

Microsoft Marketplace

The Platform for Modern Partnering

Unlocking the NEW Microsoft Marketplace
- Building a Channel Marketplace Practice

Co-Sell, Scale, and Win

12th November 2025

Aka.MS/UKMPO



Building a Channel Marketplace Practice – CoSell, Scale and Win

Darren Sharpe—Microsoft Marketplace Channel Lead Chris Johnston-Leigh—Noteworthy Head of Partner Success





Partnering with the Microsoft Commercial Marketplace

The value of channel in both ISV & Selling partner personas

Discoverability – product lead growth, line of business buying. Find, test, adapt & engage <u>ISV Success</u>

Purchase

Transact services

(as a private offer)

ISV/Software Development Company/Publisher Persona

Publish a managed servi (non transactable Transact & contract – business process change, FinOps & services orchestration aka.ms/UKMPO

Selling Partner/Publisher persona

Cloud Marketplaces are platforms for modern partnering

thet owned IR

For every \$1 in Microsoft Revenue

\$8.45 for services-led partners

\$10.93 for software-led partners

Resell Software from marketplace publishers Application mod 2 square Spend manageners
Spend manageners Purchase Onie Software Deliver Software Procurement advisory Services and best practice

The 3 pillars of the new cloud & channel go to market

Product Led

Seller Led

Ecosystem Led

In 2025 2/3 of Enterprise buying processes are digital direct & zero touch

Marketplaces aren't about last mile transactions – they are platforms for partnering

The Microsoft product (cloud and end user) & partner ecosystem are unmatched.

WHAT

Digital Self Service supporting product discovery & evaluation

Skilling Sales & operations, modernizing selling processes – realise the benefits in the cloud

GTM for SaaS is increasingly about the Ecosystem – both product & partner

MHW

Consider buyer journey & adoption process. Consider verticals and market segmentation at product level

Access the Microsoft stakeholders in your customers. Build trust and transact faster & larger solutions that last longer

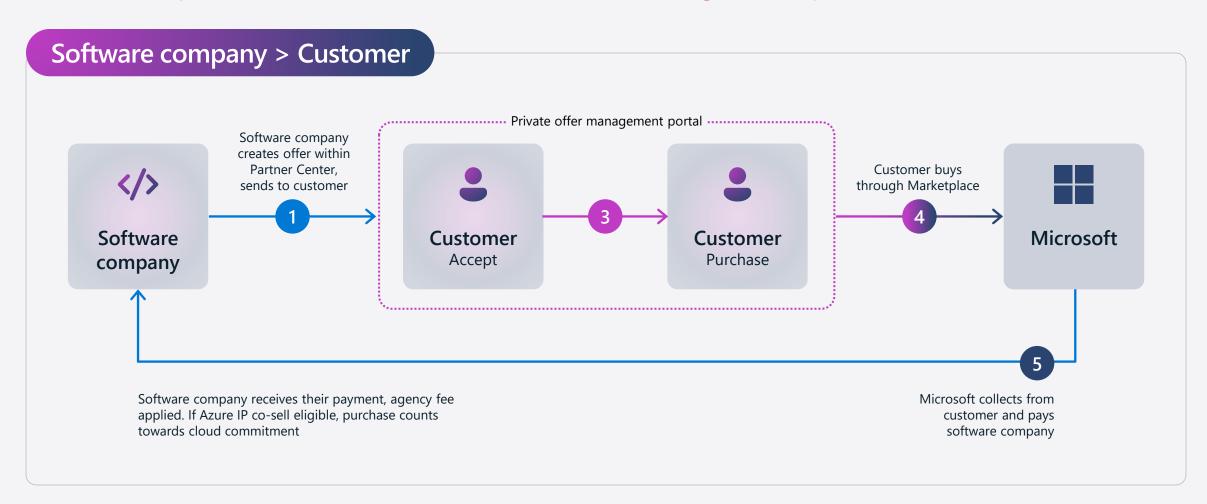
GTM for SaaS is increasingly about the Ecosystem – both product & partner

1. Build SaaS Free Trials

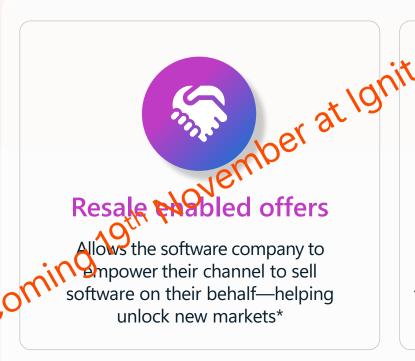
- 2. Price your product appropriately for market
- 3. Use elastic consumption models
- 1. Cosell with Microsoft's Sellers
- 2. Build cloud rev-ops & goaling
- 3. Build Marketplace into your sales methodology (MEDDPICC)
- 1. Use Channel-led Private Offers to enable modern resell
- 2. Build with AI on Azure
- 3. Build your cloud +channel GTM

Software company to customer private offers

Software companies sell their offers direct to customers through marketplace



Channel-led opportunities with Microsoft Marketplace





Multiparty private offers

Gives channel partner the ability to extend software to their customers to unlock larger deals and simplify sales**



CSP private offers

Software companies extend margin to Cloud Solution Providers to scale for frictionless sales

Distributed marketplaces

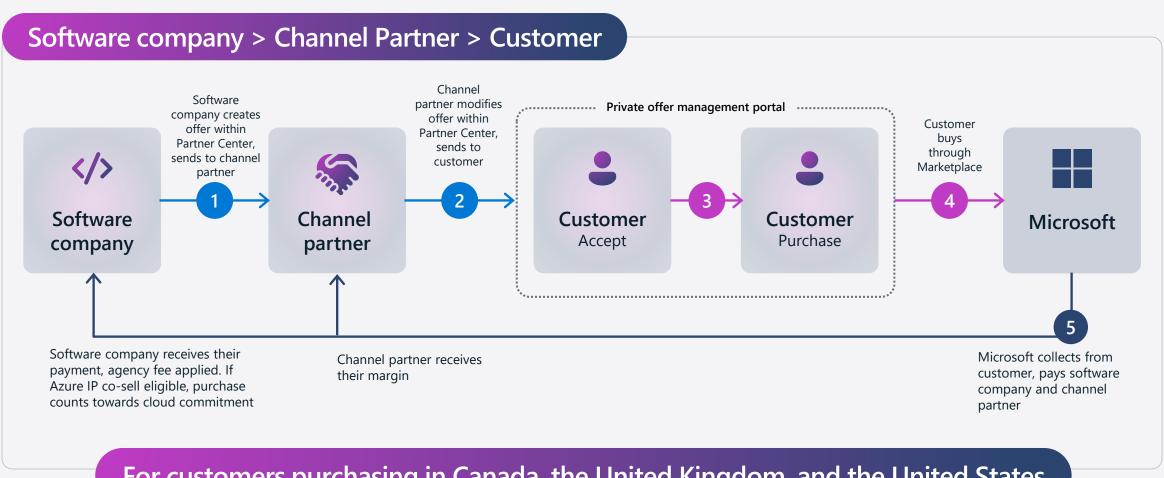
Ability for channel partners to distribute the Marketplace catalog into your own platform to bundle software with your services for added customer value—creating new opportunities for scale.

^{*} Resale enabled offers is available in all Marketplace geos except: Belarus, Brazil, China, India, Mexico, New Zealand, Russia, Singapore, South Korea

^{**}Multiparty private offers is available when selling to customers in Canada, the United Kingdom, and the United States

Multiparty private offers

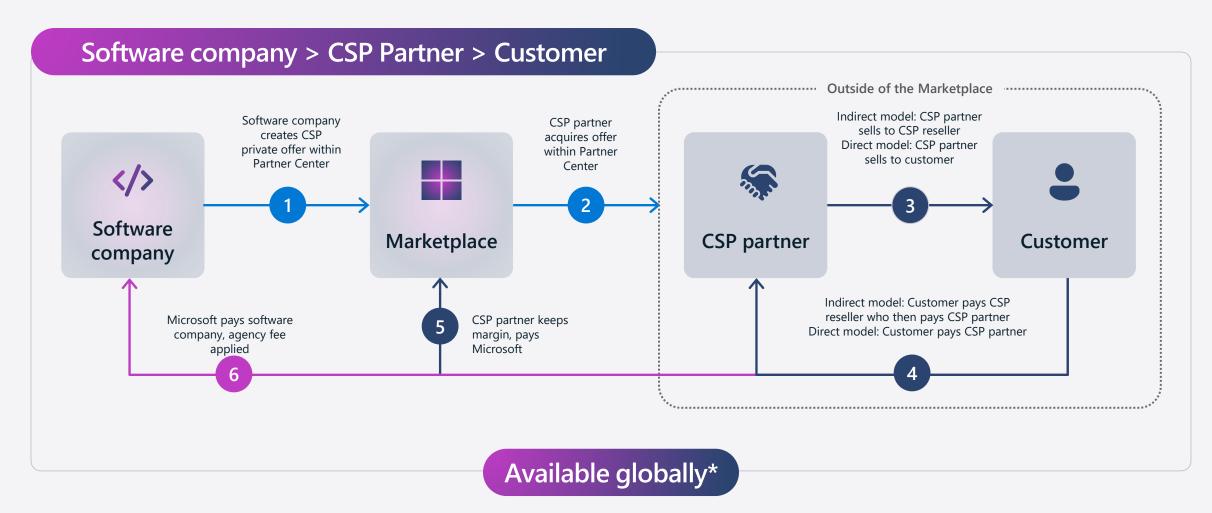
Software companies sell to customers through a channel partner within marketplace



