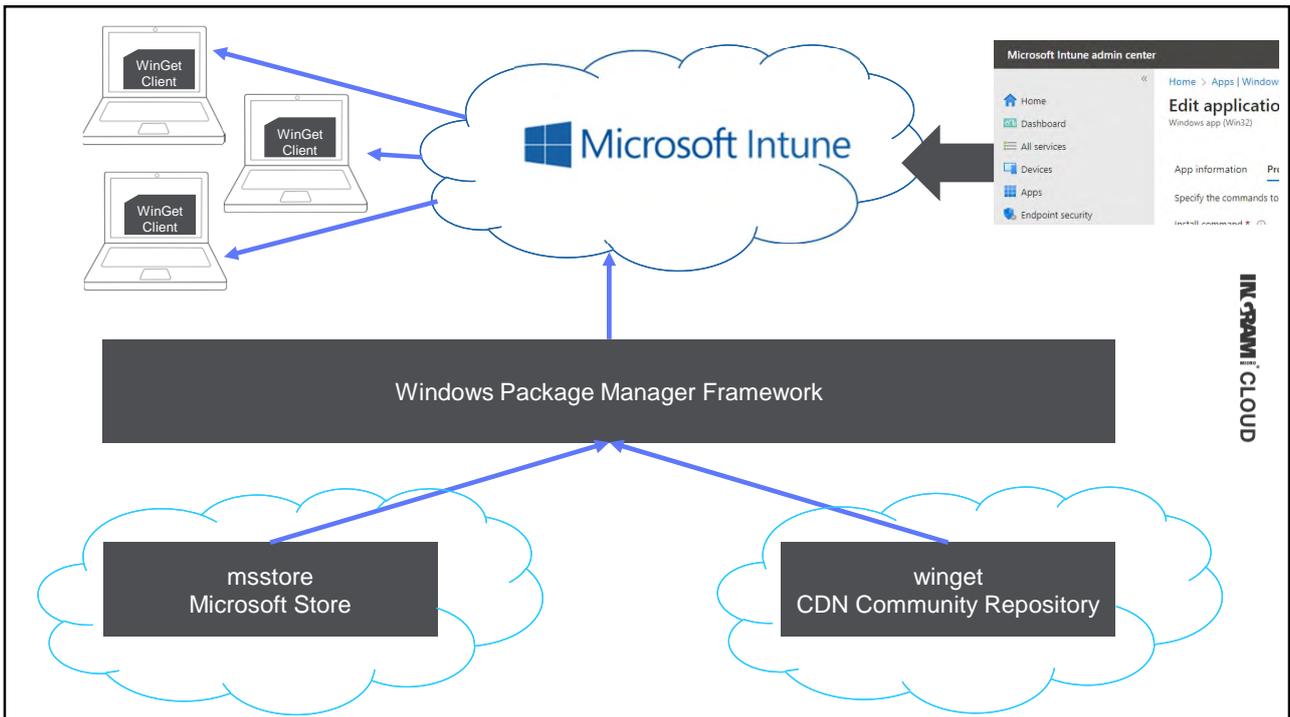
<https://aka.ms/StoreTransition>

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1. Create an empty IntuneWin Application

```

C:\INTUNE\input>IntuneWinAppUtil.exe
Please specify the source folder: c:\intune\input
Please specify the setup file: empty.txt
Please specify the output folder: c:\intune\output
Do you want to specify catalog folder (Y/N)?N
INFO Validating parameters
INFO Validated parameters within 15 milliseconds
    
```

Annotations in the diagram point to:

- IntuneWinAppUtil**: Points to the command being executed.
- Folder with empty.txt**: Points to the source folder path in the command.
- dummy.intunewin**: Points to the output folder path in the command.

<https://github.com/Microsoft/Microsoft-Win32-Content-Prep-Tool>

The 'INGRAMM! CLOUD' logo is on the right side.

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2. Publish dummy.intunewin as win32 app

Select app type ×
Create app

App type

Select app type ▼

- Store app
 - Microsoft Store app (new)
 - Microsoft Store app (legacy)
- Microsoft 365 Apps
 - Windows 10 and later
- Microsoft Edge, version 77 and later
 - Windows 10 and later
- Web Application
 - Windows web link
- Other
 - Web link
 - Line-of-business app
 - Windows app (Win32)**

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3. Launch winget install command

App information Program Requirements Detection rules Review + save

Specify the commands to install and uninstall this app:

Install command * ⓘ ✓

Uninstall command * ⓘ ✓

Install behavior ⓘ System **User**

Device restart behavior ⓘ ▼

Specify return codes to indicate post-installation behavior:

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What is Chocolatey ?