For customers purchasing in Canada, the United Kingdom, and the United States

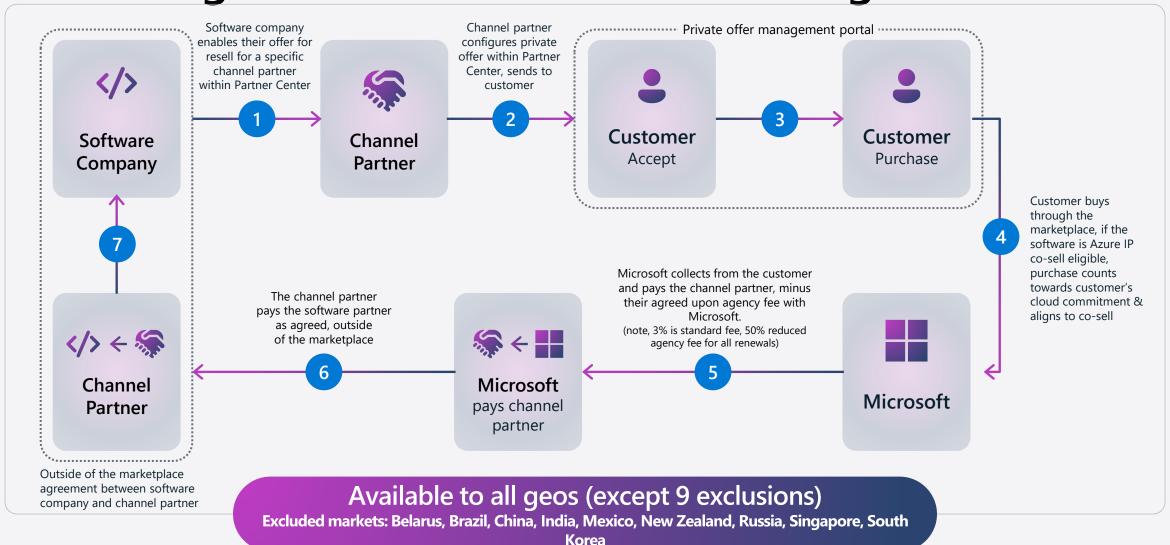
Software company to CSP private offers

Software companies sell to CSP customers through CSP partners within marketplace



^{*}Microsoft Marketplace offerings can be purchased in 141 geographies as defined by the customer's billing address (source)

Resale enabled offers for customer private offers Launching 19th November at Microsoft Ignite

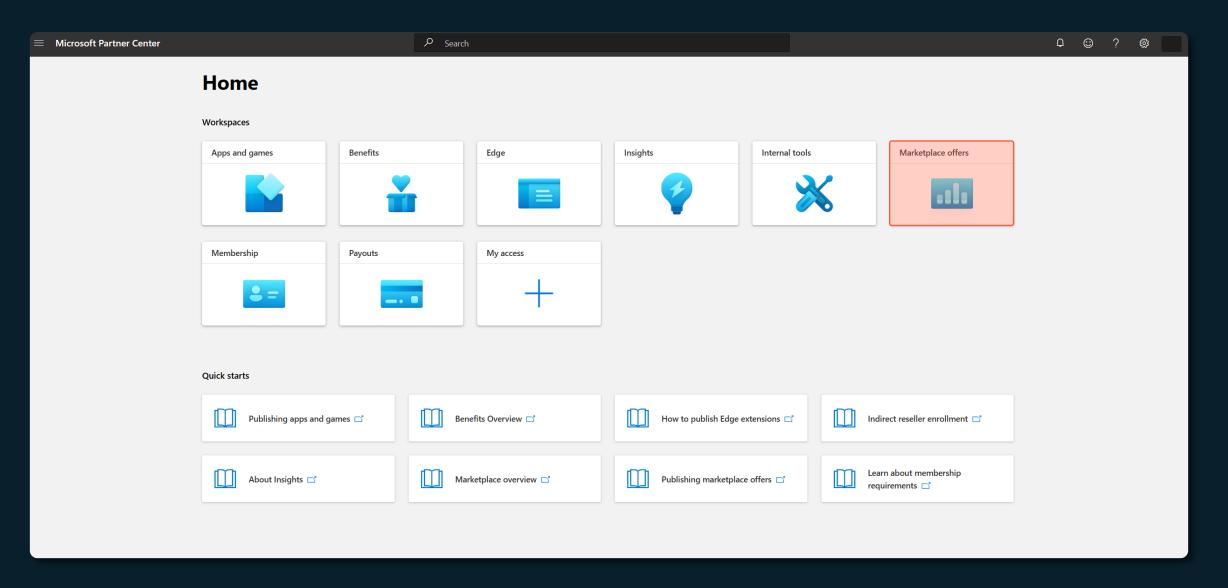


Walkthrough of private offer creation

Multiparty Multiparty Multiparty private offers private offers private offers **ISV** experience Partner experience **Customer experience**

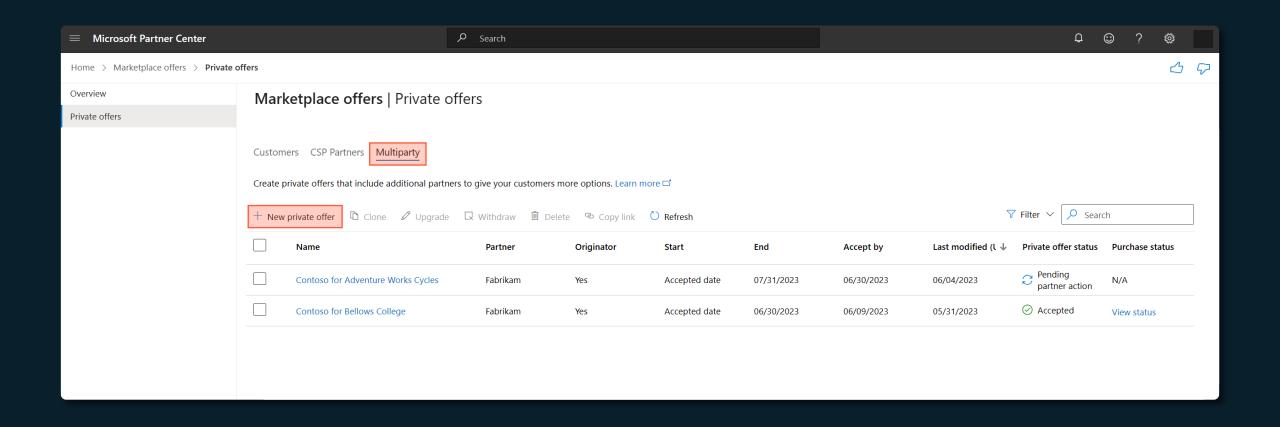
Multiparty private offers (ISV experience)

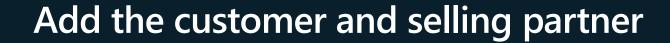




Click "New private offer"









Review and submit Configure your private offer with customer and term details and add the partner you'll be working with. Learn more Configure your private offer with customer and term details and add the partner you'll be working with. Learn more Configure your private offer with customers will need to provide the publisher with their billing account ID – customers can run the eligibility check tool Customers will need to provide the publisher with their billing account ID and check if they are approved to purchase via the marketplace. Alternative ways to find the billing account ID can be found in the Azure portal Consumers with an Enterprise Agreement (EA) with Microsoft, billing account ID is the same as their EA enrollment number. Customer billing account ID * XXXXXXXXX Description Description for your reference. This will not appear on your private offer. Partner information * Select the partner you want to authorize to sell your products per the offer terms specified below. Only one partner can be added to the private offer. Learn more Consumers and partner Remove partner Remove partner Remove partner Seller ID	■ Microsoft Partner Center	∠ Search	
Review and submit Configure your private offer with customer and term details and add the partner you'll be working with. Learn more of Offer ID: 6d2993c7-160e-4c29-8918-c0746d94525d Customer information Customers will need to provide the publisher with their billing account ID – customers can run the eligibility check tool of and download the report to identify their billing account ID and check if they are approved to purchase via the marketplace. Alternative ways to find the billing account ID can be found in the Azure portal of For customers with an Enterprise Agreement (EA) with Microsoft, billing account ID is the same as their EA enrollment number. Customer billing account ID* XXXXXXXXX Description Description for your reference. This will not appear on your private offer. Partner information* Select the partner you want to authorize to sell your products per the offer terms specified below. Only one partner can be added to the private offer. Learn more of Remove partner Remove partner Remove partner Seller ID You haven't added a partner	Home > Marketplace offers > Private o	ffers > Contoso for Adatum	
Configure your private offer with customer and term details and add the partner you'll be working with. Learn more Offer ID: 6d2993c7-160e-4c29-8918-c0746d94525d Customer information Customers will need to provide the publisher with their billing account ID – customers can run the eligibility check tool and download the report to identify their billing account ID and check if they are approved to purchase via the marketplace. Alternative ways to find the billing account ID and check if they are approved to purchase via the marketplace. Alternative ways to find the billing account ID is the same as their EA enrollment number. Customer billing account ID* XXXXXXXX	Offer setup	Contoso for Adatum Offer setup 🗟 Save 📋 De	elete 🕆 Review and submit
Customer information Customers will need to provide the publisher with their billing account ID – customers can run the eligibility check tool of and download the report to identify their billing account ID and check if they are approved to purchase via the marketplace. Alternative ways to find the billing account ID can be found in the Azure portal of For customers with an Enterprise Agreement (EA) with Microsoft, billing account ID is the same as their EA enrollment number. Customer billing account ID* XXXXXXX	Review and submit		
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can be added to the private offer. Learn more ☐ + Add partner Remove partner Partner name Seller ID You haven't added a partner		Partner information*	
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You haven't added a partner			
		Partner name	Seller ID
Click Add partner to get started.			You haven't added a partner
			Click Add partner to get started.