Chocolatey is a software package management solution

Is an Open Source project

Chocolatey simplifies the packaging by using a Universal Packaging format

Write Once, Deploy Anywhere

Installs on Windows 7 + , Windows 2003 +

Install on Windows Docker Containers

Integrates perfectly in Intune

<https://www.chocolatey.org>



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Chocolatey Community

<https://www.chocolatey.org>

<https://www.chocolatey.org/packages>

Community package repository

9750 Community Maintained Packages

Community maintained

Everything goes through VirusTotal



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The screenshot shows the Chocolatey website's 'Community' page. At the top, there is a navigation bar with links for Overview, Product, Community, Learn, Partners, and About. Below the navigation bar, a notification banner reads: 'Community Package Repository Notification. Your use of the packages on this site means you understand they are not supported or guaranteed in any way. Due to the unreliability due to distribution rights, these packages should not be used as is for organizational purposes either. Learn more.' Below the notification, it states 'There are 9750 Community Maintained Packages' and 'Displaying Results 1 - 30 of 9750'. There are three dropdown menus for 'Normal View', 'Stable Only', and 'Popularity'. The main content area displays a list of packages, with the first three being 'Adobe Acrobat Reader DC 2020.006.20042'. Each package entry includes a download count of 295,428,647, a description 'View, print, sign, and annotate PDF files', the author 'By: ITTIGO ferventcoder doc sbaerischer ITTIGO', and tags 'Tags: adobe acrobat reader DC pdf MUI multilanguage'. A search bar with the text '> choco install adobe reader' is visible next to each package entry.

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Chocolatey with Intune



1. Create an Chocolatey Agent INTUNEWIN Package
2. Add the Package to the Intune Portal
3. Install the Chocolatey Agent Software
4. Deploy the other needed software

```

1 $localprograms = choco list --localonly
2 if ($localprograms -like "*firefox*")
3 {
4     choco upgrade firefox -y
5 }
6 Else
7 {
8     choco install firefox -y
9 }

```

<https://www.thelazyadministrator.com/2020/02/05/intune-chocolatey-a-match-made-in-heaven/>

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LAB 6

Install WIN32 applications with Intune & Winget

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Module 7 :

Conditional Access and Device Compliance

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Device Compliance

Intune > Device Compliance

devices must meet some Device Compliance Settings

0 Devices selected (100 max)

Device name	Managed by	Ownership	Compliance	OS	OS version
<input type="checkbox"/> DESKTOP-H25H332	MDM	Corporate	✔ Compliant	Windows	10.0.18363.592
<input type="checkbox"/> DESKTOP-L8N3TD7	MDM	Corporate	✔ Compliant	Windows	10.0.18363.592
<input type="checkbox"/> DESKTOP-LBIB7UL	MDM	Corporate	✔ Compliant	Windows	10.0.18363.592

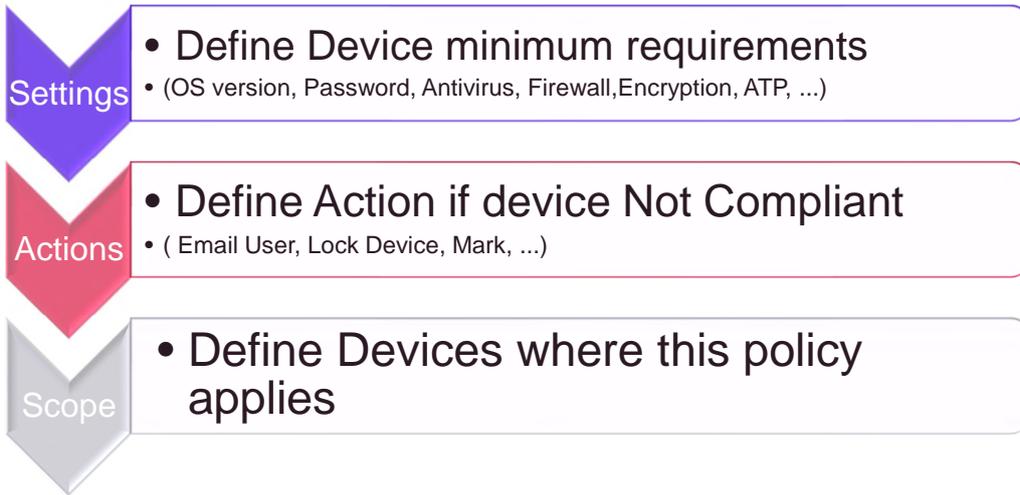
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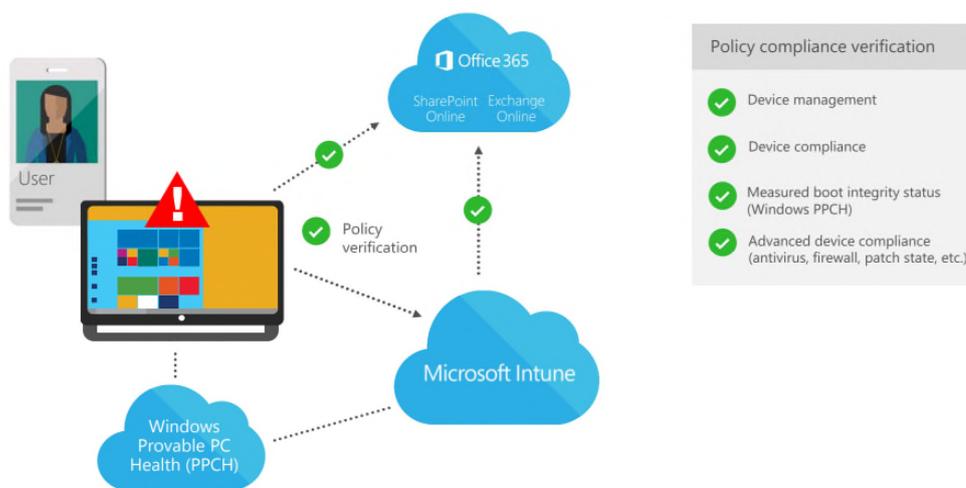
Device Compliance Policy



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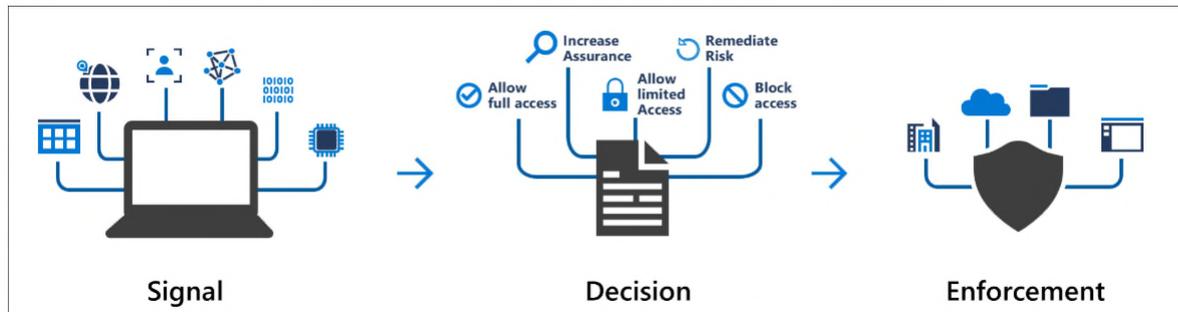
Device Compliance + Conditional Access



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What is Conditional Access



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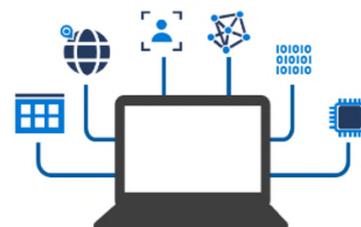
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Common Signals

- User or group membership
- IP Location information
- entire countries IP ranges
- Devices of specific platforms
- Devices marked with a specific state
- Users attempting to access specific
- Real-time and calculated risk detection
- Microsoft Cloud App Security (MCAS)



Signal

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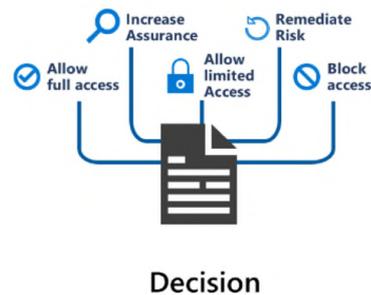
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Common Decisions