Specify your private pricing start and end dates

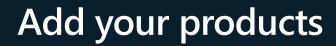


Customer terms Customer start date * ① The customer start and end date determines how long the private offer price will apply to customer purchases during that time. This is different from the offer subscription start and end date. Determine whether the offer should start on the day it's accepted by the customer or on a specific month. If a private offer is extended to a customer of a pay-as-you-go product, selecting Accepted date will make the price applicable for the entire month, regardless of when the agreement is started. Accepted date Specific month Customer end date * ① The private offer will be available through the last day of the selected month. Customer accept by date * ①

Add your customer terms and contacts



+ Add terms and condition	ons (PDF) Delete file	
File name	Customer-facing document name *	Uploaded by
File Name.pdf		Contoso
Notification contacts		





■ Microsoft Partner Center		, Search				
Home > Marketplace offers > Private off	fers > Contoso for Adatum					
Offer setup	Contoso for Adatum Offer setup 🖫 Save 📋 Delete 🕆 Review and submit					
Review and submit	Provide contact email addresses for people with offer status. Enter up to five contacts. Learn more + Add contact Delete contact Contact email address contoso@contoso.com Product offers *	ed '				
	Add the offers or plans you authorize your partn able to adjust the customer price separately. A to					
	lacksquare Offer name $lacksquare$	Plan name	Offer type	Price type		
				lded any private offer offer to get started.		
	Sales note					
	Information entered here will not be visible to your partner or your customer and will only appear in your marketplace reporting within the download exports for the orders, usage, and revenue dashboards and through programmatic API access to marketplace analytics.					
	Notes					
	Use for additional information about this offer. identifiable information like name or e-mail add					

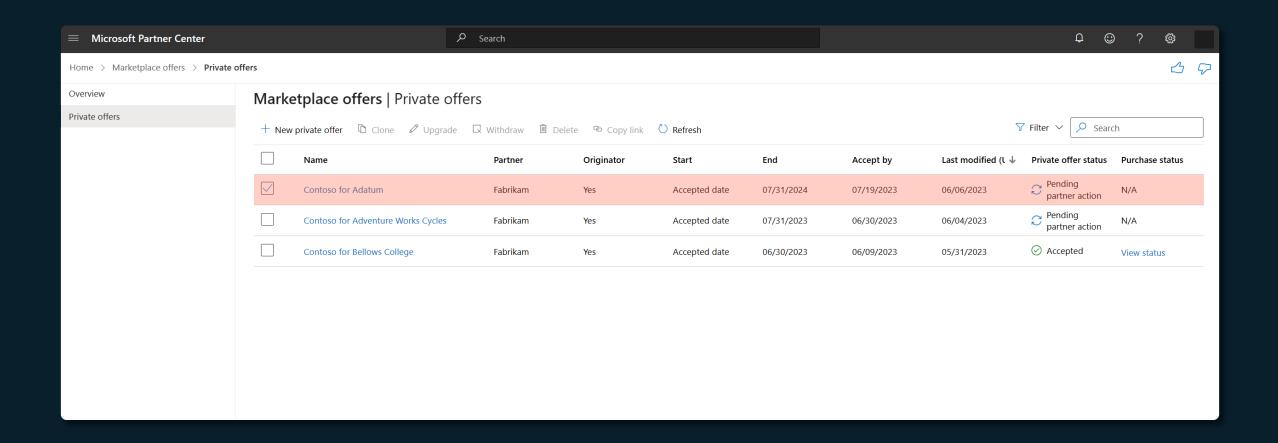
Set your partner price



able to adjust the customer price separately. A total of 10 products can be added to any private offer Learn more □ + Add offer □ Delete offer					
	Plan name	Offer type	Price type	Partner price (1)	Status
Contoso Plan 1	Contoso AA 1	Default consumption plan	Absolute price	Configure price	O Dra
	exports for the orders, usage, and re-	customer and will only appear in your marketplace venue dashboards and through programmatic API			

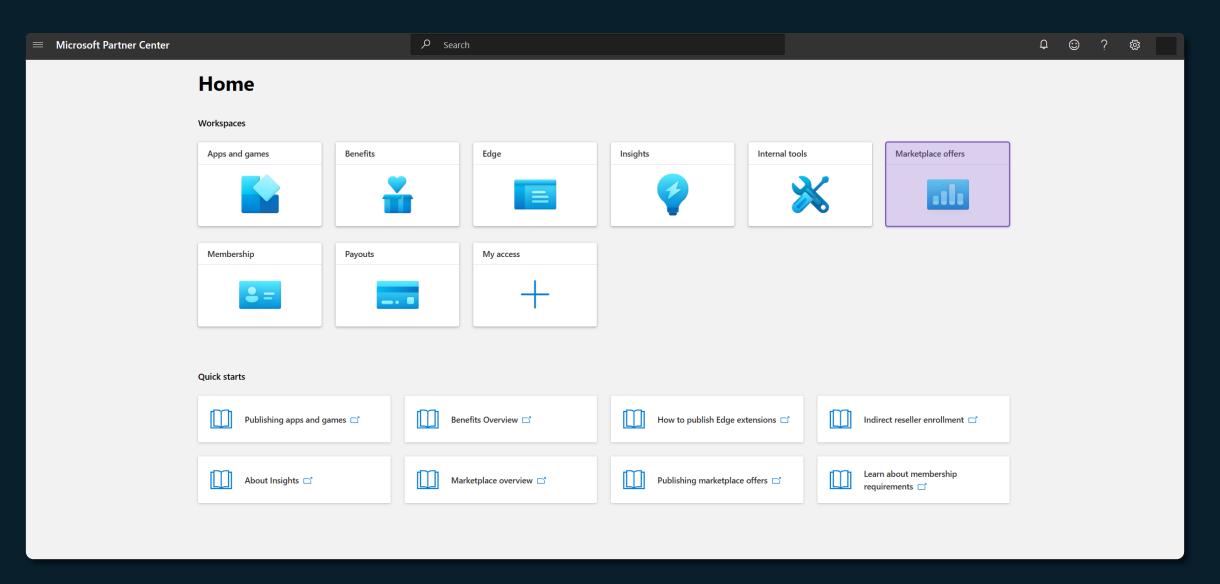
Notify your partner





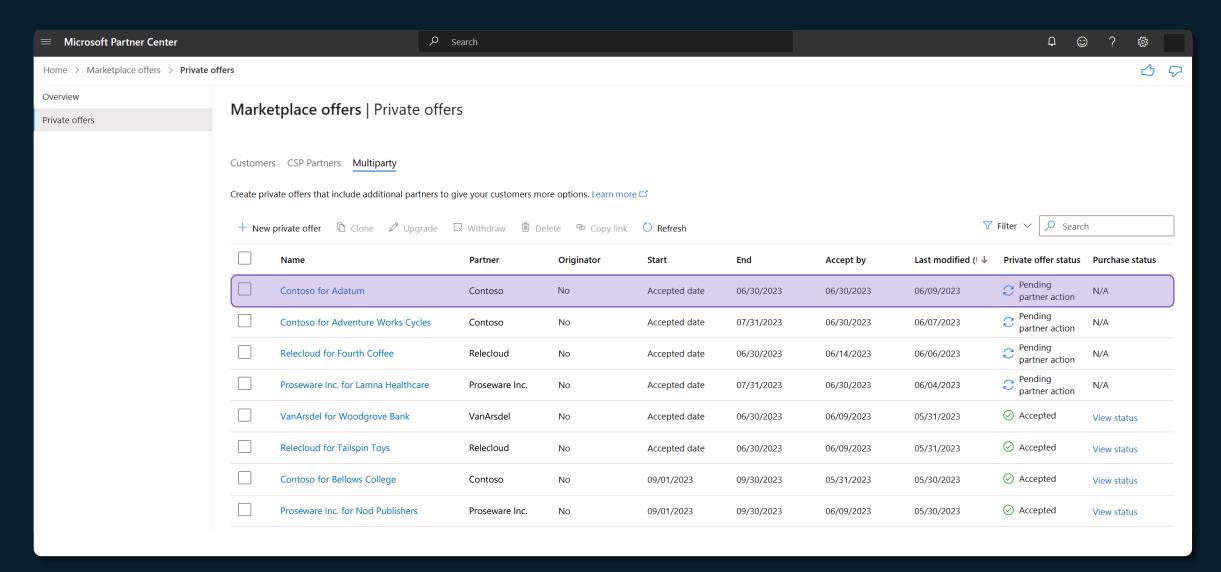




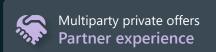


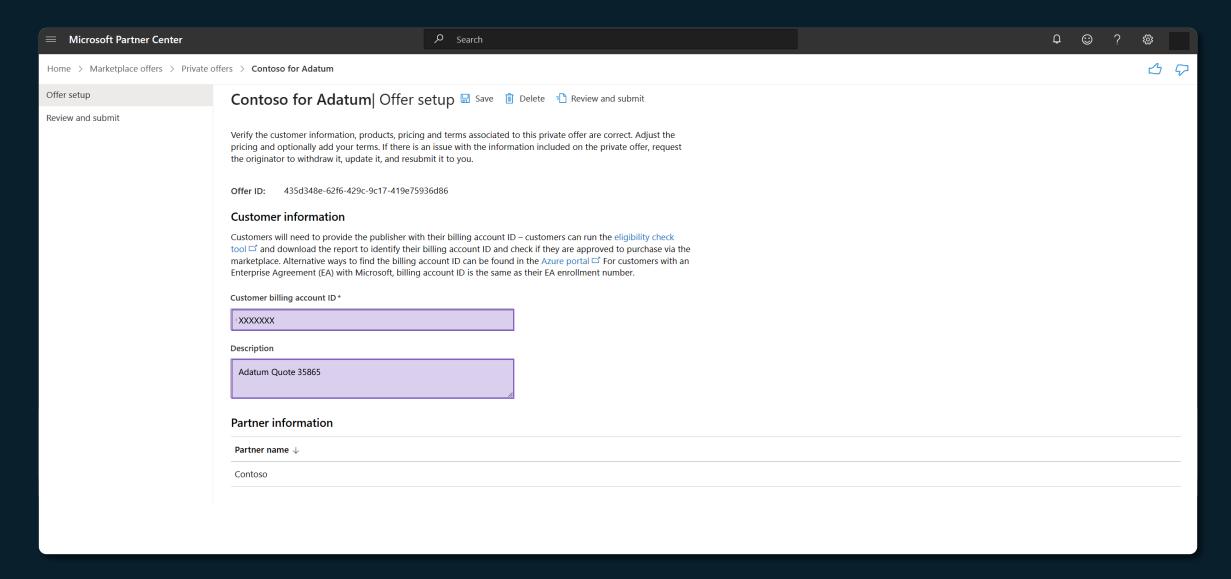
Click on the 'Multiparty private offer'