- Block access
 - Most restrictive decision
- Grant access
 - Least restrictive decision, can still require one or more of the following options:
 - Require multi-factor authentication (MFA)
 - Require device to be marked as compliant
 - Require Hybrid Azure AD joined device
 - Require approved client app
 - Require app protection policy (preview)



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Common Enforcement Policies

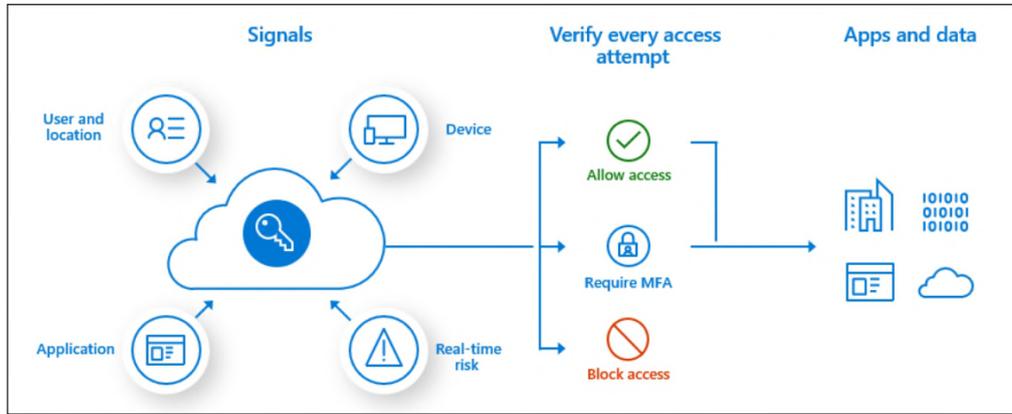
- Requiring multi-factor authentication for users with administrative roles
- Requiring multi-factor authentication for Azure management tasks
- Blocking sign-ins for users attempting to use legacy authentication protocols
- Requiring trusted locations for Azure Multi-Factor Authentication registration
- Blocking or granting access from specific locations
- Blocking risky sign-in behaviors
- Requiring organization-managed devices for specific applications



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Conditional Access : total picture



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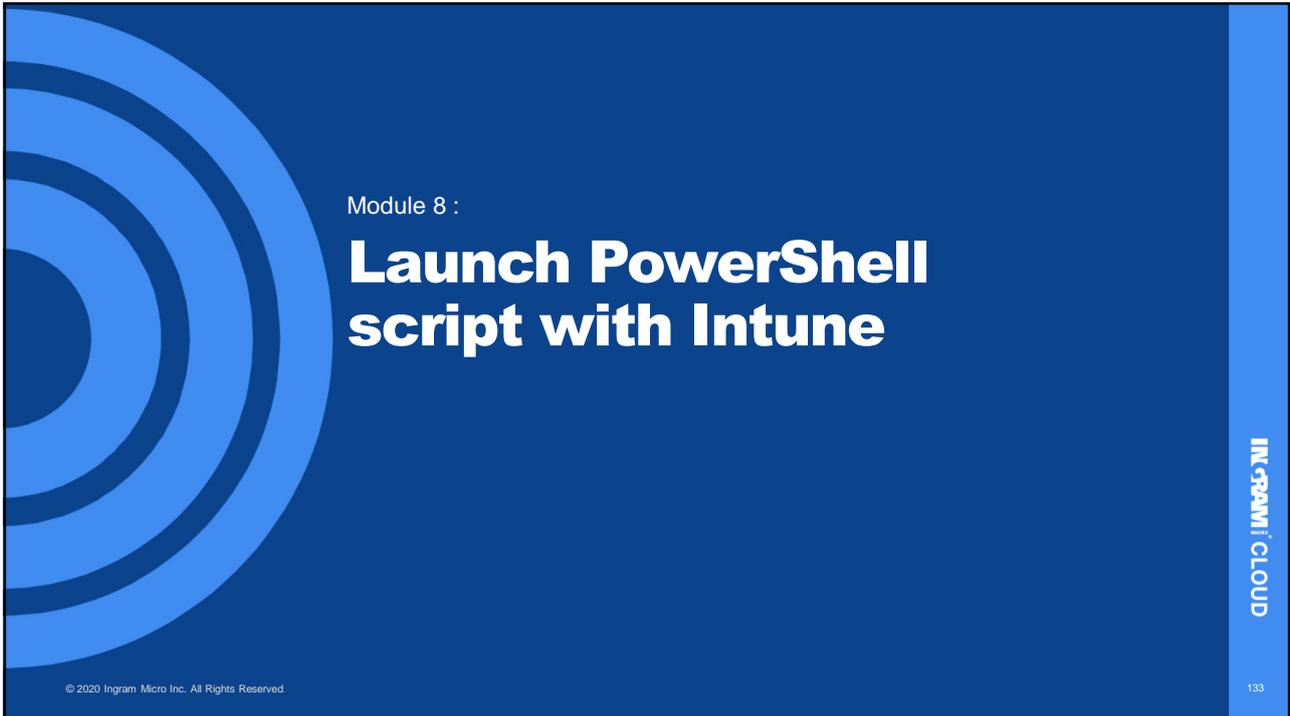
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LAB 7

Creating Compliance and Conditional Access Policies

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Module 8 :

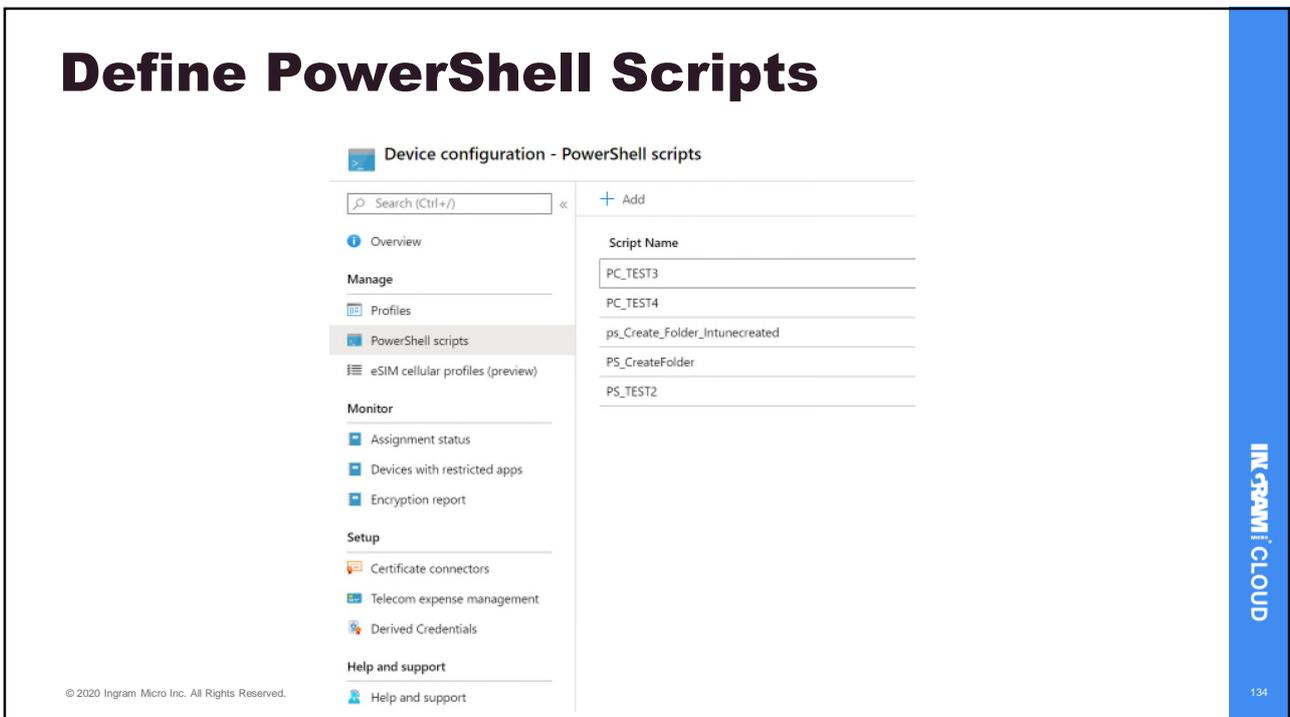
Launch PowerShell script with Intune

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Define PowerShell Scripts

Device configuration - PowerShell scripts

Search (Ctrl+V) Add

Script Name

- PC_TEST3
- PC_TEST4
- ps_CreateFolder_Intunecreated
- PS_CreateFolder
- PS_TEST2

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PowerShell script settings

Home > Devices | Scripts >

Add PowerShell script ...