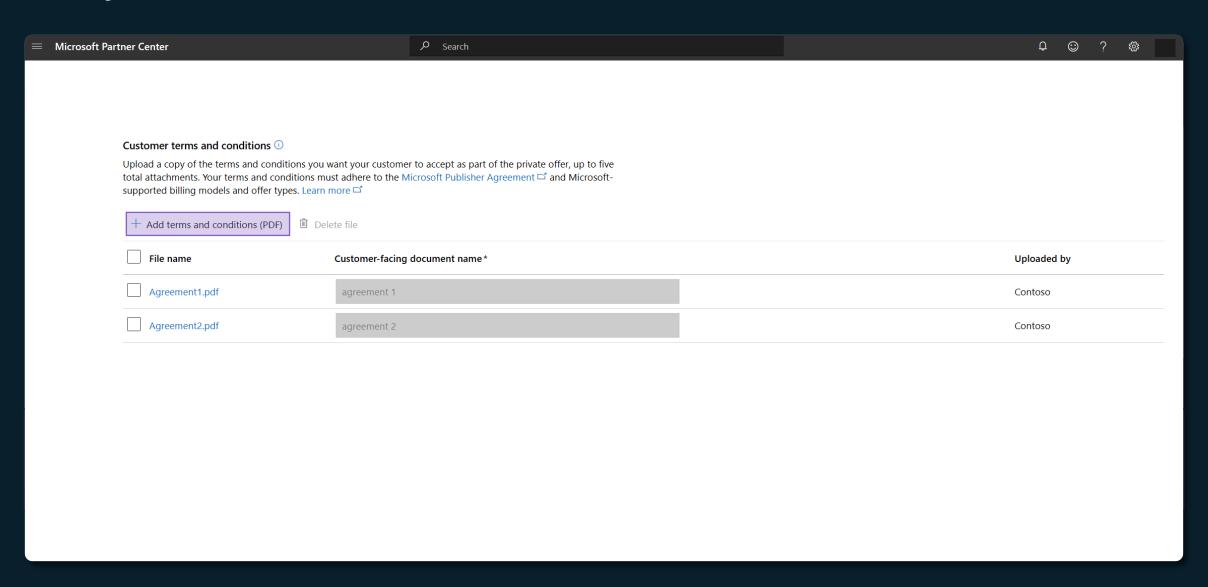
Verify information





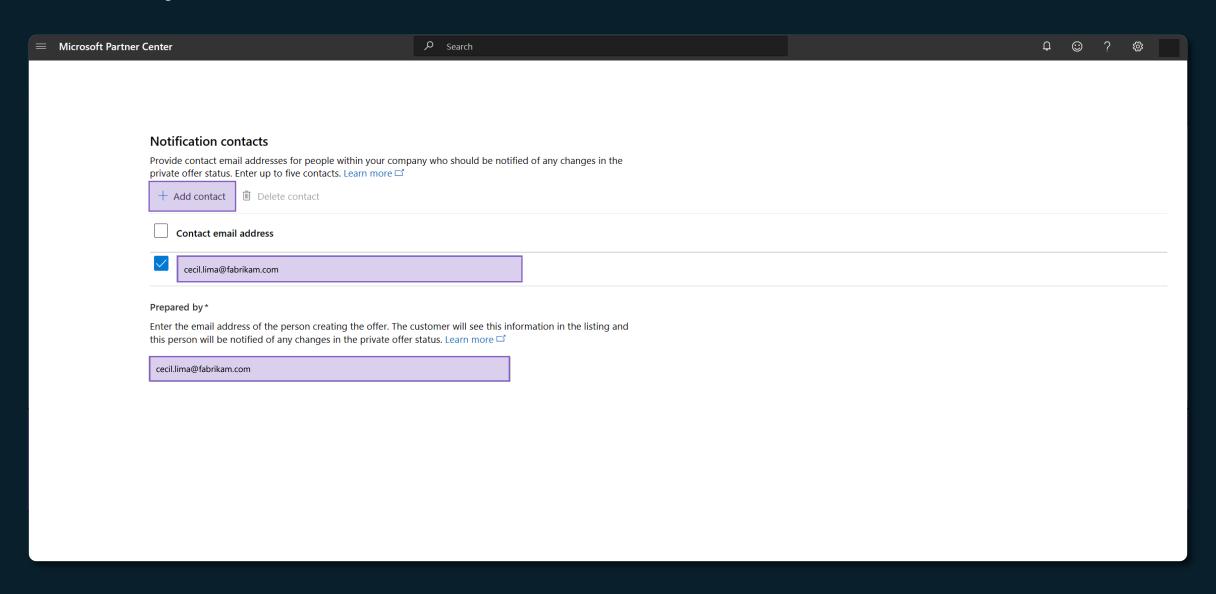
Add your customer terms





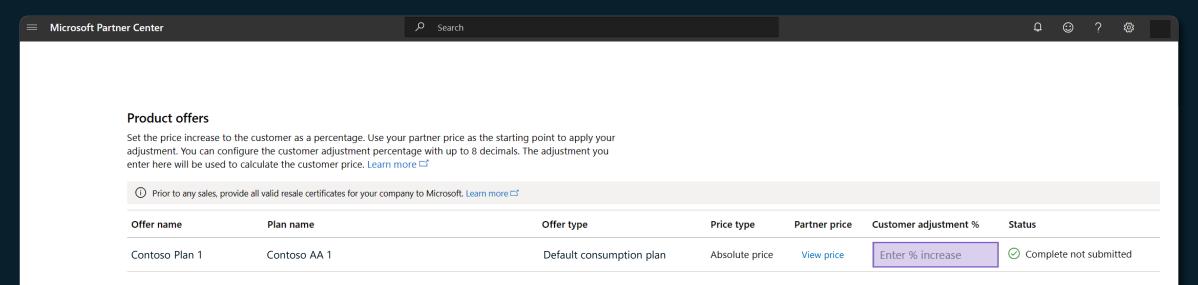
Provide your contacts





Adjust the customer price





Sales note

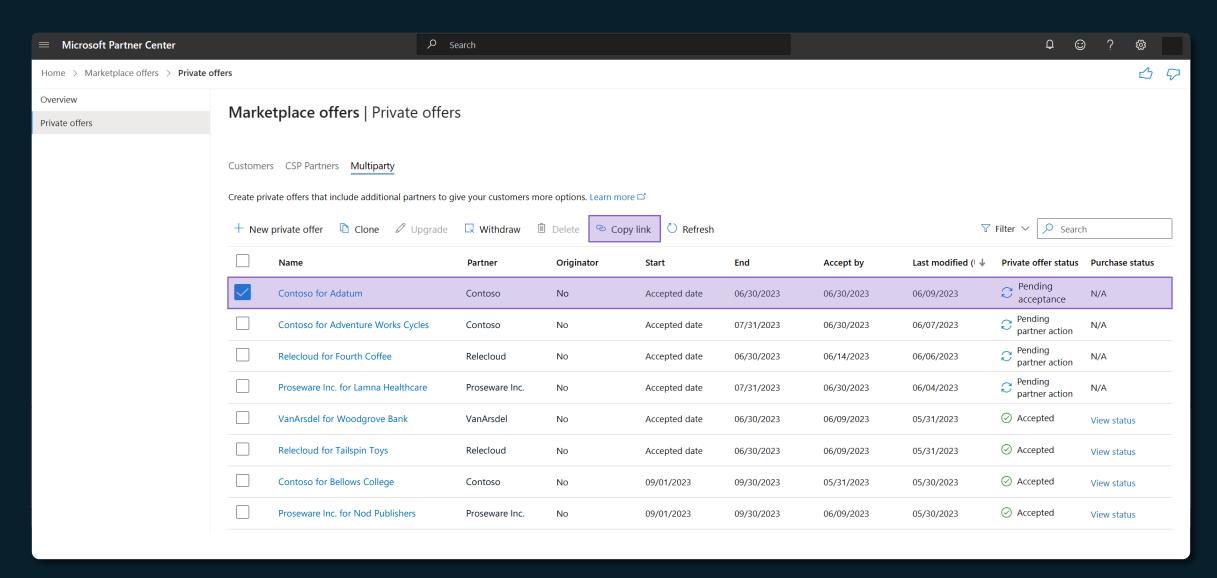
Information entered here will not be visible to your partner or your customer and will only appear in your marketplace reporting within the download exports for the orders, usage, and revenue dashboards and through programmatic API access to marketplace analytics.

Notes

Use for additional information about this offer. Don't use personally identifiable information like name or e-mail address.

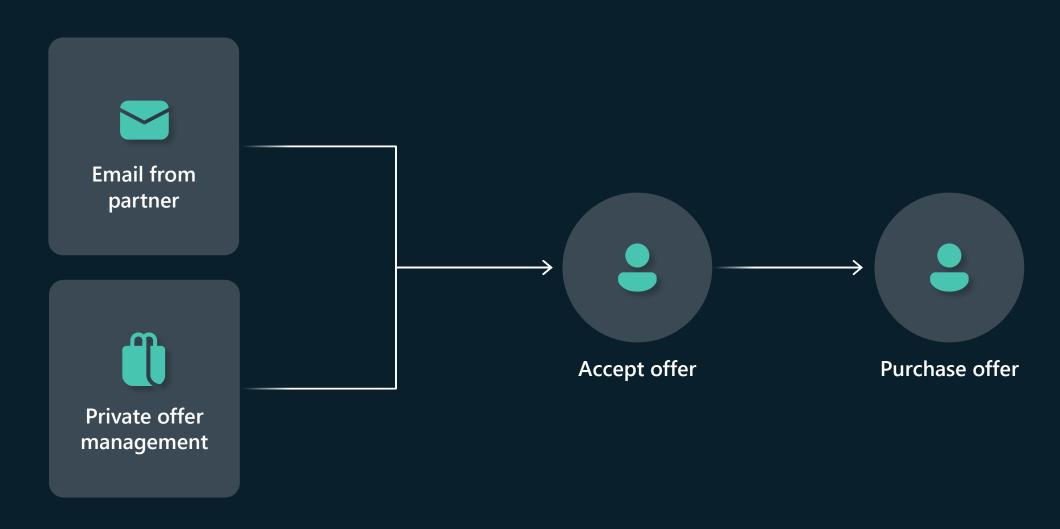
Send the offer to your customer



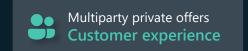


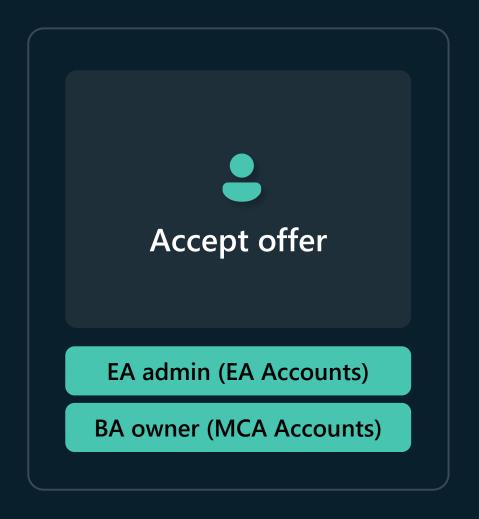


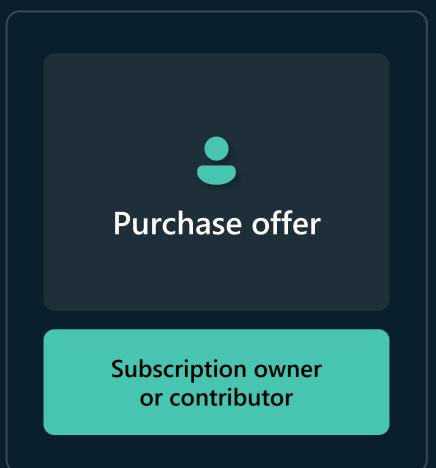
Multiparty private offers (Customer experience) Customer purchase flow