1 Basics 2 **Script settings** 3 Assignments 4 Review + add

Script location *

Run this script using the logged on credentials Yes No

Enforce script signature check Yes No

Run script in 64 bit PowerShell Host Yes No

User Context
(run with user credentials)

System Context

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Verify Installation Status

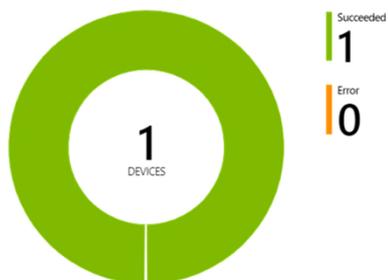
Created: 01/10/20, 01:27:29 PM

Last Modified: 01/10/20, 01:27:29 PM

Assigned: Yes

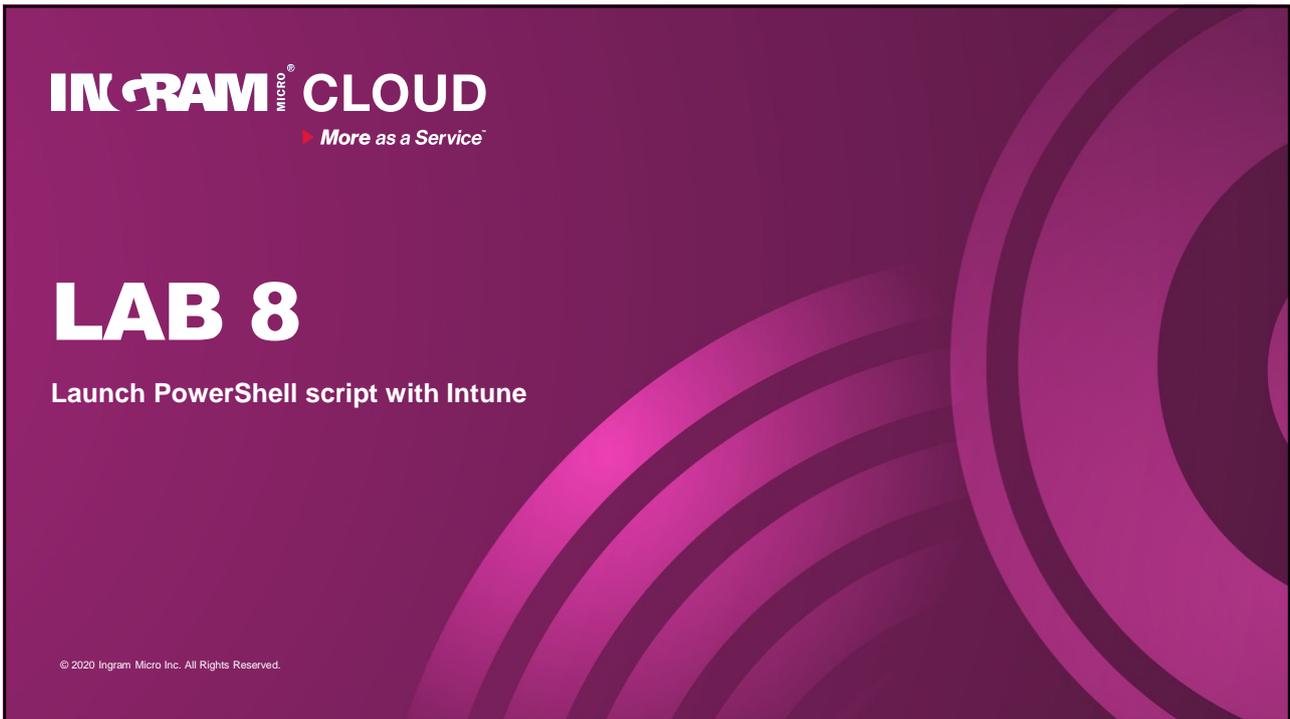
Groups assigned: 1

Status for checked-in devices



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Launch PowerShell script with Intune

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Module 9 :

The new developments in Microsoft Endpoint Manager

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Remote Help (GA : 05/04/2022)

- Remote Assistant Tool from Microsoft
- Taking over the screen of another User (compare it with TeamViewer)



Remote help

Signed in as:
 Alex
 Alex.W@MSDn373820.OnMicrosoft.com
[Sign in with a different account](#)

Share security code
 The person you are helping needs a security code to let you connect to their device.