Required permissions

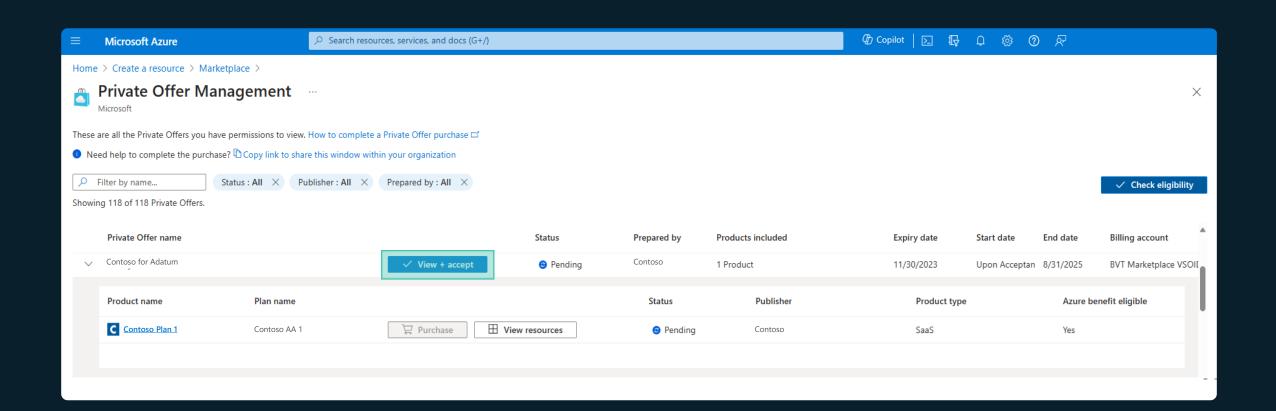






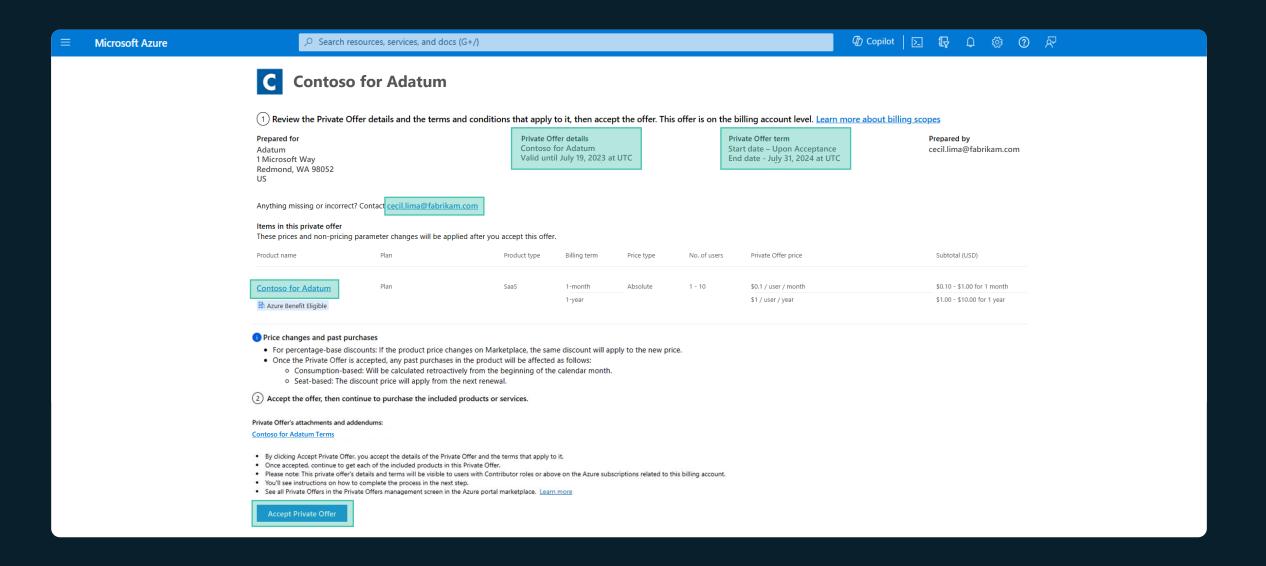
Private offer acceptance





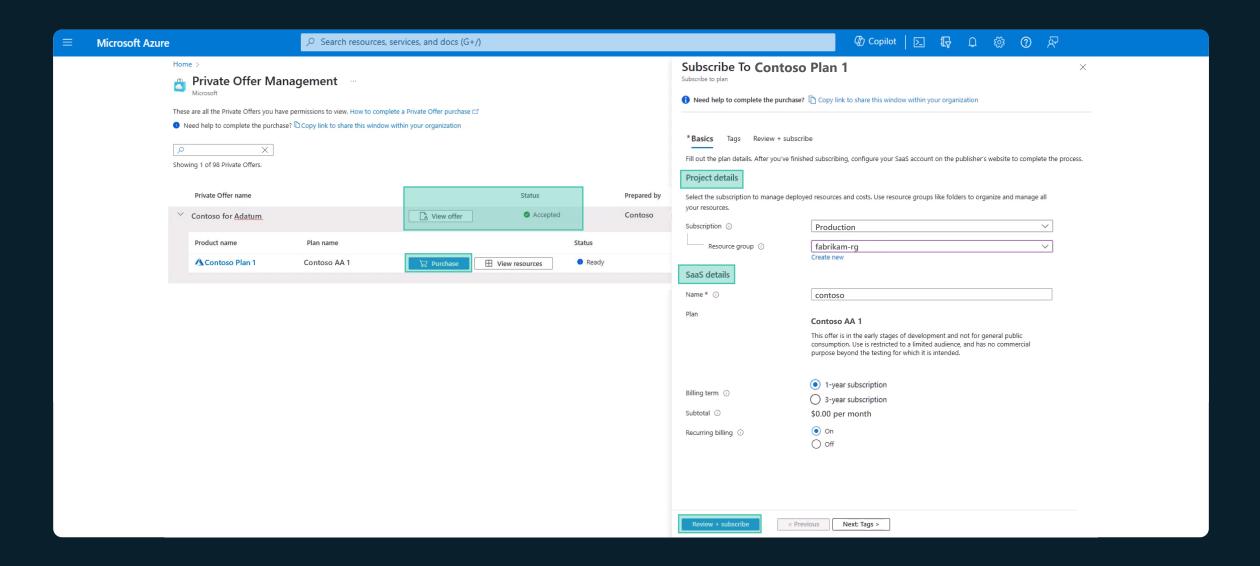
Private offer acceptance





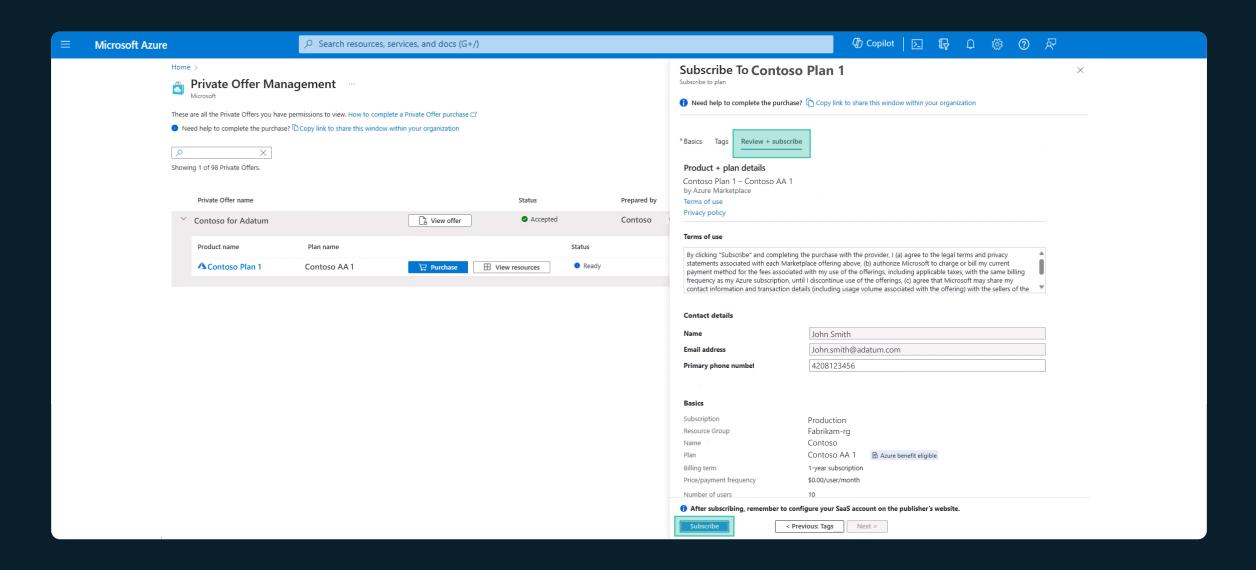
Private offer purchase



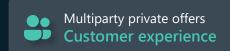


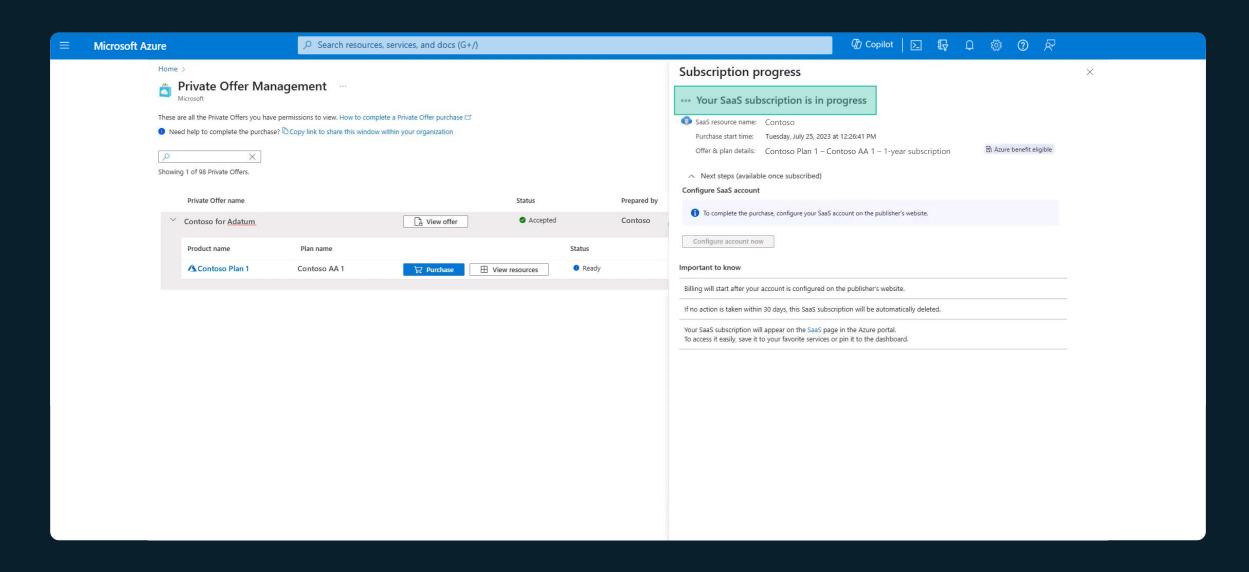
Private offer purchase





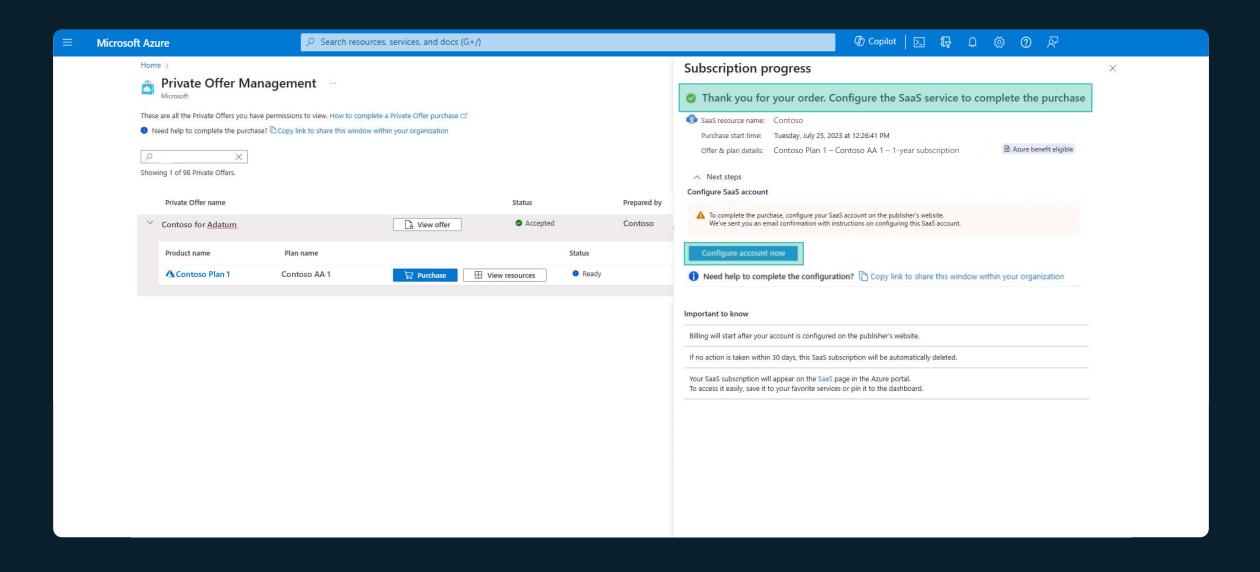






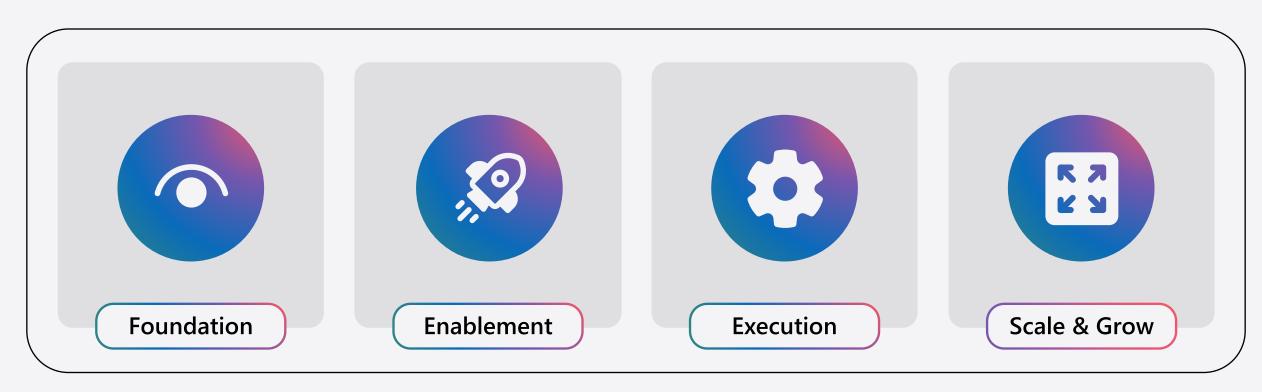
Private offer purchase





Build your Marketplace channel practice

The 4 steps to building a successful practice, remove friction, and build for growth