Security code: 415903
 Code expires in 06:52

How do you want to deliver this info?
[Copy to clipboard](#)
[Provide instructions](#)
[Cancel and start over](#)



Remote help

Signed in as:
 Alex
 Alex.W@MSDn373820.OnMicrosoft.com
[Sign in with a different account](#)

Give or get help
 Help solve problems on someone's device or get help if you're stuck.

Get Help
 Let someone you trust take control of your device to solve your problem.

Security code from assistant
 415903

Device name: TestMachine1

Give help
 Help someone with a problem on their device.

[Privacy statement](#) [Microsoft License Terms](#)

<https://techcommunity.microsoft.com/t5/microsoft-endpoint-manager-blog/remote-help-enterprise-grade-assistance-tool-now-available/ba-p/3275792>

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1. Enable Remote Help on Tenant Level

<http://endpoint.microsoft.com> > Tenant Administration > Remote Help

Tenant admin | Remote help (preview) ...

Search (Ctrl+/) <<

- Tenant status
- Remote help (preview)
- Microsoft Tunnel Gateway
- Connectors and tokens
- Filters
- Roles
- Azure AD Privileged Identity Management
- Diagnostics settings
- Audit logs

Remote help is currently offered in preview. When it becomes generally available, you can add it for an additional cost. [more about remote help](#)

The remote help client sends data to Windows components which are not subject to the same compliance commitment to your license terms for Windows ([Commercial Licensing Terms \(microsoft.com\)](#)).

Monitor Settings Remote help sessions

Enable remote help

Allow remote help to unenrolled devices

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2. Install Remote Client on PC Operator

<http://aka.ms/DownloadRemoteHelp>

Tenant admin | Remote help (preview) ...

Search (Ctrl+/) <<

- Tenant status
- Remote help (preview)
- Microsoft Tunnel Gateway
- Connectors and tokens
- Filters
- Roles
- Azure AD Privileged Identity Management
- Diagnostics settings
- Audit logs

Remote help is currently offered in preview. When it becomes generally available, you can add it for an additional cost. [More about remote help.](#)

The remote help client sends data to Windows components which are not subject to the same compliance commitment to your license terms for Windows ([Commercial Licensing Terms \(microsoft.com\)](#)).

Monitor **Settings** Remote help sessions

Enable remote help Enabled

Allow remote help to unenrolled devices Allowed

Save

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3. Install Remote Client on Devices

<http://aka.ms/DownloadRemoteHelp>

Make an IntuneWin application

<https://docs.microsoft.com/en-us/mem/intune/remote-actions/remote-help#install-and-update-remote-help>

More Info

<http://aka.ms/remotehelp>

Remote help

Signed in as:

Alex
Alex.W.MIDLETON@Microsoft.com
Sign in with a different account

Give or get help
Help solve problems on someone's device or get help if you're stuck.

Get Help
Let someone you trust take control of your device to solve your problem.
Security code from assistant
Get a security code

Device name: TestMachine1

Give help
Help someone with a problem on their device.
Get a security code

Privacy statement Microsoft License Terms

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Baseline Policy replacement

- Feb 29th 2020 : Microsoft will remove the “baseline policies” from Azure AD
 - Intune > Conditional Access > Policies
- AAD Security Defaults is a good replacement
 - AAD > Properties > Security Defaults

+ New policy | What If | Got feedback?

i Baseline Protection policies are a legacy experience which is being deprecated. All Baseline Protection policy organization, we recommend enabling Security defaults or configuring Conditional Access policies.

Policy Name

Baseline policy: Require MFA for admins (Preview)

Baseline policy: End user protection (Preview)

Baseline policy: Block legacy authentication (Preview)

Baseline policy: Require MFA for Service Management (Preview)

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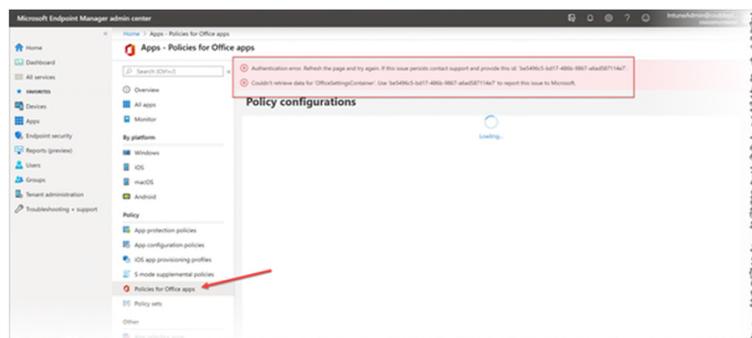
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Policies for Office Apps