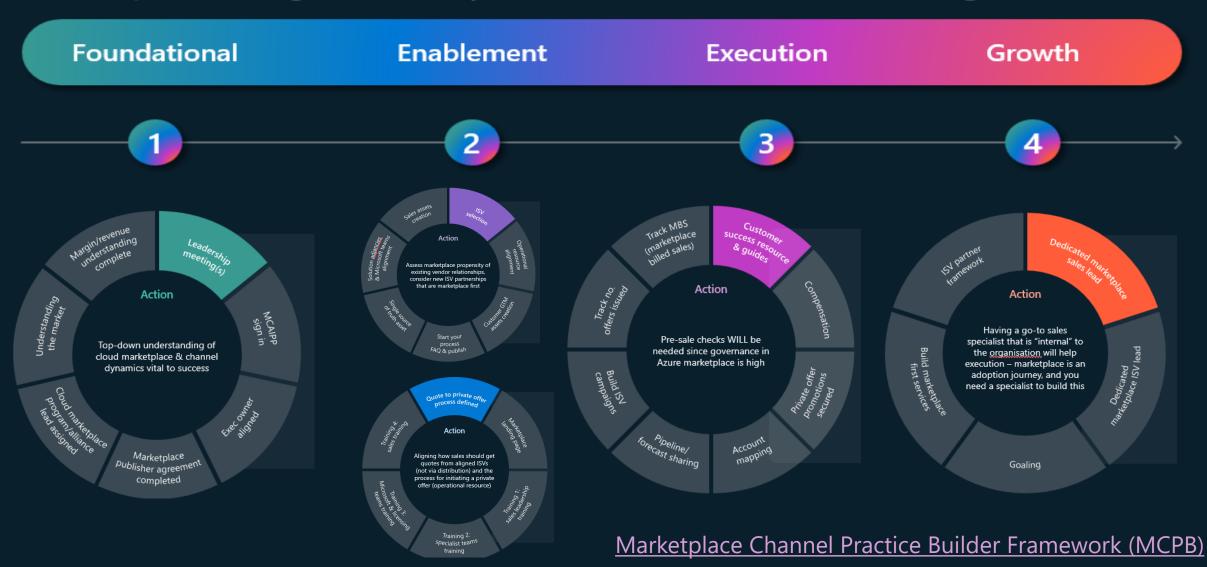
Building a cloud marketplace resell practice



Holistically driving platform adoption across our customers, to deliver procurement transformation & application modernisation

Microsoft marketplace Channel Practice Builder

The 4 steps to building a successful practice, remove friction, and build for growth



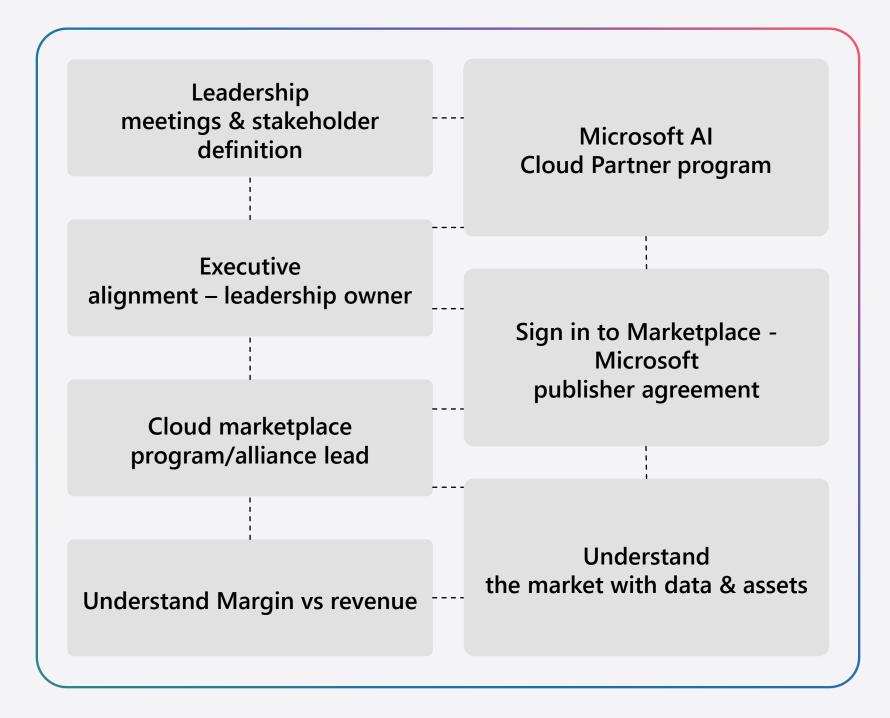


Foundation

Gain top-down understanding of cloud marketplaces and channel dynamics

GOAL

Align stakeholders – define owners





Enablement

Define the processes, set the precedants, enable varied stakeholders to understand and engage effectively

GOAL

Create understanding and remove barriers to execution

Quote to private offer Microsoft Marketplace process defined landing page **Training 1: Training 2:** sales leadership training specialist teams training setting the technical precedent where to engage **Training 3: Training 4:** Microsoft aligned sales function training - how to teams training engage



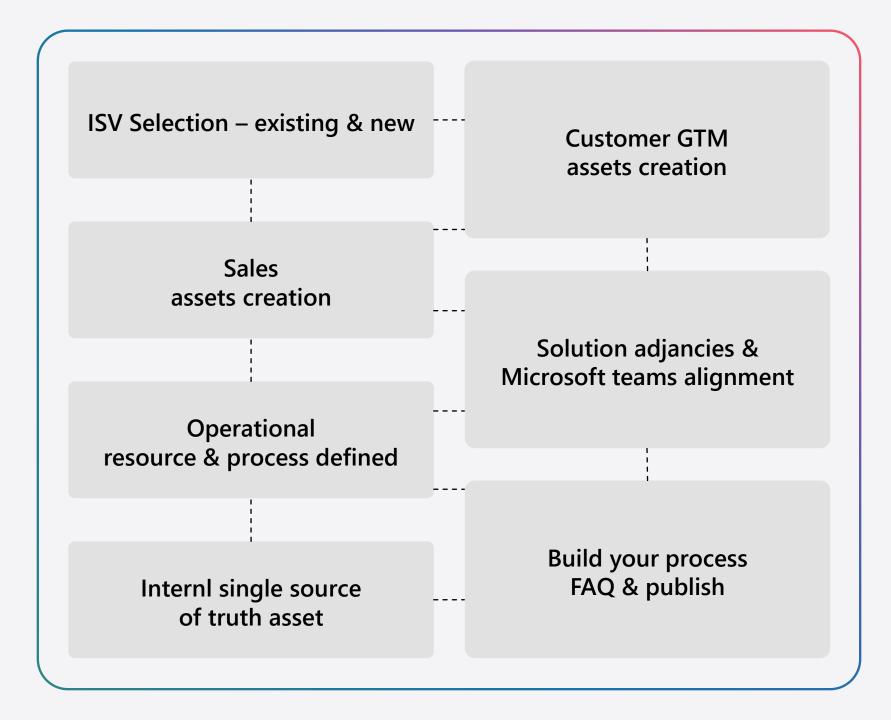
Enablement

- continuous

Build depth and trust in the process across multiple departments, learn, share and document

GOAL

Build competence and ownership



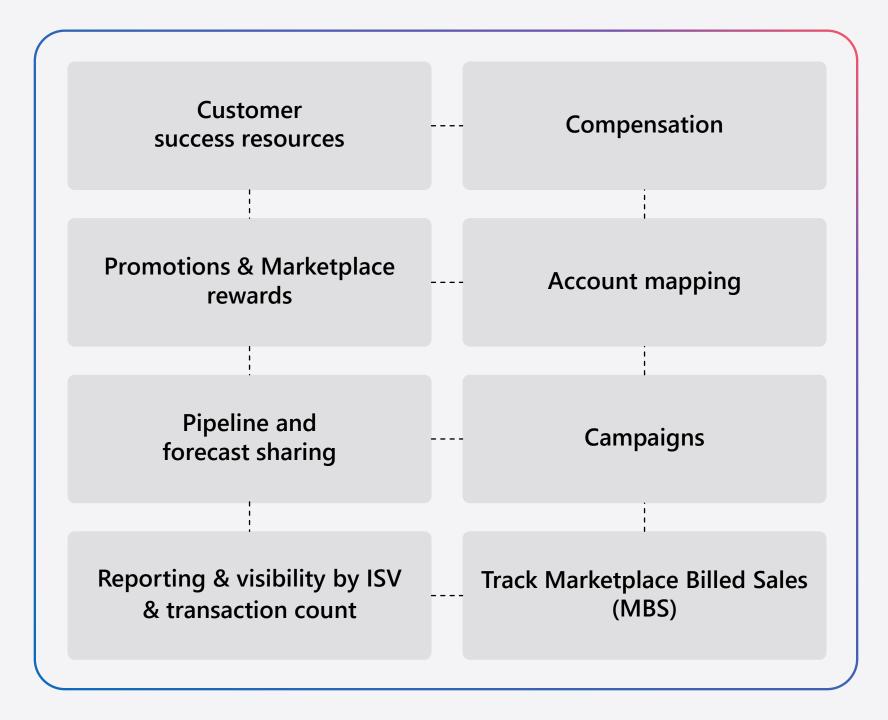


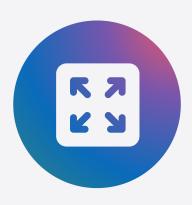
Execution

Enable cross functional leadership, ownership and measurement, define go to market strategy

GOAL

Automate and operationalize at scale



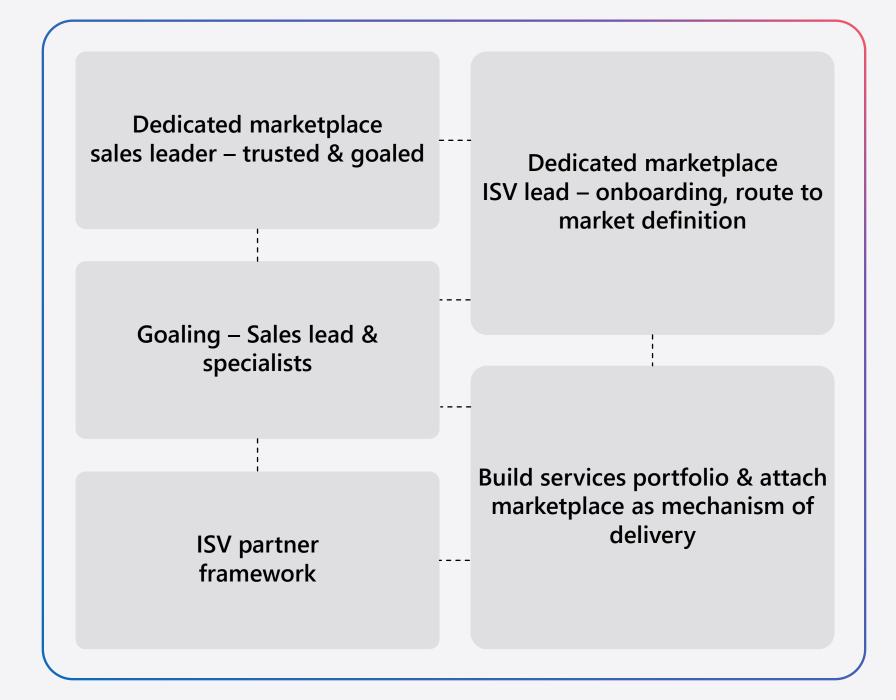


Scale & Grow

Execute with efficiency, refine processes and drive proactive behavior to capture new margin opportunities

GOAL

Accelerate growth



Build your Marketplace channel practice



Foundation

Gain top-down understanding of cloud marketplaces and channel dynamics

Align



Enablement

Define the process, build depth and trust across all stakeholders learn, share and document

Experiment



Execution

Enable cross functional leadership, ownership and measurement, define go to market strategy

Embed



Scale & Grow

Execute with efficiency, refine processes and drive proactive behavior to capture new margin opportunities

Accelerate

Coselling - What makes a great Microsoft ISV + opportunity for our sellers?

A GOOD lead:

- 1 Runs on Azure
- 2 IP co-sell ready ISV
- 3 MACC eligible for customer
- 4 BANT qualified lead shared via PC
- 5 Customer references exist for solution



A GREAT lead:

- A marketplace first proposition
- 2 3 x industry references in my geo
- A better together story which drives:
 - Azure OpenAl
 - New native Azure services

- A new LoB area or new customer insight
- 5 Ecosystem conflict is considered
- 6 A regular update on progress & actions



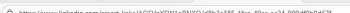
Customer account intelligence

Stakeholder mapping & engagement

Access to MACC, commercials & budget cycle

Partnership landscape in account

Project / opportunity landscape





UK Multiparty Private Offer Enablement Assets



5 expert level tips for building a Microsoft M... PDF, 2 pages



NEW July 2025 Marketplace Customer Value ... PowerPoint presentation, 54 slides



Customer Procurement Transformation with ... PowerPoint presentation, 87 slides



Multiparty private offer - Channel Partner O... PowerPoint presentation, 21 slides



4-8-25_Multiparty private offer eligible chan... PDF, 11 pages



Getting started with MPO.pdf PDF, 50 pages



Multiparty Private Offer Reporting for Chan...
PDF. 9 pages



MPO Channel Alignment Plan on a page for ... PDF, 2 pages

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in Powered by LinkedIn

Aka.ms/UKMPO

5 Expert level tips for building a Microsoft Marketplace Channel Business

1. Be Deliberate and Proactive with Your Cloud Marketplace Sales Strategy

Tip: Don't let marketplace be the last mile—make it the first move.

Customer View - FY26 MER 🗶 📑 Step 1 - Prepare your accou 🗶 🔃 MPO MBS Summary.xlsx

A reactive, customer-driven approach to reselling through cloud marketplaces risks positioning the platform as merely a transactional endpoint. This not only limits the size and scale of the opportunity but also forfeits early-cycle commercial advantages. By contrast, a deliberate and proactive strategy embeds marketplace into the entire sales lifecycle—from discovery to close. Many ISV partners use MEDDPICC as a sales methodology, and increasingly include Microsoft Marketplace as a lever during the value creation, stakeholder definition, and champion identification stages. This elevates the marketplace from a procurement tool to a strategic enabler, helping partners expand deal scope, accelerate timelines, and increase co-sell success. When channel partners mirror this intentionality—by building marketplace into their go-to-market plans, sales enablement, and customer conversations—they unlock greater influence and commercial impact. Marketplace becomes not just a way to transact, but a way to shape the deal.

2. Embrace Partner-to-Partner Co-Selling via the Marketplace

Tip: Treat marketplace selling as a team sport.