- Same info as <https://config.office.com>
- ADMX Based Policies
 - Only for Intune Managed Devices
 - Computer & User Policies
 - Will win over Policies for Office Apps (if overlapping)
- Policies for Office Apps
 - Applies to
 - Domain Joined Devices
 - AAD Joined Devices
 - Devices in Workgroup
 - User Policies only



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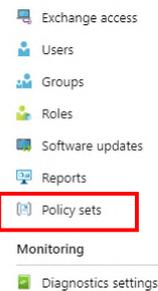
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Intune Policy Sets

- Assignable Collection of apps, policies, and other management object
- By creating a policy set, you can group the following features into a set which you can assign to either device or user groups:
 - Apps
 - App configuration policies
 - App protection policies
 - Device configuration profiles
 - Device compliance policies
 - Device type restrictions
 - Windows autopilot deployment profiles
 - Enrollment status page



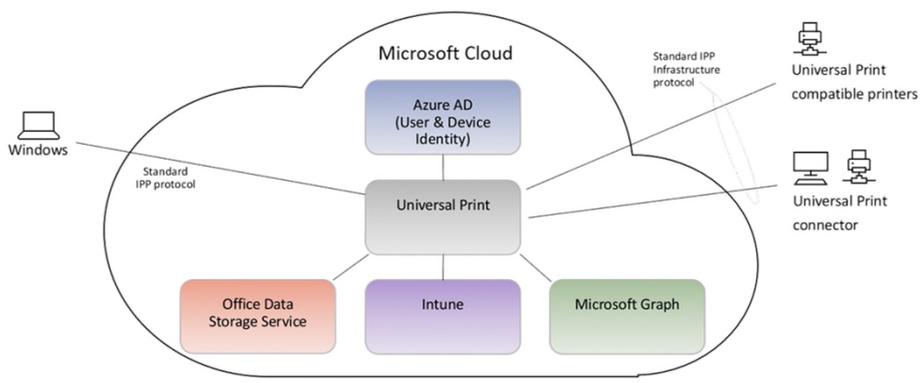
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<https://docs.microsoft.com/en-us/mem/intune/fundamentals/policy-sets>

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Universal Print

Available in Private Preview Only

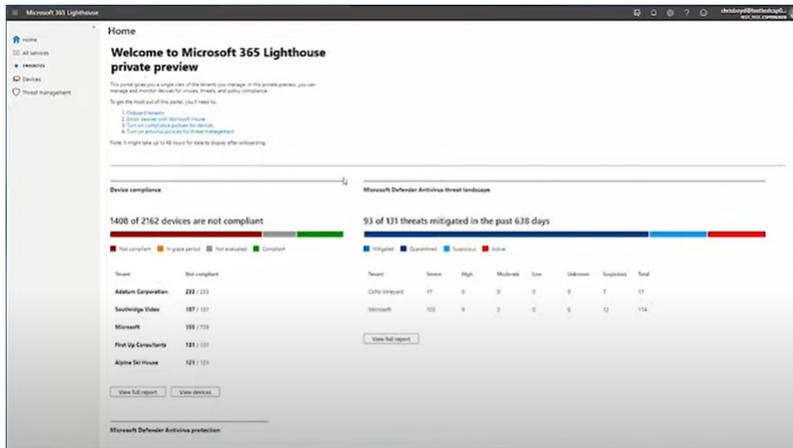


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Microsoft 365 Lighthouse

As an MSP, manage the Devices of multiple customers (Tenants) from one portal



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<https://aka.ms/LighthouseNextStep>

Key Requirements for M365 Lighthouse



Customers need to have devices enrolled to light up device compliance and anti-virus user stories.



Have established Delegated Access Permissions (DAP) for each customer with global admin permissions.

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Wrap Up

- **What is Microsoft Endpoint Manager**
- **Getting Started with Microsoft Intune**
- **Windows Autopilot with Intune**
- **Deploy Applications from Store**
- **Device Restrictions & Policies**
- **Modern Roaming Profiles**
- **Install WIN32 Applications**
- **Conditional Access**
- **Install Powershell script with Intune**
- **New Developments**

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