Proactively embed partner-to-partner 1/2 selling in the market ma

Mastering the Marketplace

Q Search



Mastering the Marketplace

SaaS

SaaS for developers

SaaS Accelerator

Managed Applications

Virtual Machines

Container offers for K8s apps

Professional Service offers

Flexible Billing

Partner Center

Private offers

General topics

Creating offers

Reporting and insights

Bonus content

For customers

Doing business in the marketplace

More resources

Choose your offer type

Live webinars

Site change log

Contact us

Mastering the Marketplace

You have reached the the most comprehensive on-demand content available to help you develop transactable offers for the Microsoft commercial marketplace. This site features instructional videos, interactive hands-on labs, and sample code to provide a better understanding of the marketplace.

Choose your offer type

Deciding which offer type to use? This page is for you.

The included decision tree and supporting video will help you understand the different offer types and choose the one best suited for your solution.

Take me to it

Mastering Partner Center

Partner Center is the web portal used to create and publish offers. Learn more about Partner Center in this ever-expanding multi-part course on how to use the portal to publish offers.

Take me to it

Mastering SaaS offers

Get started creating, publishing, and purchasing SaaS offers in the marketplace. This course is appropriate for anyone interested in SaaS offers..

https://microsoft.github.io/Mastering-the-Marketplace/

Mastering SaaS offers (for developers)

This comprehensive technical content takes you through all you need to get a SaaS offer up and running. From landing pages to webhooks, the

Mastering the Marketplace

Q Search



Mastering the Marketplace

SaaS

SaaS for developers

SaaS Accelerator

Managed Applications

Virtual Machines

Container offers for K8s apps

Professional Service offers

Flexible Billing

Partner Center

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Contact us

Private offers in Partner Center

This learning path focuses on private offers in the marketplace. It covers the ISV, customer, and even Cloud Solution Provider (CSP) points of view.

With rich explanations and in-depth demonstrations, this learning path takes you through all the topics that you'll need to know to create and effectively use marketplace private offers.

- 1. Private offers overview
- 2. Private offers vs. private plans
- 3. Accepting and purchasing a private offer: The customer experience
- 4. Creating private offers for customers
- 5. Creating multiparty private offers for ISVs
- 6. Overview of CSP partner private offer for ISVs
- 7. Creating a CSP partner private offer for ISVs
- 8. Purchasing CSP partner private offers for CSP partners
- 9. Creating multiparty private offers for selling partners

Private offers overview

Video | PDF

Learn how private offers work for marketplace publishers offering them directly to customers. This module provides an overview of https://microsoft.github.io/Mastering-the-Marketplace/





Mastering the Marketplace

Q Search



Mastering the Marketplace

SaaS

SaaS for developers

SaaS Accelerator

Managed Applications

Virtual Machines

Container offers for K8s apps

Professional Service offers

Flexible Billing

Partner Center

Private offers

General topics

Creating offers

Reporting and insights

Bonus content

For customers

Doing business in the marketplace

More resources

Choose your offer type

Live webinars

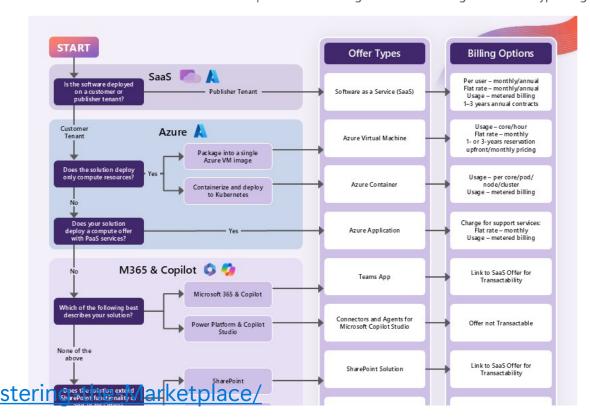
Site change log

Contact us

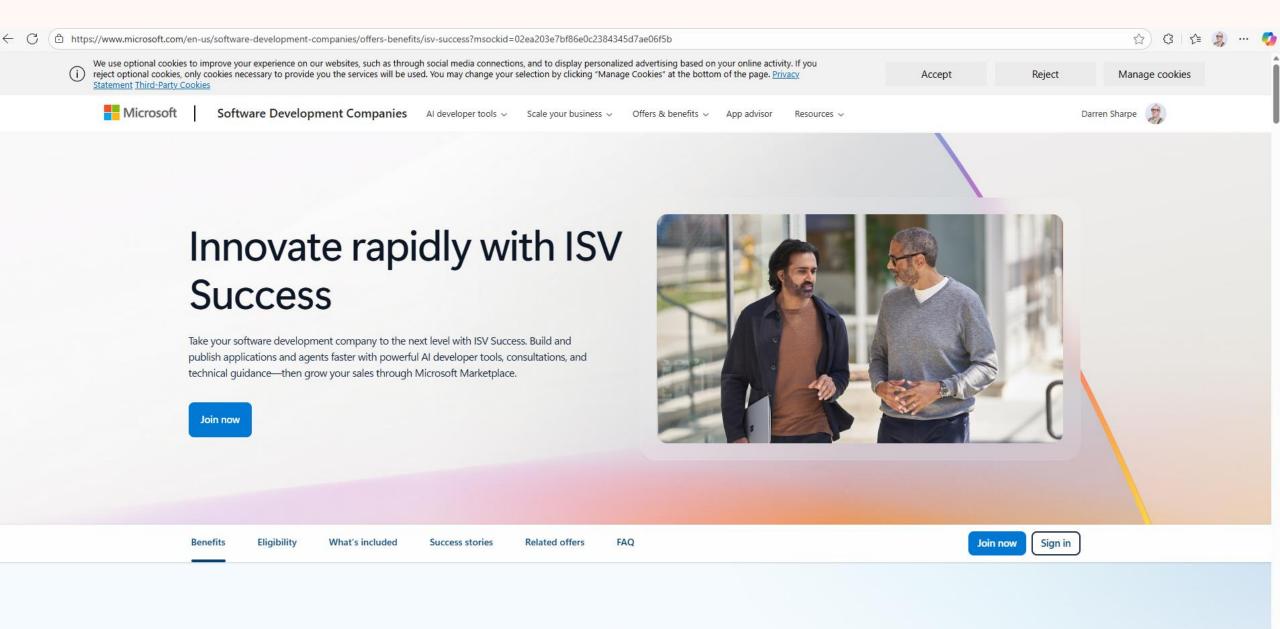
Choose your Azure marketplace offer type

If you are deciding which offer type you will be creating, this page is for you. Primary considerations for choosing an offer type include deployment architectures and billing models. This page has resources to help walk through these topics as well as any others related to getting started.

The Azure Marketplace enables several types of deployment architectures. Are you unsure of which type of offer you need to bring your solution to the Microsoft commercial marketplace? The following model walks through which offer type is a good fit for your solution.



https://microsoft.github.io/Mastering



BENEFITS









Microsoft Marketplace

The Platform for Modern Partnering



Unlock Microsoft Marketplace Growth with NEW Resale Enabled Offers - for Channel Partners

Details

Learn how **Resale Enabled Offers (REO)** empowers channel partners to deliver more value by reselling ISV solutions through the Microsoft marketplace. This session will highlight how REO streamlines procurement, strengthens customer relationships, and opens doors to differentiated offerings. We'll share actionable guidance on adopting REO and unlocking new growth opportunities in a partner-first ecosystem.

Speakers (2)



Darren Sharpe in

Sr Ptnr Sol Sales Mgr UNITED KINGDOM

Darren is a seasoned professional in the IT channel and cloud marketplace domain, with 30 years of channel ecosystem experience. Having previously worked across many UK partners, Channels at Cisco, and AWS Marketplace in EMEA, Darren is currently the Azure Marketplace Services partner ...

Show more



Microsoft Virtual Events Powered by Teams



Executing on the channel-led marketplace opportunity for partners - PBRK420

Weds 19th November – 4:00-4:45pm – in person Moscone West, Level3 - and online



Jason Rook
Sr. Director, Channel
Sales Microsoft



Jay McBain Chief Analyst Omdia



Darren Sharpe
Marketplace Partner
Lead Microsoft

Microsoft Ignite

Introducing Noteworthy's

Marketplace Mastery

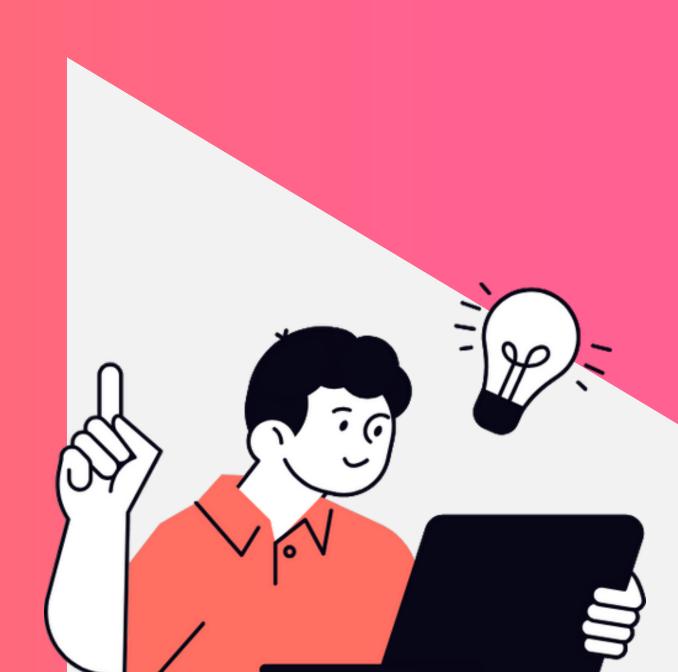
A comprehensive program for ISVs, with three levels to meet you where you are.

Accelerate, Advanced and MPO are all fully managed monthly subscriptions designed to unlock new routes to market.

If you are not a dedicated ISV but still want to capitalise on the marketplace opportunity, a dedicated marketplace concierge is included within your Alliances as a Service subscription.

Contact Annie Clemo for further information

annie@noteworthy.support



Thank you

Darren Sharpe
UK Marketplace Services Partner Lead

Email: <u>DarrenSharpe@Microsoft.com</u>

LinkedIn: MarketplaceSharpe



Build the practice

Download the practice builder: aka.ms/UKMPO



Focus on meaningful partnerships

Organise your existing alliances, move fast with new relationships



Identify your first movers – customers, partners, sales & operational staff

Build your single source of truth for your internal teams and customers: aka.ms/MarketplaceCustomerDocs